

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
1.	Page No 16, Section 4 Tentative Calendar of Events –Point No 5	Last date for Submission of bids 07.12.2017; 15:00 Hrs	Request Extension for bid submission as bid of this magnitude and scope requires approvals from multiple ends, identification of good resources and putting multiple feasible solutions together. We therefore request the authority to grant an extension of at least 3 weeks from the release of the pre-bid clarifications for submission of the response proposal	Clause remains unchanged.
2.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 1	The bidder (all members in case of a Consortium) must be incorporated and registered in India under the Indian Companies Act 1956 or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or Indian Partnership Act 1932 and should have been in operation in India for minimum of three years.	Request you to amend this clause as: The bidder (all members in case of a Consortium) must be incorporated and registered in India under the Indian Companies Act 1956 or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or as amended or Indian Partnership Act 1932 and should have been in operation in India for minimum of three years.	Please refer to RFP Corrigendum.
3.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 2	The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of Rs. 30 Crores in each of the last 2 financial years (2015-16 and 2016-17).	Request you to amend this clause as: The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of INR 100 Crores in each of the last 3 financial years (2013-14, 2014-15, and 2015-2016). The financial statements of 2016-2017 are still under audit so requesting you to consider for years till 2016	Please refer to RFP Corrigendum.

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4.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 3	The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth in each of the last 2 financial years (2015-16 and 2016-17).	Request you to amend this clause as: The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth in each of the last 3 financial years (2013-14, 2014-15, 2015-2016)	Please refer to RFP Corrigendum.
5.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 5	The bidder (in case of a consortium, the prime bidder) must have completed at least three e- Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 20 Lakhs, in the last three financial years	Please amend this clause as: The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least three e- Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 50 Lakhs , in the last three financial years. And, Please specify the years considered for last three financial years	Please refer to RFP Corrigendum.
6.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 6	The bidder (in case of a consortium, the prime bidder) must have completed at least two assignments in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last three financial	Request you to amend this clause as: The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least two assignments in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last three financial years	Please refer to RFP Corrigendum.

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		years		
7.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 7	The bidder (in case of a consortium, the prime bidder) must have completed at least two assignments in IT Advisory Services (Audits & Certifications / Implementations of ISO 27001 for Data Centers either for domestic or global clients in the last three financial years	Request you to amend this clause as: The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least two assignments in IT Advisory Services (Audits & Certifications / Implementations of ISO 27001 for Data Centers either for domestic or global clients in the last three financial years	Clause remains unchanged
8.	Page No: 73, Annexure 1, Pre-Qualification Criteria, Point No. 8	The bidder (either the prime bidder or a consortium member) must have completed at least two assignments, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last three financial years	Request you to amend this clause as: The bidder (either the prime bidder or a consortium member) must have completed / ongoing at least two assignments, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last three financial years	Please refer to RFP Corrigendum.
9.	Page No: 78, Annexure 3, Methodology for Evaluation of Technical Proposal	Only projects initiated / completed in the last three financial years will be considered for evaluation	Please clarify the years considered for evaluation.	Please refer to RFP Corrigendum.

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10.	Page No: 78, Annexure 3, Methodology for Evaluation of Technical Proposal, Point No. 1(i)	Cloud Advisory Services (scope including one or more of the following: evaluation, migration, adoption of cloud services) (7) <table border="1" data-bbox="636 483 978 654"> <thead> <tr> <th># of Citations</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>>=2 & <=4</td> <td>3</td> </tr> <tr> <td>>=5 & <=7</td> <td>5</td> </tr> <tr> <td>>=8</td> <td>7</td> </tr> </tbody> </table>	# of Citations	Marks	>=2 & <=4	3	>=5 & <=7	5	>=8	7	Request you to amend this clause as: Cloud Advisory Services (scope including one or more of the following: evaluation, migration, adoption of cloud services) (7) <table border="1" data-bbox="1041 483 1444 654"> <thead> <tr> <th># of Citations</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>>=2 & <=3</td> <td>3</td> </tr> <tr> <td>>=4 & <=6</td> <td>5</td> </tr> <tr> <td>>=7</td> <td>7</td> </tr> </tbody> </table>	# of Citations	Marks	>=2 & <=3	3	>=4 & <=6	5	>=7	7	Clause remains unchanged
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11.	Page No: 17, Scope of Work	Develop the to-be architecture of GI Cloud that integrates National, State and Commercial Cloud platforms	Clarity required on the definition of Commercial Cloud Platforms? Does it include Public Cloud Providers? Would it include non-empaneled cloud providers as well?	Clause remains unchanged. "Commercial Cloud Platforms" in this clause refers to private CSPs like CtrlS, Netmagic etc. Will not include non-empanelled cloud providers.																
12.	Page No: 17, Scope of Work	Enabling of GI Cloud Directory with various certified cloud services offerings from Private Cloud Service Providers, PSU Cloud Service Providers, State & National Government Cloud Service Providers	Does not include Public Cloud Providers? Does Private Cloud Service providers entail single tenant cloud offerings from Public Cloud providers such as Azure, AWS or does private cloud providers entail organization that provide dedicated isolated co-location services with a cloud orchestration for self-provisioning?	"Private Cloud Service Providers" in this clause refers to private CSPs like CtrlS, Netmagic etc.																
13.	Page No: 18, Detailing the Reference Architecture	The Agency has to study & analyse the available reference architectures widely used / adopted for cloud computing domain before elaborating / recommending the new Reference architecture.	Does global reference architecture fall under the scope? Or is the scope restricted to Indian Government projects only.	Please refer to RFP Corrigendum.																

