



Government of India

**R F D**

(Results-Framework Document)  
for

Department of Information Technology  
(2013-2014)

## Section 1: Vision, Mission, Objectives and Functions

### Vision

e-Development of India as the engine for transition into a developed nation and an empowered society.

### Mission

To promote the inclusive and sustainable growth of the Electronics, IT & ITeS industries, adopting a multipronged approach that includes development of human resources, promoting innovation, enhancing efficiency through digital services and ensuring a secure cyber space.

### Objectives

- 1 e-Government: Providing e-infrastructure for delivery of e-services
- 2 e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry
- 3 e-Innovation / R&D: Implementation of R&D Framework - Enabling creation of Innovation/ R&D Infrastructure in emerging areas of ICT&E/Establishment of mechanism for R&D translation
- 4 e-Learning: Providing support for development of e-Skills and Knowledge network
- 5 e-Security: Securing India's cyber space
- 6 e-Inclusion: Promoting the use of ICT for more inclusive growth

### Functions

- 1 Policy matters relating to Information Technology, Electronics and Internet.
- 2 Initiatives for development of Hardware / Software industry including knowledge based enterprises, measures for promoting IT exports and competitiveness of the industry.
- 3 Promotion of IT and IT enabled services and Internet.
- 4 Assistance to other departments in the promotion of E-Governance, E-Infrastructure, E-Medicine, E-Commerce, etc.
- 5 Promotion of Information Technology education and Information Technology-based education.
- 6 Matters relating to Cyber Laws, administration of the Information Technology Act. 2000 (21 of 2000) and other IT related laws.
- 7 Matters relating to promotion and manufacturing of Semiconductor Devices in the country.
- 8 Interaction in IT related matters with International agencies and bodies.

## Section 1: Vision, Mission, Objectives and Functions

- 9 Initiative on bridging the Digital Divide, Matters relating to Media Lab Asia.
- 10 Promotion of Standardization, Testing and Quality in IT and standardization of procedure for IT application and Tasks.
- 11 Electronics Export and Computer Software Promotion Council (ESC).
- 12 National Informatics Centre (NIC)
- 13 All matters relating to personnel under the control of the Department.

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] e-Government: Providing e-infrastructure for delivery of e-services	30.00	[1.1] Setup State Wide Area Networks (SWANs)	[1.1.1] Operationalisation of additional SWAN Networks	Number of States	2.52	4	3	2	1	0
			[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT (cumulative)	Number of States	2.10	25	23	21	19	17
		[1.2] Setting up of State Data Centres (SDCs)	[1.2.1] Operationalization of additional SDCs	Number	2.52	5	4	3	2	1
			[1.2.2] No of States/ UTs utilizing 50 % of rack space (cumulative)	Number of States	2.10	18	16	14	12	10
		[1.3] Ensuring the Sustainability of the CSC Network	[1.3.1] Number of additional States with more than 70% transacting CSCs	Number	2.10	15	13	11	9	8
		[1.4] Rollout of E-District Project	[1.4.1] Number of additional Districts in which e-District Project is Launched	Number	2.52	200	180	160	140	120
		[1.5] Delivery of public services through mobile devices	[1.5.1] Number of Additional Central/State Departments using Mobile Service Delivery Gateway	Number	2.52	100	90	80	70	60
		[1.6] Setting up National Information Infrastructure (NII) for e-	[1.6.1] Operationalisation of Phase 1 National Cloud	Date	2.10	31/01/2014	15/02/2014	01/03/2014	15/03/2014	31/03/2014

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Governance								
		[1.7] Promoting and monitoring e-transactions for delivery of citizen services	[1.7.1] Capturing e-Transactions as a measure of delivery of e-services to citizens	Numbers in Crores per month	2.52	12	11	10	9	8
		[1.8] Provide High Speed & Secured e-Governance Network	[1.8.1] Network Uptime	Percentage	2.70	99	97.6	95	90	80
		[1.9] Promote use of National Data Portal Services	[1.9.1] Additional large Datasets for Data.Gov system	Number	1.80	50	45	40	35	30
		[1.10] Upscaling GIS infrastructure	[1.10.1] No. of additional Schemes to be added under enhanced GIS infrastructure	Number	1.80	6	5	4	3	2
		[1.11] Setting up of NKN Nodes	[1.11.1] No. of additional institutions to be connected to NKN	Number	2.70	200	180	160	150	140
[2] e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry	20.00	[2.1] Setting up Semiconductor Wafer Fabs	[2.1.1] Submission of final Cabinet note, after inter-ministerial consultations, for obtaining decision of the Cabinet on the recommendation of EC for setting up of two semiconductor wafer fabs in the	Date	2.00	15/06/2013	30/06/2013	15/07/2013	31/07/2013	15/08/2013

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			country							
		[2.2] To attract investment proposals in ESDM sector	[2.2.1] Amount of Investment attracted in Rupees (crore)	Rs.(crore )	3.00	25000	20000	15000	10000	5000
		[2.3] To take further action for implementation of Electronics Manufacturing Clusters (EMC) Scheme	[2.3.1] To take action for notifying Brownfield clusters.	Number	2.40	10	8	6	4	2
			[2.3.2] To accord in-principle approval to Greenfield clusters.	Number	2.00	4	3	2	1	0
		[2.4] Mandating & regulating Standards for electronics goods	[2.4.1] Implementation of "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2012"	Date	2.60	03/10/2013	03/12/2013	03/02/2014	03/03/2014	31/03/2014
		[2.5] To formulate a Integrated Performance and Skill Enhancement Incentive Scheme for STP Units.	[2.5.1] Approval of the Cabinet Note	Date	4.00	30/08/2013	30/09/2013	30/10/2013	15/11/2013	15/12/2013
		[2.6] Special Promotional Scheme for IT-ITES MSMEs.	[2.6.1] Approval of the schemes by the competent authority	Date	4.00	30/08/2013	30/09/2013	30/10/2013	15/11/2013	15/12/2013
[3] e-Innovation / R&D: Implementation of R&D	13.00	[3.1] Initiation of new R&D Projects	[3.1.1] Projects initiated in Electronics, IT,	Number	3.90	37	33	29	26	22

