

Performance Evaluation Report for Department of Information Technology

(Based on Results Frame-Work Document (RFD) for 2009-10)

Performance Evaluation Report for Department of Information Technology

Column 1	Column 2	Column 3	3	Col 4		C	Column 5	Column 6				
						Target	/ Criteria V	/alues				
Objective	Action	Criteria / Success Indicators	Unit	Weight (%)	Excellent	Very Good	Good 80%	Fair 70%	Poor 60%	Achievement	Raw Score	Weighted Raw Score
Governmen t: Providing e-	Wide Area Networks	Operationalization of 19 SWAN Networks	Number	5.25	19	18	17	15	14	19	100%	5.25%
infrastructu re for delivery of e services	Data Centres	Finalization of SDC Contracts in 8 States	Number	5.25	8	7	6	5	4	9	100%	5.25%
	Setting up of additional Common Service Centres (CSCs)	Setting up of 38000 CSCs	Number	5.25	38000	35000	30000	28000	25000	39615	100%	5.25%
	Mission Mode Projects (MMPs)	To appraise the RFP, EFC notes for MMPs within 2 weeks from the date of receipt of electronic copy	Number of weeks	8.75	2	3	4	4.5	5	1.8	100%	8.75%
	speed & Secured e- Governance	Availability of round the clock secured e- Governance network services	Percent age	7	96.5	96	92	87	80	96.5	100%	7%
	implementation	Number of sites e- governance applications implemented	Number	3.5	1000	950	900	850	800	957	91.40%	3.20%

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						Target	/ Criteria \					
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					100%	90%	80%	70%	60%			00010
Industry: Promotion of electronics hardware manufacturi ng and IT- ITeS industry	Implementation of Special Incentive Package Scheme (SIPS)	Complete processing of applications received upto 31.12.09 by 31.03.10 through various stages of approvals involving Technical Committee, Appraisal Committee , MOF and Draft CCI /Cabinet note (Level 1),Comments of Departments (Level 2) and Decision of Cabinet Committee on Infrastructure	Level of approval	3.75	3	2	1	0	0	3	100%	3.75%

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			Unit			Target	/ Criteria \						
Objective	Action	Criteria / Success Indicators		Weight (%)		Very Good	Good	Fair	Poor	Achievement	Raw Score	Weighted Raw Score	
	Implementation of the recommendatio ns of Task Force setup to suggest measures to stimulate the growth of IT, ITES and Electronics hardware manufacturing Industry	Obtain in-principle approval of implementable recommendations from Committee of Secretaries (COS) by 31st March 2010 by Circulation of COS note (Level 1)Decision of COS (Level 2) Preparation of CCEA note based on COS recommendations (Level 3)	Level of		3	2	1	0	0	3	100%	2.50%	
	STP & EHTP	The proposal is considered by Ministry of Finance and Cabinet / CCI by 31.3.2010 Proposal to MOF (Level 1)Decision from MOF (Level 2)	Level of Conside ration	3.75	2	1	0	0	0	2	100%	3.75%	

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	growth of Electronics Hardware	Production of Electronics Hardware Industry achieves a growth rate of 13% in INR terms.	Growth in % in INR terms	5	14	13	12	10	9	14	100%	5%	
	Facilitate growth of Exports of IT/ITES Industry	Exports by IT/ITES industry achieves a growth rate of 5% in US \$ terms	Growth in % in US \$ terms	5	6	5	4	3	2	5.5	95%	4.75%	
	Facilitate growth of domestic IT/ITES Industry	Domestic IT/ITES industry achieves a growth rate of 15% in INR terms	% Growth in INR terms	5	16	15	12	10	9	12	80%	4%	
e- Innovation / R & D: Providing	Initiation of new R&D Projects in Electronics and	Projects initiated in Electronics & IT	Number	2.25	22	20	18	14	13	27	100%	2.25%	
Support for creation of Innovation Infrastructu	Create Technical Infrastructure	Establishment of infrastructure	Number	6	2	1	0	0	0	2	100%	6%	
re in emerging areas of technology	Intellectual Property Rights (IPR) Promotion	Achievement of target creation of IPR	Number	3	75	72	69	66	65	79	100%	3%	

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Objective	Action	Criteria / Success Indicators			Excellent	Very Good	Good	Fair	Poor	Achievement	Raw Score	Weighted Raw
					100%	90%	80%	70%	60%			Score
		IEBR Generation by CDAC	Rs Crore	3.75	100	96	92	88	87	151	100%	3.75%
e- Education: Providing support for developmen t of e-Skills and Knowledge network	Knowledge	Number of end user locations covered under NKN	Number	7	40	35	32	30	28	49	100%	7%
	Appraise & obtain approval for new projects on Language Technology & e-Learning	approved projects	Number	2	4	3	2	1	0	6	100%	2%
	education and	Number of training programs conducted	Number	1	300	296	290	285	280	304	100%	1%

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					100%	90%	80%	70%	60%			Score
e- Security: Securing India's cyber space	Improving the	Release of Upgradaded 'Crisis Management Plan for countering cyber attacks and cyber terrorism.	Number	1	1	0	0	0	0	1	100%	1%
	of organisations and cyber users and enhancement in	Release of Manual for investigation of cyber incidents.	Number	1	1	0	0	0	0	0	0%	0.00%
	resist cyber attacks	Creation of cyber security policy document and release for public consultation.	Number	1	1	0	0	0	0	1	100%	1%
		Conducting cyber security mock drills	Number	1	2	1	0	0	0	4	100%	1%
	awareness trainings for	Awareness trainings conducted	Number	1	18	17	16	15	14	21	100%	1%

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					100%	90%	80%	70%	60%			30016
	Security incident response	Security incidents handled	Number	2	6600	6500	6400	6300	6200	9147	100%	2%
		% of Incidents handled in reasonable time	Percent age	1	85	80	75	65	50	86	100%	1%
	Issuance of security alerts	Cyber security alerts issued	Number	0.5	45	42	39	35	32	46	100%	0.50%
	on latest threats and	Advisories issued	Number	0.5	70	67	64	60	57	74	100%	0.50%
	vulnerabilities	Vulnerability notes issued	Number	1	225	220	215	210	205	227	100%	1%
Efficient	Timely submission of Draft for Approval	On-time submission	Number	2	30-11-2009	01-12-2009	02-12-2009	03-12-2009	04-12-2009	27-11-2009	100%	2%
Efficient Functioning of the RFD System	Timely submission of Results	On- time submission	Date	1	30-04-2010	01-05-2010	02-05-2010	03-05-2010	04-05-2010	29-04-2010	100%	1%
	Finalize a Strategic Plan	Finalize the Strategic Plan for next 5 years	Number	2	01-03-2010	02-03-2010	03-03-2010	04-03-2010	05-03-2010	27-02-2010	100%	2%
										Composite S	core =	97.45%