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14.	Page No: 19, Identify Standards and Develop Guidelines/ Best Practices, Clause: 5.2	The Agency has to comprehensively identify & evaluate all the existing published standards & certification schemes along with the respective domains / security controls from the standards setting / certification organizations relevant to cloud services	Does this include international standards and guidelines as well? Or is the scope restricted to Indian Government projects only.	Please refer to RFP Corrigendum.
15.	Page No: 19, Work Item 2: Identify Standards, Clause: 5.2	End-user guide for easier understanding of the recommended standards for the different risk & security levels	Require details on the level of granularity required for the user guides along with the intended audience of these guides? (Applies to all the clauses that has reference to creation of user guides)	Please refer Clause 5.2
16.	Page No: 20, Develop Policy related Guidelines, Clause: 5.3	Nature of cloud service offerings (public, virtual private, private, community)	Clarity required on the definition of Virtual Private? Does this entail single tenant isolated public cloud services? (Logically isolated but sharing the same hardware)	Understanding is correct
17.	Page No: 28, Capacity Building Support	Develop case studies of projects successfully leveraging cloud services to showcase adoption of cloud solutions	Private enterprise projects/International projects should be considered	Understanding is correct
18.	Page No: 18, Work Item 1: Detailing the GI Cloud Reference Architecture, Clause: 5.1, point No. 4	Clickable map/chart providing details of all components, so that it can be used for reporting of status of individual deliverables	Does the agency provide project management tool that provides status of project progress of different components based on the reference architecture?	No tool will be provided.
19.	Page No: 19, Work Item 2: Identify standards, Clause: 5.2	The exercise also needs to identify industry specific (personal identifiable information, Health	Domain specific standards - only Health and SOC is mentioned - Elaboration of different domains is needed.	Please refer to RFP Corrigendum.

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		Information, SOC,) standards where available.		
20.	Page No: 22, work item 4: Risk & Security Assessment and Decision Framework, Point No. 5	Tool for end user to navigate through the frameworks developed above with a set of questions & answers	- Clarification needed on the tool. Is this a FAQ/Questionnaire that has different frameworks and its components?	Understanding is correct
21.	Page No: 22, Work Item 5: Data Governance Related Guidelines		Please add the following to the requirements: Applications which generate real time data, near real time and persistent data need to be identified. Frame work which applications will be hosted in the local data center and which of them will be moved to cloud need to be formulated.	No change. Please refer section 5.5 work item 8 point no.2.
22.	Additional Clause		Please include the following in the scope of work. Design GI cloud management platform and procurement of implementation agency. When multiple state/center data centers, PSU cloud and public cloud is integrated as ONE cloud. It is important to have Cloud management platform that does following functions: - Orchestration (provisioning and movement of workloads) - Resource management, Performance management	Not considered.

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			<ul style="list-style-type: none"> - Security, Identity and access management, policy management. - Data management, API management, App store, Billing - Service catalogue. 	
23.	Page No: 34, Section : 7, Point No: 2	Working Group: Working Group within MeitY with representation from other government agencies will be setup to recommend the approval of the deliverables including the standards, baseline requirements, frameworks, templates, guidelines and end-user guides. MeitY is the final approving authority and will approve the deliverables on the recommendation of the Working Group. The standards, guidelines and other deliverables arising out of this engagement will be published only on approval of the MeitY.	We would request you to clarify the timelines which shall be required for Working Group to review the draft deliverables submitted by the CMO. We suggest that the same should be provided within 7 working days; else it may be deemed to be accepted	Clause remains unchanged
24.	Page No: 32, Section 6	As project deliverables are submitted, MeitY will review them against the agreed upon DRD. When comments are provided, the CMO agency will address the comments and/or revise the deliverable and resubmit it within	We would request you to clarify the timelines which shall be required by you to review the draft deliverables submitted by the CMO. We suggest that the same should be provided within 7 working days; else it may be deemed to be accepted	Clause remains unchanged

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		the agreed time as decided in the DRD. The agreement on the scope of the deliverables at the beginning of each phase will reduce the need for multiple rounds of revisions and allow timely acceptance.		
25.	Page No: 33, Section 6	Each of the deliverables shall capture the document history with the initiating agency (indicating author, reviewer and approver within the organization), expert group reviews and final approvals. The editable versions of the deliverables have to be submitted to MeitY and the same including the interim deliverables will become the intellectual property of the MeitY. Where required, the deliverables may need to be revised on a semi-annual (or periodic) basis.	We would request you to modify the clause as follows: Each of the deliverables shall capture the document history with the initiating agency (indicating author, reviewer and approver within the organization), expert group reviews and final approvals. The editable versions of the deliverables have to be submitted to MeitY. Where required, the deliverables may need to be revised on a semi-annual (or periodic) basis during the term of the Bidder's appointment. Further, the bidder gives rights in the final deliverables, subject to full payment from the client. The bidder license the deliverables to the client and not give away the IPR in the deliverables.	Clause remains unchanged
26.	Page No. 67: Point No. 7 - Conflict of Interest	Bidder shall furnish an affirmative statement as to the absence of, actual or potential conflict of interest on the part of the Bidder or any prospective subcontractor due to prior, current, or proposed	We would request you to modify the clause as following to make it comprehensive and clear: a. The Bidder shall not engage, and shall cause their Personnel as well as their Sub-Contractors and their Personnel not to engage, either directly or indirectly, in any business or	Clause remains unchanged