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Framework - Enabling creation of Innovation/ R&D Infrastructure in emerging areas of ICT&E/Establishment of mechanism for R&D translation			Communication & Broadband technology							
		[3.2] Promote creation of Intellectual Property (IP)	[3.2.1] Number of IPRs created, predominantly Patents	Number	3.25	20	18	16	14	12
		[3.3] Create / Upgrade Technical Infrastructure	[3.3.1] Establishment / Initiation of Technical Infrastructure	Number	2.60	2	1	0	0	0
		[3.4] R&D Translation	[3.4.1] Tangible outputs namely in terms of - Proof of concept/Prototype development / demonstration / Deployment / Transfer of Technology (ToT) etc.	Number	2.60	6	5	4	3	2
			[3.4.2] Establishing an institutional mechanism for R&D translation.	Date	0.65	31/12/2013	31/01/2014	15/02/2014	28/02/2014	31/03/2014
[4] e-Learning: Providing support for development of e-Skills and Knowledge network	9.00	[4.1] Appraise & obtain approval for new projects on Language Technology & e-learning	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	Number	3.60	4	3	2	1	0
		[4.2] Promotional Efforts for Localization of e-Governance	[4.2.1] E-Governance Applications that have been	Number	1.35	15	12	10	9	8

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		applications in Indian Languages	localized							
		[4.3] Development of Text to Speech systems as Web Plug-in in 4 Indian Languages	[4.3.1] Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Date	1.35	31/01/2014	15/02/2014	28/02/2014	15/03/2014	31/03/2014
		[4.4] Scheme for setting up Electronics & ICT Academies	[4.4.1] Obtaining approval of the Scheme	Date	1.35	31/01/2014	14/02/2014	28/02/2014	14/03/2014	31/03/2014
		[4.5] A Scheme to give a thrust to Research in areas of Electronic System Design and Manufacturing (ESDM) and IT/IT Enabled Services (ITES)	[4.5.1] Obtaining approval of the Scheme	Date	1.35	31/01/2014	15/02/2014	28/02/2014	14/03/2014	31/03/2014
[5] e-Security: Securing India's cyber space	9.00	[5.1] Enabling improvement of the security posture of organisations and cyber space and enhancement in the ability of IT systems to resist cyber attacks	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level	Number	1.80	3	2	1	--	--
			[5.1.2] Number of organisations enabled for security best practices compliance and assurance	Number	1.80	10	9	8	7	6



## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		[5.2] Trainings and Public awareness campaigns on Cyber security	[5.2.1] Number of Training programs/ Awareness campaigns	Number	1.80	20	18	16	14	12
		[5.3] Initiation of new R&D Projects in Cyber Security area	[5.3.1] Projects initiated in Cyber Security area	Number	1.80	11	10	9	8	7
		[5.4] Security incident response	[5.4.1] Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	1.80	4	5	6	7	8
[6] e-Inclusion: Promoting the use of ICT for more inclusive growth	4.00	[6.1] Initiation of New ICT Projects for Gender empowerment	[6.1.1] Initiation of 4 New ICT Projects benefiting Women	Number	1.00	4	3	2	1	0
		[6.2] Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	[6.2.1] Initiation of 4 New ICT Projects benefiting SCs	Number	1.00	4	3	2	1	0
		[6.3] Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	[6.3.1] Initiation of 4 New ICT Projects benefiting STs	Number	1.00	4	3	2	1	0
		[6.4] Scheme for IT Mass Literacy	[6.4.1] Launch of IT Mass Literacy Scheme	Date	1.00	31/01/2014	14/02/2014	28/02/2014	14/03/2014	31/03/2014
* Efficient Functioning of the RFD System	3.00	Timely submission of Draft RFD 2014-15 for Approval	On-time submission	Date	2.0	05/03/2014	06/03/2014	07/03/2014	08/03/2014	11/03/2014

\* Mandatory Objective(s)

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Timely submission of Results for 2012-13	On-time submission	Date	1.0	01/05/2013	02/05/2013	03/05/2013	06/05/2013	07/05/2013
* Transparency/Service delivery Ministry/Department	3.00	Independent Audit of implementation of Citizens'/Clients' Charter (CCC)	% of implementation	%	2.0	100	95	90	85	80
		Independent Audit of implementation of Public Grievance Redressal System	% of implementation	%	1.0	100	95	90	85	80
* Administrative Reforms	6.00	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	1.0	100	95	90	85	80
		Implement ISO 9001 as per the approved action plan	% of implementation	%	2.0	100	95	90	85	80
		Implement Innovation Action Plan (IAP)	% of milestones achieved	%	2.0	100	95	90	85	80
		Identification of core and non-core activities of the Ministry/Department as per 2nd ARC recommendations	Timely submission	Date	1.0	27/01/2014	28/01/2014	29/01/2014	30/01/2014	31/01/2014
* Improving Internal Efficiency/Responsiveness.	2.00	Update departmental strategy to align with 12th Plan priorities	Timely updation of the strategy	Date	2.0	10/09/2013	17/09/2013	24/09/2013	01/10/2013	08/10/2013
* Ensuring compliance to the Financial Accountability Framework	1.00	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG .during the year.	%	0.25	100	90	80	70	60
		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRS submitted within due date ( 6 months) from date of presentation of	%	0.25	100	90	80	70	60

\* Mandatory Objective(s)

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			Report to Parliament by PAC .during the year.							
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	0.25	100	90	80	70	60
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	0.25	100	90	80	70	60

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
[1] e-Government: Providing e-infrastructure for delivery of e-services	[1.1] Setup State Wide Area Networks (SWANs)	[1.1.1] Operationalisation of additional SWAN Networks	Number of States	7	1	3	--	--
		[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT (cumulative)	Number of States	--	15	23	30	35
	[1.2] Setting up of State Data Centres (SDCs)	[1.2.1] Operationalization of additional SDCs	Number	16	5	4	6	1
		[1.2.2] No of States/ UTs utilizing 50 % of rack space (cumulative)	Number of States	--	10	16	23	32
	[1.3] Ensuring the Sustainability of the CSC Network	[1.3.1] Number of additional States with more than 70% transacting CSCs	Number	--	16	13	6	--
	[1.4] Rollout of E-District Project	[1.4.1] Number of additional Districts in which e-District Project is Launched	Number	37	100	180	200	120
	[1.5] Delivery of public services through mobile devices	[1.5.1] Number of Additional Central/State Departments using Mobile Service Delivery Gateway	Number	--	140	90	75	50
	[1.6] Setting up National Information Infrastructure (NII) for e-Governance	[1.6.1] Operationalisation of Phase 1 National Cloud	Date	--	--	15/02/2014	--	--

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
	[1.7] Promoting and monitoring e-transactions for delivery of citizen services	[1.7.1] Capturing e-Transactions as a measure of delivery of e-services to citizens	Numbers in Crores per month	--	--	11	20	25
	[1.8] Provide High Speed & Secured e-Governance Network	[1.8.1] Network Uptime	Percentage	97	97.5	97.6	97.7	97.8
	[1.9] Promote use of National Data Portal Services	[1.9.1] Additional large Datasets for Data.Gov system	Number	--	--	45	50	50
	[1.10]Upscaling GIS infrastructure	[1.10.1] No. of additional Schemes to be added under enhanced GIS infrastructure	Number	--	--	5	10	10
	[1.11]Setting up of NKN Nodes	[1.11.1] No. of additional institutions to be connected to NKN	Number	160	180	180	200	200
[2] e-Industry: Promotion of electronics hardware manufacturing and IT-ITeS industry	[2.1] Setting up Semiconductor Wafer Fabs	[2.1.1] Submission of final Cabinet note, after inter-ministerial consultations, for obtaining decision of the Cabinet on the recommendation of EC for setting up of two semiconductor wafer fabs in the country	Date	--	--	30/06/2013	--	--
	[2.2] To attract investment proposals in ESDM	[2.2.1] Amount of Investment	Rs.(crore)	--	--	20000	10000	10000

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
	sector	attracted in Rupees (crore)						
	[2.3] To take further action for implementation of Electronics Manufacturing Clusters (EMC) Scheme	[2.3.1] To take action for notifying Brownfield clusters.	Number	--	--	8	5	5
		[2.3.2] To accord in-principle approval to Greenfield clusters.	Number	--	--	3	5	5
	[2.4] Mandating & regulating Standards for electronics goods	[2.4.1] Implementation of "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2012"	Date	--	--	03/12/2013	--	--
	[2.5] To formulate a Integrated Performance and Skill Enhancement Incentive Scheme for STP Units.	[2.5.1] Approval of the Cabinet Note	Date	--	--	30/09/2013	--	--
	[2.6] Special Promotional Scheme for IT-ITES MSMEs.	[2.6.1] Approval of the schemes by the competent authority	Date	--	--	30/09/2013	--	--
[3] e-Innovation / R&D: Implementation of R&D Framework - Enabling creation of Innovation/ R&D Infrastructure in emerging	[3.1] Initiation of new R&D Projects	[3.1.1] Projects initiated in Electronics, IT, Communication & Broadband technology	Number	25	34	33	35	35

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
areas of ICT&E/Establishment of mechanism for R&D translation	[3.2] Promote creation of Intellectual Property (IP)	[3.2.1] Number of IPRs created, predominantly Patents	Number	--	--	18	22	25
	[3.3] Create / Upgrade Technical Infrastructure	[3.3.1] Establishment / Initiation of Technical Infrastructure	Number	--	1	2	2	1
	[3.4] R&D Translation	[3.4.1] Tangible outputs namely in terms of - Proof of concept/Prototype development / demonstration / Deployment / Transfer of Technology (ToT) etc.	Number	--	--	5	5	5
		[3.4.2] Establishing an institutional mechanism for R&D translation.	Date	--	--	31/01/2014	--	--
[4] e-Learning: Providing support for development of e-Skills and Knowledge network	[4.1] Appraise & obtain approval for new projects on Language Technology & e-learning	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	Number	4	2	3	3	3
	[4.2] Promotional Efforts for Localization of e-Governance	[4.2.1] E-Governance Applications that have been localized	Number	--	--	12	--	--

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
	applications in Indian Languages							
	[4.3] Development of Text to Speech systems as Web Plug-in in 4 Indian Languages	[4.3.1] Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Date	--	--	15/02/2014	--	--
	[4.4] Scheme for setting up Electronics & ICT Academies	[4.4.1] Obtaining approval of the Scheme	Date	--	--	14/02/2014	--	--
	[4.5] A Scheme to give a thrust to Research in areas of Electronic System Design and Manufacturing (ESDM) and IT/IT Enabled Services (ITES)	[4.5.1] Obtaining approval of the Scheme	Date	--	--	15/02/2014	--	--
[5] e-Security: Securing India's cyber space	[5.1] Enabling improvement of the security posture of organisations and cyber space and enhancement in the ability of IT systems to resist cyber attacks	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level	Number	3	3	2	2	2
		[5.1.2] Number of organisations enabled for security best practices compliance and assurance	Number	--	--	9	9	9



### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
	[5.2] Trainings and Public awareness campaigns on Cyber security	[5.2.1] Number of Training programs/ Awareness campaigns	Number	20	22	18	18	18
	[5.3] Initiation of new R&D Projects in Cyber Security area	[5.3.1] Projects initiated in Cyber Security area	Number	11	11	10	10	10
	[5.4] Security incident response	[5.4.1] Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	5	5	5	5	5
[6] e-Inclusion: Promoting the use of ICT for more inclusive growth	[6.1] Initiation of New ICT Projects for Gender empowerment	[6.1.1] Initiation of 4 New ICT Projects benefiting Women	Number	2	0	3	--	--
	[6.2] Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	[6.2.1] Initiation of 4 New ICT Projects benefiting SCs	Number	5	1	3	--	--
	[6.3] Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	[6.3.1] Initiation of 4 New ICT Projects benefiting STs	Number	4	3	3	--	--
	[6.4] Scheme for IT Mass Literacy	[6.4.1] Launch of IT Mass Literacy Scheme	Date	--	--	14/02/2014	--	--
* Efficient Functioning of the RFD System	Timely submission of Draft RFD 2014-15 for Approval	On-time submission	Date	--	--	06/03/2014	--	--

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
	Timely submission of Results for 2012-13	On-time submission	Date	--	--	02/05/2013	--	--
* Transparency/Service delivery Ministry/Department	Independent Audit of implementation of Citizens'/Clients' Charter	% of implementation	%	--	--	95	--	--
	Independent Audit of implementation of Public Grievance Redressal System	% of implementation	%	--	--	95	--	--
* Administrative Reforms	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	--	--	95	--	--
	Implement ISO 9001 as per the approved action plan	% of implementation	%	--	--	95	--	--
	Implement Innovation Action Plan (IAP)	% of milestones achieved	%	--	--	95	--	--
	Identification of core and non-core activities of the Ministry/Department as per 2nd ARC recommendations	Timely submission	Date	--	--	15/10/2013	--	--
* Improving Internal Efficiency/Responsiveness.	Update departmental strategy to align with 12th Plan priorities	Timely updation of the strategy	Date	--	--	17/09/2013	--	--
* Ensuring compliance to the Financial Accountability Framework	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG .during	%	--	--	90	--	--

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 11/12	Actual Value for FY 12/13	Target Value for FY 13/14	Projected Value for FY 14/15	Projected Value for FY 15/16
		the year.						
	Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRS submitted within due date ( 6 months) from date of presentation of Report to Parliament by PAC .during the year.	%	--	--	90	--	--
	Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	--	--	90	--	--
	Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	--	--	90	--	--

\* Mandatory Objective(s)