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		<p>contracts, engagements, or affiliations with MeitY. Additionally, such disclosure shall address any and all potential elements (time frame for service delivery, resource, financial or other) that would adversely impact the ability of the Bidder to complete the requirements as given in the RFP. Please use form given in Annexure-8 (Undertaking on Absence of Conflict of Interest) for making declaration to this effect.</p>	<p>professional activities that would conflict with the prior, current, or proposed contracts, engagements, or affiliations with MeitY activities.</p> <p>Further, Bidder shall furnish an affirmative statement as to the absence of, actual or potential conflict of interest on the part of the Bidder or any prospective subcontractor and their Personnel due to prior, current, or proposed contracts, engagements, or affiliations with MeitY. Additionally, such disclosure shall address any and all potential elements (time frame for service delivery, resource, financial or other) that would adversely impact the ability of the Bidder to complete the requirements as given in the RFP. Please use form given in Annexure-8 (Undertaking on Absence of Conflict of Interest) for making declaration to this effect.</p>	

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27.	Additional Suggestions for "Selection of Agency for Cloud Management Office"	<ul style="list-style-type: none"> • Creating Case studies of similar initiatives abroad: This will enable the CMO to not only look at the various standards used by other similar initiatives, but also the operational issues that occurred during the implementation of the past engagements in other countries. This will help in identifying the critical factors and potential bottle-necks and prepare the CMO to mitigate the same. • Most of the models in offering are from developed countries mentioned in the RFP; secondary research / study has to be done on the emerging / developing countries to understand the pragmatic issues w.r.t. revenue models, scalability and ultimately the success in encouraging the Cloud for Startups and SMEs. • Independent Cloud providers vs Co-operating/Sharing Cloud providers (similar to telecom operators sharing infrastructure); Governing laws to be established to make sure colluding is avoided and at the same time encouraging the cloud providers to deliver the benefit of such arrangement to the ultimate consumer. • If the private cloud providers can share infrastructure/services, corresponding security protocols, etc. needs to be verified and implemented accordingly • Standard revenue plans should be suggested (and mandated) by CMO (like TRAI) and the Cloud providers can offer other plans as well (like Telecom operators) • Pricing should be assessed at regular intervals for avoiding predatory pricing techniques by private cloud providers. • The current IT policies may restrict the usage of cloud by Govt. agencies / PSUs. All these previous regulatory laws are to be amended accordingly • While the investment in the infrastructure comes down, the cost of bandwidth is a crucial factor for the cloud services to be utilized by SMEs/Startups/Private organizations. MeitY has to take initiatives to 		Not considered

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		encourage usage of the Cloud culture.		
Legal Clause to be clarified/ added				
28.	Additional Clause	Report	Report: Any information, advice, recommendations or other content of any reports, presentations or other communications EY provide under this Agreement ("Reports"), other than Client's Information, are for Client's	Not considered

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			internal use only (consistent with the purpose of the particular Services) including Client's board of directors, its audit committee, or its statutory auditors and not for disclosure externally outside your organization. Client may not rely on any draft Report and EY shall not be required to update its Final Report	
29.	Additional Clause	Confidentiality	Confidentiality- Pl add this in Clause -"Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement."	Not considered

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30.	Additional Clause	Intellectual Property Rights	EY may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how ("Materials") that EY own in performing the Services. Notwithstanding the delivery of any Reports, EY retain all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that EY compile and retain in connection with the Services (but not Client Information reflected in them). Upon payment for the Services, Client may use any Materials included in the Reports, as well as the Reports themselves as permitted by this Agreement.	Not considered
31.	Page No: 68, Clause No: 9: Liquidated Damages:	The sum of 0.5% of the contract price of the corresponding milestone payment of the delayed / undelivered services for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not more than 10%	Request you to cap the liquidity damage to the 5% of the total fees payable to the consultant	Clause remains unchanged
32.	Page No: 19, Section 5.2, Work Item 2	Recommendation on the standards mapped to the different risk & security levels and the different cloud service offerings	Clarity required for the term security level. Does this mean we have to define the security levels of the risk?	Understanding is right.

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33.	Page No: 19, Section 5.2, Work Item 3	End-user guide for easier understanding of the recommended standards for the different risk & security levels	Clarity required for the term security level. Does this mean we have to define the security levels of the risk ? (Applies to all the clauses that has reference to creation of end user guide)	Understanding is correct
34.	Page No: 21, Section 5.3, Work Item 1	The objectives of this Work Item are: 1. Standardize the business impact / risk & security levels to enable departments adopt uniform terminology	Business impact is dependent on the criticality of the applications and nature of business of respective departments and which will vary across departments. Clarity is sought as in how standardizing the business impact / risk & security levels has been envisaged by MeitY	This is to be done during operation and is part of Scope.
35.	Page No: 27, Section 5.7	Guidelines for Empanelment of System Integrators/ Managed Service Providers	Clarity required towards Empanelment of System Integrators/ Managed Service Providers, does it emphasize that government departments can only avail clouds service like IaaS, PaaS, DRaaS on "GI Cloud" through MeitY empanelled SI's and CSP only.	Understanding is correct.
36.	Page No: 29, Section 5.9, Point No: 8	Publish the list of empanelled cloud auditors and certified offerings of cloud service providers including the catalogue of services.	We trust that the organizations that is selected through this tender would also be allowed to participate in the forthcoming tender for "empanelment of cloud auditors". Kindly clarify?	Organizations that is selected through this tender can not become an MeitY empanelled Cloud Auditor.
37.	Page No: 36, Section 8, Point No: 1	Engineer and/or MBA from premier institutes with at least 15 years of work experience	Clarity required on the definition of premier institutes (or the list of institutes that fall under this definition)	Please refer to query no.38.

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38.	8. Resource Requirements, Indicative Resource Profiles, 1. Engagement Lead	i. Engineer and/or MBA from premier institutes with at least 15 years of work experience	We understand that premier institutions essentially mean recognized institutes of India. Please confirm.	The understanding is correct.
39.	8. Resource Requirements, Indicative Resource Profiles, 1. Engagement Lead	i. Engineer and/or MBA from premier institutes with at least 15 years of work experience	It is requested to relax the requirement for years of experience from " at least 15 years " to " at least 12 years " considering that Cloud is relatively new area.	Clause remains unchanged
40.	5. Scope of Work, Page # 17	Indicative deliverables under the work items 1 to 13	We understand that each work item (1 to 13) will require only one final report, as deliverable consisting of all the components under that work item. Please confirm	The understanding is correct.
41.	6. Deliverable Preparation Methodology, Page # 32	The team is expected to study the available models, standards, guidelines adopted in different countries, relevant international organizations including standard development organizations during the preparation of the deliverables under the different work items.	We understand that the preparation of the deliverables will require study of Cloud models, standards and guidelines in about 4-5 countries per work stream, which are at the advanced stages of Cloud adoption. However, the name of these countries will be discussed and chosen before initiating the work streams. Request confirmation for same.	MeitY shall decide on the number of countries and possible access to such studies. Please refer to Section 6.

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42.	Section 7 - Governance Structure and Acceptance of Deliverables, Pg 35	Some of the deliverables will need to be accepted by multiple stakeholders within MeitY.	Bidder should not be made responsible for any delays accountable for non-availability of the stake holders. While Bidder will discuss with various stakeholders, MeitY would need to facilitate the availability of these teams for discussions.	Clause remains unchanged
43.	Annexure 3/Sub Section 4/Page No 80	Proposed Expertise & Resources	<p>All the mentioned resources as a minimum are put on-site and EL as 50% on-site. Since it is primarily a deliverable based project, on-site of team should be limited till the completion of deliverables.</p> <p>Also, since the deliverables would have to be submitted and would go through a long cycle of review and approval, 80% payment should be linked to the submission of deliverable after getting it approved through the Expert Group at a quarterly level. This will help MeitY ensuring quality linked with payment of deliverable and bidder would also have necessary cash flows.</p>	Clause remains unchanged
44.	Section 5.3/Work Item 4: Risk & Security Assessment and Decision Framework/Page No 20	Nature of cloud service offerings	Many corporations and PSU's have also established their own Data Centres. It is requested to clarify if these data centers will also be in scope of proposed engagement.	Clause is self-explanatory.

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45.	Section 8/Resource requirements/Page No 37	Senior Consultant	We understand the Cloud/Virtualization certification also include from certifications from leading Public Cloud service providers. Please confirm	Understanding is correct
46.	Annexure 5/Operational Support/Page 83	PMU resources	As per RFP PMU resources will be part of project mission team. Department is requested to provide qualification details of PMU resources to be proposed.	Please refer to Section 8 Resource Requirements/page No. 36-37
47.	Annexure 5/Operational Support/Page 83	PMU resources	Department is requested to provide tentative list of activities and scope of work for effort estimation.	Scope of work will broadly include assisting MeitY as the part of Project Mission Team of CMO and other cloud related activities.
48.	Section 9/Project Timelines/Page 39	Project Timelines	Pls confirm if bidder can propose a structure of on-site and off-site resources so as to ensure flexibility of having global experts, as applicable.	Clause remains unchanged.