## Section 4: Acronym

Sl.No	Acronym	Description
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## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.1.1] Operationalisation of additional SWAN Networks	DeitY is establishing State Wide Area Networks in the various States of India under NeGP. SWANs are currently operational in 31 States / UTs, the remaining 4 networks are proposed to be completed in 2013-14.	31 SWANs are currently operational, remaining 4 networks are proposed to be completed in 2013-14.	Number of SWANs made operational	
2	[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT (cumulative)	SWANs connect State/UT Headquarters to Block level via District/ sub-Divisional Headquarters, in a vertical hierarchical structure. The utilization of the bandwidth is the measure of the system being put to use for data flow.	DeitY is focusing on maximizing utilization of the created network through various citizen services and monitoring usage levels through an online monitoring tool.	Number of States where SWAN bandwidth utilization is 60% or more.	Bandwidth utilization is a function of the number of offices connected and applications deployed on the network.
3	[1.2.1] Operationalization of additional SDCs	DeitY is establishing State Data Centres in various States / UTs under NeGP.	21 SDCs are operational as of March 2013, efforts are on to operationalize the remaining SDCs.	Number of SDCs made operational	
4	[1.2.2] No of States/ UTs utilizing 50 % of rack space (cumulative)	From FY 2012-13 DeitY has been focusing on maximizing utilization of the SDCs created under NeGP for various citizen services by monitoring usage levels of the SDCs to ensure optimal utilization of SDC Rack-space.	Of the 21 SDCs established 10 are already utilizing more than 50% of rack space. Efforts are to maximize the rack space usage of all operationalized SDCs	No of States/ UTs utilizing at least 50 % of rack space	Rack space utilization is an indicator of the usage of compute capacity.

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
5	[1.3.1] Number of additional States with more than 70% transacting CSCs	The ratio of transacting CSCs is an indicator of the spatial spread of CSCs as well as the viability of the CSCs.	The ratio of transacting CSCs to total CSCs sanctioned for the State/UT is taken as the indicator.	Number of transacting CSCs to total CSCs sanctioned for the State / UT	An Online Monitoring Tool is being developed to capture the information in real time.
6	[1.4.1] Number of additional Districts in which e-District Project is Launched	The e-district project will enable electronic delivery of high-volume citizen services at the district level by undertaking back-end computerization of district and sub-district offices. The number of additional districts in which the services are launched is taken as the success indicator.	The number of additional districts in which the e-District services are launched	Number of additional districts in which the project is launched	
7	[1.5.1] Number of Additional Central/State Departments using Mobile Service Delivery Gateway	In order to utilize the massive reach of mobile phones and harness the potential of mobile applications to enable easy and round-the-clock access to public services, especially in the rural areas, The DEIT has launched a Mobile Services Delivery Gateway (MSDG).	The objective is to create unique infrastructure as well as application development ecosystem for m-Governance in the country.	Number of Additional Central / State Departments using MSDG	
8	[1.6.1] Operationalisation of Phase 1 National Cloud	Leveraging Cloud infrastructure for rapid replication of e-Governance services will be pursued for speedy delivery	Establishment of a secured National cloud for providing various e-governance services will be pursued.	Date of Operationalisation of Phase 1 National Cloud	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
9	[1.7.1] Capturing e-Transactions as a measure of delivery of e-services to citizens	Under NeGP e-Services are being provided. The number of transaction including mobile based transactions are a indicator of their outreach	The number of transactions of e-services captured through web-service connectors between departmental applications and National e-Services Dashboard will be counted	Number of transactions in Crores per month	
10	[1.8.1] Network Uptime	NIC is providing the network services on 24x7 basis. This is made available to the user departments.	Round the clock network availability to end user.	Average Uptime	Redundant network connectivity has been provided for ensuring higher uptime.
11	[1.9.1] Additional large Datasets for Data.Gov system	Uploading of relevant Datasets onto National Data Portal for data sharing	Uploading of relevant Datasets onto National Data Portal for data sharing	No. of datasets added to the portal	
12	[1.10.1] No. of additional Schemes to be added under enhanced GIS infrastructure	Enhanced GIS layers for use of e-Gov applications	Enhanced GIS layers for use of e-Gov applications	New thematic layers added to the GIS infrastructure	
13	[1.11.1] No. of additional institutions to be connected to NKN	No. of new institutions connected under NKN project	No. of new institutions connected under NKN project	No. of institutions that have been connected to NKN	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
14	[2.1.1] Submission of final Cabinet note, after inter-ministerial consultations, for obtaining decision of the Cabinet on the recommendation of EC for setting up of two semiconductor wafer fabs in the country	Semiconductor Wafer Fab would act as catalyst for attracting investment in electronics hardware industry as there is large gap to meet the demand of electronics hardware industry components, particularly design & fabrication of semiconductor devices (chips).	EC stands for empowered committee constituted by DeitY with approval of Cabinet	Timely consideration by various processing/approving levels in Government.	
15	[2.2.1] Amount of Investment attracted in Rupees (crore)	Various policy initiatives have been initiated such as Special Incentive Package Scheme etc. to attract investment in Electronics System Design & Manufacturing (ESDM) to promote domestic manufacturing of electronics and IT hardware goods in the country due to large demand of electronics goods and lack of domestic production at present in the country. The continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Electronics System Design & Manufacturing (ESDM)	Quantification of investment in ESDM Sector in terms of Rupees is critical to analysis/review the implementation of various schemes which have been initiated for promotion of electronics hardware manufacturing in the country.	
16	[2.3.1] To take action for notifying Brownfield clusters.	Manufacturing base of electronics products in the country is grossly inadequate in comparison to demand of such goods and main impediment in this regard is lack of availability	Brownfield EMC would be geographical area where a significant number of existing ESDM units are located and the focus is on upgrading	The number of Brownfield clusters would indicate the progress or promotion of ESDM manufacturing in the country at ground level.	



## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
16	[2.3.1] To take action for notifying Brownfield clusters.	of good and reliable infrastructure. Electronics Manufacturing Clusters (EMC) is a means to minimize the disabilities.	infrastructure and providing common facilities for the ESDM units.	The number of Brownfield clusters would indicate the progress or promotion of ESDM manufacturing in the country at ground level.	
17	[2.3.2] To accord in-principle approval to Greenfield clusters.	Manufacturing base of electronics products in the country is grossly inadequate in comparison to demand of such goods and main impediment in this regard is lack of availability of good and reliable infrastructure. Electronics Manufacturing Clusters (EMC) is a mean to minimize the disabilities.	Greenfield EMC would be an undeveloped/underdeveloped geographical area, preferably contiguous where the focus is on development of basis infrastructure, amenities and other common facilities for the ESDM units.	The number of Green field clusters would indicate the progress or promotion of ESDM manufacturing in the country at ground level.	
18	[2.4.1] Implementation of "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2012"	Developing and mandating standards and certification for electronic products is critical for strengthening Quality Assessment infrastructure nationwide in accordance with enshrined objective of the National Policy on Electronics (NPE 2012). The process for creating a suitable framework in the country for ensuring compliance of Electronics & IT goods to Standards of Safety has been initiated. The initiative aims to :	Mandating Standards for Electronics System Design & Manufacturing (ESDM) to check indigenous production and import of Sub- Standard goods	Timely consideration by various processing / approving levels in Government and other stakeholders.	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
18	[2.4.1] Implementation of "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2012"	<ul style="list-style-type: none"> <li>• Provide Indian consumers with the right to enjoy world class goods</li> <li>• Upgrade the quality of domestic products for bringing Global competitiveness</li> <li>• Develop strategy to stop dumping of non-compliant goods               <ul style="list-style-type: none"> <li>• Save business interest of entrepreneurs for effective negotiation at International trade agreements, Bilateral and Multilateral trade agreements</li> <li>• For projecting a positive image Internationally as a country with quality production of the Electronics &amp; IT goods</li> </ul> </li> </ul>	Mandating Standards for Electronics System Design & Manufacturing (ESDM) to check indigenous production and import of Sub- Standard goods	Timely consideration by various processing / approving levels in Government and other stakeholders.	
19	[2.5.1] Approval of the Cabinet Note	To initiate action for implementation of Cabinet Decision.	To implement the scheme	Time taken for decision of the competent authority	The scheme has been proposed for STP units so as to mitigate the effect of withdrawal of Income Tax benefits w.e.f. 01.04.2011
20	[2.6.1] Approval of the schemes by the competent authority	To initiate action for implementation of decision of the competent authority.	To implement the scheme	Time taken for decision of the competent authority	The schemes are envisaged for promotion of IT-ITES MSMEs both for domestic and export market.

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
21	[3.1.1] Projects initiated in Electronics, IT, Communication & Broadband technology	The Department has identified thrust areas in the 12th plan document. Further, the National Policy 2012 has stressed the need for domestic Manufacturing & Design Based on these new R&D projects would be identified and initiated.	New projects to be initiated as per description.	Units in terms of numbers.	
22	[3.2.1] Number of IPRs created, predominantly Patents	The value addition in domestically manufactured products could be increased only if these are designed, developed and patented in the country. Towards this direction, the R&D outputs will be taken beyond publication of papers to patents wherever possible.	Patent files/awarded from DeitY funded projects as a form of intellectual property.	Units in terms of numbers.	
23	[3.3.1] Establishment / Initiation of Technical Infrastructure	Creation of technical infrastructure which could be shared by various academic and R&D institutions.	Facility created in terms of R&D infrastructure / testing / processing.	Units in terms of numbers.	
24	[3.4.1] Tangible outputs namely in terms of - Proof of concept/Prototype development / demonstration / Deployment / Transfer of Technology (ToT) etc.	A sizeable amount of research is undertaken at academic and R&D organizations with good research results. It is endeavored to have further development activity on the research outputs to transform them into products/field prototypes. Proof of concept	Demonstratable outputs through any of the following (i) Proof of concept (ii) Prototype (iii) development and demonstration (iv) Deployment (v) ToT	Units in terms of numbers.	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
24	[3.4.1] Tangible outputs namely in terms of - Proof of concept/Prototype development / demonstration / Deployment / Transfer of Technology (ToT) etc.	Prototype/development and demonstration/Deployment/ToT as a process of moving promising research topics into a level of maturity ready for further commercialization.	Demonstratable outputs through any of the following (i) Proof of concept (ii) Prototype (iii) development and demonstration (iv) Deployment (v) ToT	Units in terms of numbers.	
25	[3.4.2] Establishing an institutional mechanism for R&D translation.	Creation of a centre with would undertake the translation of research outputs available at various institutions to products wherever feasible. The centre would also provide support to institutions for facilitating R&D translation	Centre establishment and support R&D translation		
26	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	Under the TDIL and e-Learning Programmes of DeitY Language Technology and E-learning projects in the current and future areas are being funded.	Conceptualization, formulation and Approval of New projects in the areas of Language Technology and E-learning. The new projects are reviewed and recommended by TDIL and e-learning Working Groups in respective areas for consideration by DIT for its approval.	Initiation of Number of new projects in the FY 2013-14 through issuing of Administrative Approval Letter upon approval by Hon'ble MCIT.	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
27	[4.2.1] E-Governance Applications that have been localized	Localization of e-governance applications in Indian Languages is key component for wider proliferation e-Governance services to citizens	Initiatives such as training programme / focused workshops for development of localized E-Governance applications need to taken	Number of Training programmes / workshops to be conducted during FY 2013-14 in collaboration with NeGP Programme	
28	[4.3.1] Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Text to Speech system in Indian Languages as Voice Interface for Web information by Visually challenged and non English speaking population.	Completion of development and testing of TTS as web plug-in for 4 Indian Languages	The possible number of language pairs which could be made available for demonstration of technologies.	
29	[4.3.1] Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Text to Speech system in Indian Languages as Voice Interface for Web information by Visually challenged and non English speaking population.	Completion of development and testing of TTS as web plug-in for 4 Indian Languages	The possible number of language pairs which could be made available for demonstration of technologies.	
30	[4.4.1] Obtaining approval of the Scheme	This would involve acceptance of various aspects of the draft Scheme by DeitY & Planning Commission.	By Date	By Date	The relevant initiatives taken towards establishment of Electronics & ICT Academies would facilitate faculty development which would in turn lead to better employability of students coming out of various Colleges, Polytechnics in the area of Electronics and ICT area

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
31	[4.5.1] Obtaining approval of the Scheme	Approval of Competent Authority would be obtained, once the comments of concerned Departments /Divisions (IFD, DeitY; HRD; Dept. Expenditure; PC; etc) would be obtained and concerns if any accordingly be addressed.	By Date	By Date	<p>There are various gaps / issues exist which could be categorized as: Pre-approval- gaps/issues, During-approval- gaps/issues, and Post-approval gaps/issues (Pre-commencement, and Post commencement of the Pilot-Phd-Scheme).</p> <p>Unaddressed issues at each stage may hamper the progress of work at the next level also</p>
32	[4.5.1] Obtaining approval of the Scheme	Approval of Competent Authority would be obtained, once the comments of concerned Departments /Divisions (IFD, DeitY; HRD; Dept. Expenditure; PC; etc) would be obtained and concerns if any accordingly be addressed.	By Date	By Date	<p>There are various gaps / issues exist which could be categorized as: Pre-approval- gaps/issues, During-approval- gaps/issues, and Post-approval gaps/issues (Pre-commencement, and Post commencement of the Pilot-Phd-Scheme).</p> <p>Unaddressed issues at each stage may hamper the progress of work at the next level also</p>