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49.	Section 9/Project Timelines/Page 39	Transition Management	As per RFP as part of transition management agency has to perform knowledge transfer and handover to department. Department is requested to confirm number of agencies to whom transition will be performed and what are the deliverables (like KT sessions, documentation) expected of transition management? Also please provide the minimum no. of resources required, since this activity is planned for whole third year.	Transition management should be read as “Consolidation Management” which will include knowledge transfer/updates in consolidation phase. Any new work item/task will also be undertaken during this phase. Please refer page 83 Annexure 5 for number of minimum resources.
50.	Annexure 3/Page No 78	Evaluation Criterion	S.No.2, S.No.3 & S.No. 5 together constitute 40% of the total score. While we understand and appreciate the importance, would request to increase the objective scoring across other categories.	Clause remains unchanged.
51.	Annexure 5/Operational Support/Page 83	PMU resources & Transition Management	Please provide the payment structure for PMU and Transition Management resources.	Please refer Clause (10.d) page no. 43 under “Payment Schedule”.
52.	8. Resource Requirements, pg. 36-37	2. Principal Consultant i. Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 10+ years of	1. Only Work Item relates to guidelines on Security. The profile of the P.Con is concentrating on niche skills of cyber security. 2. SIEM solutions- security information and event management is again niche.	Clause remains unchanged.

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		<p>experience in the indicated subject matter or domain</p> <p>ii. Engineer/MCA And/or specialization (relevant certification, diploma or post graduate degree) in the applicable domain/subject matter</p> <p>iii. Indicative areas of project experience (but not limited to) should include domains of risk management, incident management, data security, IT network architecture, physical security and Security components (including IDS/IPS/Firewalls).</p> <p>iv. Implementation and functional consulting experience with leading security / erg / Vulnerability Assessment / SIEM solutions</p> <p>v. Certifications: At least 2 out of CISSP/CISA/CISM/CRISC/ISO27K</p>	<p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 7+ years of experience in the indicated subject matter or domain</p> <p>v. Certifications: At least 1 out of CISSP/CISA/CISM/CRISC/ISO27K/ CEH/ CHFI</p>	
53.	8. Resource Requirements, pg. 36-37	2. Senior Consultant viii. Cloud / Virtualization Certification from any leading Cloud OEMs or Standards Developing Organizations or Industry Bodies	<p>Are these certifications mandatory or additional</p> <p>Please modify the clause as below:</p> <p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with</p>	<p>Certifications are Mandatory. All other details remain unchanged.</p>

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			<p>4-7 years of experience in the indicated subject matter or domain</p> <p>ii. Cloud / Virtualization Certification from any leading Cloud OEMs or Standards Developing Organizations or Industry Bodies</p>	
54.	8. Resource Requirements, pg. 36-37	4. Legal Experts Minimum 10 years of experience in Cyber/IT and contractual Law	The experience level seems to be on higher side, it is equivalent to Sr. Associates/ Partner in a Law Firm. Would request to reduce it to five year of experience	Please refer to RFP Corrigendum.
55.	Para 5 Pg 35	Notwithstanding the above, within 60 working days from receipt of the deliverables (submitted to MeitY after the inputs and validation by the Expert Group) targeted for the respective deliverables in each phases, MeitY will notify Agency if they are accepted.	Requested to shorten the number of days required for approval of deliverable to 30 days	Clause remains unchanged.
56.	9. Project Time lines, Pg 40-42	Phase I, II, III, IV	The work items of each phase with list of deliverables with timelines to be clearly defined.	Provided in the RFP.

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57.	9. Project Time lines, Pg 40-43	Phase I, II, III, IV	The scope of PMU be defined clearly and tentative resource requirement	Please refer query no.47.
58.	9. Project Time lines, Pg 40-44	Phase I, II, III, IV	PMU resource type and number of resources required to be defined	Provided in the RFP.
59.	9. Project Time lines, Pg 40-45	Phase I, II, III, IV	PMU resource qualifications to be defined	Please refer Section 8 (Resource Requirements) at Page 36, 37
60.	Annexure 5, Pg 83	Form for Submission of Financial Bid& Detailed Project Implementation Plan	The financial bid design may be simplified	No change
61.	Annexure 1 , Pre Qualification Criteria, Page 73	The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of Rs. 30 Crores in each of the last 2 financial years (2015-16 and 2016-17).	RFP should allow only Tier 1 players considering this as a significant project. So suggest to modify the clause as "The Bidder (in case of a Consortium, the prime bidder) must have a minimum annual turnover of Rs. 50 Crores in each of the last 2 financial years (2015-16 and 2016-17)."	No change