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

SI.No	Success indicator	Description	Definition	Measurement	General Comments
33	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level	The cyber security mock drills are conducted at the national level to assess the readiness of organizations to withstand cyber attacks. The international (multilateral)/overseas (bilateral) cyber security drills enable reinforcing the cooperation and coordination between CERT-In and international/overseas CERTs. The number of drills have been planned based on efforts of 4-6 months to coordinate with companies and organisations. Further, the proposal is to undertake less frequent mock drills with large number of organisations.	Periodic drills establish the readiness of the organisations to withstand, respond to and recover from cyber attacks.	No. of Mock drills conducted at national level and number of drills participated at international/overseas level per year	
34	[5.1.2] Number of organisations enabled for security best practices compliance and assurance	In order to assist organizations in government as well as critical sectors to follow a roadmap for progressively achieving compliance and assurance w.r.t. IT security best practices, different levels of assurance have been conceived. Using these levels of assurance and the methods of verification, organizations can carry out self assessment with regard to their present status of compliance	Cyber security Assurance levels are designed to indicated the levels of compliance and assurance w.r.t security best practices	Number of organisations enabled for security best practices compliance and assurance	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
34	[5.1.2] Number of organisations enabled for security best practices compliance and assurance	assurance and declare the same accordingly. It is expected that these levels of assurance will also help the organizations in improving the maturity of their IT security management system as well as enhancing predictability and proactive nature of their system.	Cyber security Assurance levels are designed to indicated the levels of compliance and assurance w.r.t security best practices	Number of organisations enabled for security best practices compliance and assurance	
35	[5.2.1] Number of Training programs/ Awareness campaigns	The training programmes conducted in different relevant areas of cyber security for targeted audience to enhance their awareness for threats to different systems and suitable countermeasures to prevent the attacks and reduce the risk. Public awareness campaign on Cyber security for common citizens is aimed at communicating and educating common citizens and specific target user groups on cyber security issues. This campaign may take place in variety of forms: workshops, seminars, conferences, exhibitions and discussions through print and electronic media. This would enable better understanding of general users on cyber security	Training programmes are designed to keep the user community abreast of technological developments and cyber threats. Awareness campaigns provide a channel for communicating cyber security policy requirements as well as the means for responsible actions.	No. of training programs and public awareness campaign programmes conducted per year	



## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
35	[5.2.1] Number of Training programs/ Awareness campaigns	threats and safeguards and at the same time enable responsible actions by user community.	Training programmes are designed to keep the user community abreast of technological developments and cyber threats. Awareness campaigns provide a channel for communicating cyber security policy requirements as well as the means for responsible actions.	No. of training programs and public awareness campaign programmes conducted per year	
36	[5.3.1] Projects initiated in Cyber Security area	Initiation means obtaining final approval of the Competent Authority for the project.	Projects are the means to enhance indigenous development and deployment capability.	Number of projects for which final approval is obtained out of the total number of projects recommended by the Working Group.	
37	[5.4.1] Average time taken to register, initiate action and provide initial response to a reported security incident	With the advent and growth of Information Technology and associated systems and services, the number of incidents also increase. CERT-In has to register, initiate action and provide initial response to all the incidents reported to it within an average time of 5 hours. The exact time of handling an incident depends on nature and severity of incident. The average time will	Response time provides an indication of the efficiency and effectiveness of the system in dealing with cyber security incidents.	Average time taken to register, initiate action and provide initial response to a reported security incident.	

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
37	[5.4.1] Average time taken to register, initiate action and provide initial response to a reported security incident	vary /increase proportionate to complexity and scale /increasing number of incidents that are reported.	Response time provides an indication of the efficiency and effectiveness of the system in dealing with cyber security incidents.	Average time taken to register, initiate action and provide initial response to a reported security incident.	
38	[6.1.1] Initiation of 4 New ICT Projects benefiting Women	Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number	Number	The relevant initiatives taken would make the women of the country empowered through ICT training.
39	[6.2.1] Initiation of 4 New ICT Projects benefiting SCs	Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number	Number	The relevant initiatives taken would make the SCs of the country empowered through ICT training.
40	[6.3.1] Initiation of 4 New ICT Projects benefiting STs	Initiation means issue of Administrative approval and release of first installment of grant-in-aid	Number	Number	The relevant initiatives taken would make the STs of the country empowered through ICT training.
41	[6.4.1] Launch of IT Mass Literacy Scheme	Scheme would be launched to make persons IT literate	Date	Date	The common citizens of the country including disadvantaged segment of the society would be empowered through IT Literacy training at 5 levels depending upon the need of individual.

**Section 4:**  
**Description and Definition of Success Indicators and Proposed Measurement Methodology**

SI.No	Success indicator	Description	Definition	Measurement	General Comments
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## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
Central Government		Responsibility Centre / Attached office	Centre for Development of Advanced Computing: C-DAC	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	New Technology/tools in the area of Language Technology and e-Learning to be developed by institutions as per administrative approval of DeitY	Initiation of new Project would augment new research in the areas of Language Technology and Learning	100% for funded R&D Projects	It will hamper the R & D in the new areas of Language Technology and E-learning
			C-DAC Pune	[4.2.1] E-Governance Applications that have been localized	Development of Localization Framework and Conducting Training Programs	The localization Framework and its implementation in E-Gov applications in Indian Languages is important for developing Localized E-Gov Applications	100%	It will hamper localization of E-Gov solutions in Indian Languages
			IIT Madras	[4.3.1] Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Completion of Development of Alpha version of Text to Speech systems as Web Plug-in in 4 Indian Languages	Text to Speech Systems in Indian Languages as browser plug-in being developed by IIT Madras in consortium mode would be useful for its deployment as voice interface for Web Content and Electronics Document Accessibility by visually challenged persons.		It will affect the achievement and realization of long term goal for making available Voice based information access solutions in Indian Languages for digital inclusion and enabling technology for visually challenged persons.
			IISc	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	New Technology / Tools in the areas of Language Technology and E-Learning to be developed by	Initiation of new projects would augment new research in the areas of Language Technology and E-learning	100% for funded R&D projects	It will hamper the R&D in the new areas of Language Technology and E-learning

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
			IISc	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	institutions as per administrative approval of DeitY	Initiation of new projects would augment new research in the areas of Language Technology and E-learning	100% for funded R&D projects	It will hamper the R&D in the new areas of Language Technology and E-learning
			Indian Institutes of Technology (IIT)	[4.1.1] Initiation of new Approved Projects on Language Technology and e-learning	New Technology/tools in the area of Language Technology and e-Learning to be developed by institutions as per administrative approval of DeitY	Initiation of new project would augment new research in the areas of Language, Technology and E-learning	100% for R&D Projects	It will Hamper the R&D in The new areas of Language Technology and E-learning
		Departments	All Organization	[1.9.1] Additional large Datasets for Data.Gov system  [1.10.1] No. of additional Schemes to be added under enhanced GIS infrastructure	Releasing data sets in an Open format through the Data Portal India  Providing necessary support for verification and approval of data	May not be able to meet the objective of offering required service of proposed	100%	May not be able to meet the objective of offering required service of proposed
			Departments of Space	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level	Readiness of critical sector organisations	Critical sector organisations are required to implement security best practices before mock drills are conducted and they are able to assess declare appropriate levels of compliance and assurance		Appropriate assessment of security posture will not be possible

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
			Departments of Space	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level	Readiness of critical sector organisations	Critical sector organisations are required to implement security best practices before mock drills are conducted and they are able to assess declare appropriate levels of compliance and assurance		Appropriate assessment of security posture will not be possible
			Department of Defence	[5.1.1] Number of cyber security mock drills conducted at national level and participated at international/ overseas level				
			All Organization	[1.11.1] No. of additional institutions to be connected to NKN	Providing necessary support for implementation of systems at the field level	May not be able to meet the objective of offering required service of proposed	100%	May not be able to meet the objective of offering required service of proposed
		Ministry	Ministry of Finance	[2.5.1] Approval of the Cabinet Note	Approval are needed as per allocation and transaction of business rules in expeditiousness manner	Since,the schemes/initiatives require the approval and support from various govt. deptts. as issue transgress the subjects of various govt. deptts as per allocation of business	Approval in full	Deptt.&#039;s effort to boost Export of IT/ITES industry could get effected.
				[5.1.1] Number of cyber security mock drills conducted at national level and participated at	Readiness of critical sector organisations	Critical sector organisations are required to implement security best practices before mock drills are conducted and they are		Appropriate assessment of security posture will not be possible

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
				international/ overseas level	Readiness of critical sector organisations	able to assess declare appropriate levels of compliance and assurance		Appropriate assessment of security posture will not be possible
			Ministry of Planning	[6.1.1] Initiation of 4 New ICT Projects benefiting Women  [6.2.1] Initiation of 4 New ICT Projects benefiting SCs  [6.3.1] Initiation of 4 New ICT Projects benefiting STs  [6.4.1] Launch of IT Mass Literacy Scheme	Assurance of continued funding support in 12th plan period	The roll of planning commission would be essential for obtaining approval of schemes its launching and continuation subsequently	100%	The Scheme/Project Would not be launched/Initiated
			Ministry of Power	[1.8.1] Network Uptime	Uninterrupted round - the-clock electricity	Electrical power is critical for working of our network	99%	Government will lack the network support for efficient delivery of services monitoring and quick availability and exchange of information
			All Organization	[2.1.1] Submission of final Cabinet note, after inter-ministerial consultations, for obtaining decision of the Cabinet on the	The proactive support/comments approvals are needed as per allocation and transaction of	The schemes/initiative require the comments approval and support from various government departments as issue transgress the subjects of	Specific performance cant be quantified.in short there timely proactive appreciation/comments/appraisal is timely	Department's efforts to boost domestic electronic hardware manufacturing activity in the country would

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
			All Organization	<p>recommendation of EC for setting up of two semiconductor wafer fabs in the country</p> <p>[2.2.1] Amount of Investment attracted in Rupees (crore)</p> <p>[2.3.1] To take action for notifying Brownfield clusters.</p> <p>[2.3.2] To accord in-principle approval to Greenfield clusters.</p> <p>[2.4.1] Implementation of "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2012"</p>	business rules in expeditious manner for fulfillment of success Indicator	various government departments as per allocation of business and transaction of business rules	required	get seriously affected and therefore growth of electronics hardware industry would not accelerate.
			Ministry of Planning	[2.6.1] Approval of the schemes by the competent authority				
		others	All Organization	[3.4.1] Tangible outputs namely in terms of - Proof of concept/Prototype development / demonstration /	Availability to suitable test bed	Otherwise the developed program / project cannot be demonstrated	Allow access to relevant process / plant etc.	Project outcomes remain unutilized.



## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
		others	All Organization	Deployment / Transfer of Technology (ToT) etc.	Availability to suitable test bed	Otherwise the developed program / project cannot be demonstrated	Allow access to relevant process / plant etc.	Project outcomes remain unutilized.
			Cabinet Secretariat	[2.6.1] Approval of the schemes by the competent authority				
			All Organization	[3.1.1] Projects initiated in Electronics, IT, Communication & Broadband technology  [3.2.1] Number of IPRs created, predominantly Patents  [3.3.1] Establishment / Initiation of Technical Infrastructure  [3.4.2] Establishing an institutional mechanism for R&D translation.	Submission of UCs  Grantee institutions should prefer to file patent instead of papers.  Should provide land and other utilities required.  Techoeconomic and legal manpower support	As required by Ministry of Finance  Papers published cannot be patented after sometime duration.  Joint endeavour always ensures the seriousness of stakeholders.  All R&D can not be translated to product stage.Thus technical as well as market analysis would be required.	As required by Ministry of  Idea patent to be filled prior to any publication  Provide input as listed in the project documents.  Provide persons with legal commercial,technical and economic skill set	Project can not be initiated  Patents can not be field  Infrastructure cannot be established.  Most R&D would remain at publication stage only
State Government	All States	Public Sector units (PSU'S)	N/A	[1.3.1] Number of additional States	Ensuring availability of a sufficiently	Utilization in dependent on the services being rolled		Under utilization of infrastructure and

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
State Government	All States		N/A	with more than 70% transacting CSCs	large number of e-Gov citizen services	out		negative impact on viability and sustainability of CSCs as well as delivery of e-services to citizens
				[1.4.1] Number of additional Districts in which e-District Project is Launched	Floating of RFP, Selection of implementing agency and implementation	The project is being implemented through various state governments	Launching of e-District services in additional districts	Delay in providing e-governance to citizen
				[1.2.2] No of States/ UTs utilizing 50 % of rack space (cumulative)	hosting of applications and databases on SDCs	Utilization is dependent on the availability of services and databases being hosted on the SDCs		Utilication of infrastructure
				[1.2.1] Operationalization of additional SDCs	Floating of RFP, Section of implementing agency and implementation	The project is being implemented through various state government	Operationalization of the project	Delay in operationalizing SDC
				[1.1.1] Operationalisation of additional SWAN Networks	Floating of RFP selection of implementing agency and implementation	The project is being implemented through various state governments		Delay in Operationalizing SWAN providing e-governance infrastructure
				[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT (cumulative)	Expanding the number of services running on the network	Utilization is dependent on the service rolled out		Underutilization of infrastructure
		others	All Organization	[1.4.1] Number of additional Districts in	Floating of RFP, Selection of	The project is being implemented through	Launching of e-District services in additional	Delay in providing e-Governance services to

## Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
		others	All Organization	<p>which e-District Project is Launched</p> <p>[1.3.1] Number of additional States with more than 70% transacting CSCs</p> <p>[1.2.2] No of States/ UTs utilizing 50 % of rack space (cumulative)</p> <p>[1.2.1] Operationalization of additional SDCs</p> <p>[1.1.1] Operationalisation of additional SWAN Networks</p> <p>[1.1.2] SWAN Bandwidth utilization of at least 60 % by a State/UT (cumulative)</p>	<p>implementing agency and implementation</p> <p>Ensuring availability of a sufficiently large number of e-Gov citizen services</p> <p>hosting of applications and databases on the SDCs</p> <p>Floating of RFP, Selection of implementing agency and implementation</p> <p>Expanding the number of available services running on the Network</p>	<p>various state governments</p> <p>Utilization is dependent on services being rolled out</p> <p>Utilization is dependent on availability of services and databases being hosted on the SDC</p> <p>The project is being implemented through various state governments</p> <p>Utilization is dependent on services rolled out</p>	<p>dsitriacts</p> <p>Operationalization of the project</p>	<p>citizens</p> <p>Underutilization of infrastructure and negative impact on viability and sustainability of CSCs as well as delivery of e-services to citizens</p> <p>Underutilization of infrastructure</p> <p>Delay in operationalizing SDC</p> <p>Delay in operationalizing SWAN providing e-Governance infrastructure</p> <p>Underutilization of infrastructure</p>

## Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 11/12	FY 12/13	FY 13/14	FY 14/15	FY 15/16
1 Delivery of services to citizens in electronic mode thereby improving efficiency and accessibility of public service delivery mechanisms	State / UT governments, Line Ministries of Govt, Dept of Telecom, Ministry of Power	Number of transactions recorded from various e-governance services rolled out by Centre, states, UTs	No of Transactions Per Month (in Cr)		12	20	25	30
2 Fast exchange of data and access to Government portals/websites;	Telecom Service Providers, Electricity Boards or concerned Ministry / Department or States	Network Uptime of round the clock secured e-Governance network services	%	97	97.5	97.6	97.7	97.8
3 Required intranet/internet services for implementing e-Gov Systems;	Telecom Service Providers, Electricity Boards or concerned Ministry / Department or States	Network Uptime of round the clock secured e-Governance network services	%	97	97.5	97.6	97.7	97.8
4 Providing value added services over the network such as Mail & Messaging, VC and internet services	Telecom Service Providers, Electricity Boards or concerned Ministry / Department or States	Network Uptime of round the clock secured e-Governance network services	%	97	97.5	97.6	97.7	97.8
5 Growth of Electronics Hardware Industry	Electronics Industry, Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Production of Electronics Hardware Industry	%	11.2	24	20	22	23
6 Increased Exports of IT /ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Exports by IT/ITES industry achieving a growth rate of 14% in USD terms	%	16.3	10.2	14	14	
7 Facilitate growth of domestic IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Domestic IT/ITES industry achieving a growth rate of 14% in INR terms	%	16.7	14.1	14	14	

## Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 11/12	FY 12/13	FY 13/14	FY 14/15	FY 15/16
8 Competence development in the emerging areas of ICT&E	Implementing agencies & IFD	Projects initiated in Electronics, IT, Communication & Broadband technology	Number			33	35	35
9 Creation of Intellectual property	Implementing agencies & IFD	Number of IPRs created, predominantly Patents	Number			18	22	25
10 Creation of R&D shareable infrastructure for emerging research	Implementing agencies & IFD	Establishment / Initiation of Technical Infrastructure	Number			2	2	1
11 R&D translation leading to tangible outcome	Implementing agencies & IFD	Tangible outputs namely in terms of - Proof of concept / Prototype development / demonstration / Deployment / Transfer of Technology (ToT) etc.	Number			6	5	5
		Establishing an institutional mechanism for R&D translation.	Date			31/01/2014		
12 Making available Language technology for proliferation of ICT solutions in Indian Languages and E-Learning, software tools and resources.	Other Government ministries and state governments using Multilingual Technologies and E-learning Solutions.	No of Technologies made available	Number	1	2	3	2	2
13 The establishment of Electronics and ICT Academy for faculty development would lead to enhanced	Planning Commission, State Government(s), Implementing Agencies	Obtaining approval of Competent Authority for the Scheme for setting up Electronics & ICT Academies	Date			14/02/2014		

## Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 11/12	FY 12/13	FY 13/14	FY 14/15	FY 15/16
employability of the students coming out of various Colleges, Polytechnics in the area of Electronics and ICT area								
14 The PhD - Scheme would support to enhance the PhD in the areas of ESDM and IT/ITES areas on themes which have direct relevance to the NPE 2012 and the NPIT 2012 (the ESDM and IT/ITES policies). This will provide a thrust to Research in areas of Electronic System Design and Manufacturing (ESDM) and IT/IT Enabled Services (ITES), through applied research aimed at promoting and development of innovative products for market place,	Planning Commission, Implementing Agency, Institutions/ Universities	Obtaining approval of the Competent Authority for the Scheme to give a thrust to Research in areas of Electronic System Design and Manufacturing (ESDM) and IT/IT Enabled Services (ITES)	Date			14/02/2014		
15 Level of Cyber Security preparedness	Concerned Ministries / Departments in central government, States / UTs, PSUs, Industry Associations	Completion of survey in select sectors and depiction in the form of e-security index	Date			31/03/2014	31/03/2015	31/03/2016

## Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 11/12	FY 12/13	FY 13/14	FY 14/15	FY 15/16
16 The ICT Projects for Gender empowerment will empower the women of the country	Planning Commission, Implementing Agencies	Initiation of 4 New ICT Projects benefiting Women	Number	2	0	3		
17 The ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP) would benefit the Sc population of the country	Planning Commission, Implementing Agencies	Initiation of 4 New ICT Projects benefiting SCs	Number	5	1	3		
18 The ICT Projects for development of STs under Tribal Sub Plan (TSP) will benefit the St population of the country	Planning Commission, Implementing Agencies	Initiation of 4 New ICT Projects benefiting STs	Number	4	3	3		
19 IT Literate person would reap the benefits of the various e-Gov initiatives of the Government.	Planning Commission, Implementing Agency,	Launch of IT Mass Literacy Scheme	Date			14/02/2014		