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
62.	Annexure 1 , Pre Qualification Criteria, Page 73	The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth in each of the last 2 financial years (2015-16 and 2016-17).	Considering the impact of the project the clause may be changed as "The Bidder (in case of a Consortium, combined net worth of all members together) must have positive net-worth of Rs 10 Crores in each of the last 2 financial years (2015-16 and 2016-17)."	No change
63.	Page 46, Section 11(3(i(2))), Instruction to bidder	In case of a successful bidder, if the bidder fails to sign the contract in accordance with terms and conditions	The contract will be signed according to mutually agreed clauses	No change
64.	Page 66, Section 12(8)	Failure to Agree with the Terms and Conditions of the RFP	Bidder may suggest the modifications /additions to be incorporated in RFP Terms and Conditions in its Proposal document. The contract shall be signed according to mutually agreed clauses.	No change
65.	Page 42	All the project resources will be deployed in MeitY premises (or MeitY identified agency premises)	We understand that the MeitY shall provide the required office infrastructure for team except the Laptop and internet connectivity	Understanding is correct
66.	Page 43, Payment Schedule	A mobilization advance of 10% of the Quote for Services – Deliverables (A1) and PMU Resources (A2) – as indicated under Commercial Quotation Format under Annexure 5) against the submission of advance bank guarantee	Please remove the Advance BG requirement for Mobilization amount payment. PBG is already submitted during Contract signing and hence additional BG is not required.	Clause remains unchanged. "Advance Bank Guarantee" is against the mobilization advance of 10% and separate from PBG.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
67.	Page 54, Offer validity period	<p>Offer Validity period: The offer should remain valid for a period of 180 days from the date of the submission of offer. A proposal valid for a shorter period may be rejected as nonresponsive.</p> <p>On completion of the validity period, unless the bidder withdraws his proposal in writing, it will be deemed to be valid until such time that the bidder formally (in writing) withdraws his proposal. In exceptional circumstances, at its discretion, MeitY may solicit the bidder's consent for an extension of the validity period. The request and the responses thereto shall be made in writing or by fax or email.</p>	<p>Clause may be modified as: "Offer Validity period: The offer should remain valid for a period of 180 days from the date of the submission of offer. A proposal valid for a shorter period may be rejected as nonresponsive. <i>Prior to completion of the validity period, MeitY shall solicit the bidder's consent for an extension of the validity period.</i> The request and the responses thereto shall be made in writing or by fax or email.</p>	No change
68.	Page 78, Methodology for Evaluation of Technical Proposal, S.No 1 of table	<p>Previous Relevant Project Experience (Domestic or Global Clients) Only projects initiated / completed in the last three financial years will be considered for evaluation</p>	<p>Please modify the clause as below: Only projects initiated / completed in the last five financial years will be considered for evaluation</p>	No change

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
69.	Page 78, Methodology for Evaluation of Technical Proposal, S.No 1(ii) of table	Total Project value (The sum of project value of the citations quoted above will be evaluated based on the below table (7)	We understand that in this clause total value of cited projects shall be considered for calculation.	The understanding is correct
70.	General query	Travel expenses	Please clarify, In case of any domestic/international travel related to this project , who will bear the travel expenses ?	Please refer to RFP Corrigendum.
71.	NA	Request to add the clause	Lead time - would take a period of 4 weeks from the date of receipt of a commercially clear order as lead-time to put a team together for the project.	Not considered
72.	Payment Terms, Clause 10.2, Pg 43	A mobilization advance of 10% of the Quote for Services – Deliverables (A1) and PMU Resources (A2) – as indicated under Commercial Quotation Format under Annexure 5) against the submission of advance bank guarantee.	A mobilization advance of 10% of the Quote for Services – Deliverables (A1) and PMU Resources (A2) – as indicated under Commercial Quotation Format under Annexure 5) against the submission of advance bank guarantee.	Please refer to RFP Corrigendum.
73.	Payment Terms, Clause 10.2, Pg 43	NA	1) There is no mention of the bifurcation of the milestone and the TM component. Please clarify. 2) What is the payment percentage to be made for each milestone? Please confirm	Maximum invoice amount per work item cannot exceed 8% of the quoted bid value (A1 Cost in Annexure 5 page 83). TM shall be quarterly invoiced.(refer 10.d,page 43)

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
74.	Payment Terms, Clause 10.2, Pg 43	<p>b. Payment against deliverables will</p> <p>i. Bidder is required to submit invoice within 15 days of the approval</p> <p>1. Of all the deliverables in each phase or</p> <p>2. Approval of minimum 2 deliverables as per the priority as indicated by MeitY</p>	<p>b. Payment against deliverables will</p> <p>i. Bidder is required to submit invoice within 15 days of the approval</p> <p>1. Of all the deliverables in each phase or</p> <p>2. Approval of minimum 2 deliverables as per the priority as indicated by MeitY</p> <p><u>If Customer fails to pay the fees and other payments within the stipulated time, it shall be liable to pay interest at 1.5% per month on such amount of fees and payments that have become due.</u></p>	No Change
75.	Payment Terms, Clause 10.2, Pg 43	<p>c. Payment against new deliverables (if any)</p> <p>i. In the event of addition of any new deliverables other than the ones identified in the scope, the bidder needs to submit man-months and types of resources required for the completion of the activity. The cost incurred towards the said deliverable will be calculated based on the man-month Cost (C) provided in the Commercial Quotation (Refer Annexure 5).</p>	<p>Either Party may request a change order (“Change Order”) in the event of actual or anticipated change(s) to the agreed scope of Services, Deliverables, project schedule, fee, or any other aspect of the Agreement. Wipro will prepare a Change Order reflecting the proposed changes, including but not limited to the impact on the Deliverables, project schedule, and fee. Absent a Change Order signed by the Parties, Wipro shall not be bound to perform any additional or out-of-scope services beyond what is stated in the Agreement.</p>	Please refer to clause 12, page 17

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
76.	Payment Terms, Clause 10.2, Pg 43	<p>d. Payment against "Time & Material"</p> <p>i. Bidder is required to submit quarterly invoice for the resources deployed on time and material basis for PMU</p> <p>ii. In the event of any addition or reduction of the resources is carried out with the approval of MeitY, the change (increase in case of additional resources or decrease in case of reduction of resources) to the quarterly payment will be calculated based on the man-month Cost (C) provided in the Commercial Quotation (Refer Annexure 5).</p>	<p>d. Payment against "Time & Material"</p> <p>i. Bidder is required to submit quarterly invoice for the resources deployed on time and material basis for PMU. <u>All invoices raised shall be payable within 15 days from the date of invoice. All invoices shall be deemed to be accepted unless disputed within 7 days from the date of receipt of invoice.</u></p> <p><u>If Customer fails to pay the fees and other payments within the stipulated time, it shall be liable to pay interest at 1.5% per month on such amount of fees and payments that have become due.</u></p> <p>ii. In the event of any addition or reduction of the resources is carried out with the approval of MeitY, the change (increase in case of additional resources or decrease in case of reduction of resources) to the quarterly payment will be calculated based on the man-month Cost (C) <u>provided in the Commercial Quotation (Refer Annexure 5). Based on the Change Order prepared on mutually agreed terms and conditions.</u></p>	Clause remains unchanged.
77.	Earnest Monet Deposit Clause 11.3, Pg 45	Bidders shall submit, along with their Bids, an amount of INR 20 Lakhs (Rupees Twenty Lakhs only), as Earnest	This should not exceed 10% of the contract value.	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		Money Deposit ("EMD").		
78.	Earnest Monet Deposit Clause 11.3, Pg 45	The bid security of all unsuccessful bidders would be returned by MeitY and the bidder will be notified by MeitY as being unsuccessful after the completion of the entire bid evaluation process... The bid security of the successful bidder would be returned upon submission of Performance Guarantee.	The bid security of all unsuccessful bidders would be returned by MeitY <u>within seven (7) days from the date of declaration of the successful bidder</u> and the bidder will be notified by MeitY as being unsuccessful after the completion of the entire bid evaluation process... The bid security of the successful bidder would be returned upon submission of Performance Guarantee.	Clause remains unchanged.
79.	Earnest Monet Deposit Clause 11.3, Pg 45	i. The bid security may be forfeited: i. If a bidder withdraws its bid during the period of bid validity or any extension thereof agreed to by the bidder ii. In case of a successful bidder, if the bidder fails to sign the contract in accordance with terms and conditions iii. If any of the bidders modify their bid during the validity period iv. If the Proposal is varied or modified in a manner not	i. The bid security may be forfeited: i. If a bidder withdraws its bid during the period of bid validity or any extension thereof agreed to by the bidder ii. In case of a successful bidder, if the bidder fails to sign the contract in accordance with terms and conditions on <u>mutually agreed terms and conditions or despite deviations submitted by the bidder being adequately considered by the Client.</u> iii. If any of the bidders modify their bid during the validity period iv. If the Proposal is varied or modified in a manner not acceptable to the MeitY after opening of Proposal during the validity period or any extension thereof	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		<p>acceptable to the MeitY after opening of Proposal during the validity period or any extension thereof</p> <p>v. If the Bidder tries to influence the evaluation process</p> <p>vi. In case the selected bidder fails to accept the work order or provide the Performance Security within the specified time limit</p>	<p>v. If the Bidder tries to influence the evaluation process</p> <p>vi. In case the selected bidder fails to accept the work order or provide the Performance Security within the specified time limit, <u>after being provided an agreed upon cure period thereof.</u></p>	
80.	Disqualification, Clause 18, Pg 52	As per RFP	<p><u>To be added: An agreed upon cure period to be provided before the clause can be invoked.</u></p> <p>l. Information submitted in technical proposal is found to be misrepresented, incorrect or false, accidentally or unwittingly or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period of the contract if any;</p>	Clause remains unchanged.
81.	Commercial Proposal, Clause 3, Pg 59	The person month rate of all the resources to be deployed on the project, should be indicated in the financial bid form. The prices quoted (including the man-power costs) in the Commercial Proposal shall be	The person month rate of all the resources to be deployed on the project, should be indicated in the financial bid form. The prices quoted (including the man-power costs) in the Commercial Proposal shall be valid for the entire period of the contract or any extensions thereof.	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		valid for the entire period of the contract or any extensions thereof.		
82.	Commercial Proposal, Clause 3, Pg 59	It is mandatory to provide break-up of all taxes, duties and levies wherever applicable and/or payable. All the taxes of any nature whatsoever shall be borne by the Bidder.	It is mandatory to provide break-up of all taxes, duties and levies wherever applicable and/or payable. All the taxes of any nature whatsoever shall be borne by the Bidder. Client.	Clause remains unchanged.
83.	Taxes, Clause 3, Pg 61	Clause not present	The fees chargeable by Wipro are stated exclusive of all taxes, duties and levies imposed by any government body. Client shall be liable and will pay for all applicable tax liabilities such as sales, services, use or value added taxes, but specifically excluding employment related taxes concerning Wipro personnel and corporate taxes based on Wipro's net income. If Client claims exemption from any taxes resulting from this Agreement, then Client will promptly provide Wipro with the relevant documentation to avail of such exemption including required certificates, if any, from the relevant taxing authorities.	Not considered.
84.	General Conditions, Clause 13, Pg 67	MeitY reserves the right to terminate the contract by giving a notice of one month if the performance of the Agency is not found satisfactory. The Agency	MeitY reserves the right to terminate the contract by giving a notice of one month if the performance of the Agency is not found satisfactory. The Agency shall be given a period of fifteen days to cure the breach or fulfil the	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		<p>shall be given a period of fifteen days to cure the breach or fulfil the contractual obligations. Failing which MeitY shall notify the bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the bidder is in default.</p>	<p>contractual obligations. Failing which MeitY shall notify the bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the bidder is in default.</p> <p>Upon expiration or termination of this Agreement all rights and benefits granted by this Agreement shall revert to the respective Parties; and all amounts due for services and products delivered to Consultant up to the effective date of termination shall be immediately payable.</p>	
85.	Liquidated Damages, Clause 9, Pg 68	<p>MeitY may also deduct from the payment due to the Agency as agreed, liquidated damages to the sum of 0.5% of the contract price of the corresponding milestone payment of the delayed / undelivered services for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not more than 10% of the value of corresponding milestone payment of the delayed / undelivered services.</p>	<p>MeitY may also deduct from the payment due to the Agency as agreed, liquidated damages to the sum of 0.5% of the contract price of the corresponding milestone payment of the delayed / undelivered services for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not more than 10%-5% of the value of corresponding milestone payment of the delayed / undelivered services.</p>	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
86.	Termination for default	Request to add the clause	<p>Request you to add the below clause:</p> <p>Either Party shall have the right to terminate this Agreement at any time without cause and for convenience– on the delivery of ninety (90) calendar days’ prior written notice to the other Party.</p> <p>Upon expiration or termination of this Agreement all rights and benefits granted by this Agreement shall revert to the respective Parties; and all amounts due for services and products delivered to Consultant up to the effective date of termination shall be immediately payable.</p> <p>Either Party shall have the right to terminate this Agreement at any time:</p> <p>a. without cause and for convenience– on the delivery of ninety (90) calendar days’ prior written notice to the other Party.</p>	Clause remains unchanged.
87.	Additional Work, Clause 12, Pg 70	MeitY has the option to avail the services of Agency for carrying out any extension or changes in scope of work, as a part of the project. All such additional work will be initiated using the Change Control Procedures that will be defined in the	MeitY has the option to avail the services of Agency for carrying out any extension or changes in scope of work, as a part of the project. All such additional work will be initiated using the Change Control Procedures that will be defined in the Agreement. <u>The person month cost used for such approved additional work, shall be as mutually agreed upon.</u> The person month cost	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		<p>Agreement. The person month cost quoted in the commercial proposal will be used for such approved additional work.</p>	<p>quoted in the commercial proposal will be used for such approved additional work.</p>	
88.	Limitation of Liability, Clause 17, Pg 72	<p>a. The liability of Agency (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event in the aggregate exceed the total contract value. The liability cap given under this Clause shall not be applicable to the indemnification obligations.</p> <p>b. In no event shall either party be liable for any consequential, incidental, indirect, special or punitive damage, loss or expenses (including but not limited to business interruption, lost business, lost</p>	<p>Notwithstanding anything to the contrary elsewhere contained in this Agreement, neither Party shall, in any event, regardless of the form of claim, be liable for any indirect, special, punitive, exemplary, speculative or consequential damages, including, but not limited to, any loss of use, loss of data, business interruption, and loss of income or profits, irrespective of whether it had an advance notice of the possibility of any such damages Subject to the above and notwithstanding anything to the contrary contained herein or elsewhere, the maximum aggregate liability of the bidder, regardless of the form of claim, shall not exceed the 10% of the total contract value.</p>	Clause remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		profits, or lost savings) even if it has been advised of their possible existence.		
89.	Savings clause	Clause not present in RFP. Request to add the clause	Wipro's failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent Wipro's non-performance is caused by Company's omission to act, delay, wrongful action, failure to provide Inputs, or failure to perform its obligations under this Agreement.	Not Considered.
90.	Deemed Acceptance	Clause not present in RFP. Request to add the clause	Any Deliverable(s) / Work Product(s) provided to the Customer shall be deemed to have been accepted if the customer puts such Deliverable(s) / Work Product(s) to use in its business or does not communicate its disapproval of such Deliverable(s) / Work Product(s) together with reasons for such disapproval within 10 days from the date of receipt of such Deliverable(s) / Work Product(s).	Clause already included. Please refer to page 35, under Governance structure.
91.	Force Majeure	Clause not present in RFP. Request to add the clause	Wipro shall not responsible for delays caused by the reasons of strikes, changes in	Will be included in the MSA(Master Service

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			Government Regulations, labour disputes, wars, acts of God or any other such reason beyond its reasonable control.	Agreement)
92.	Non-Hire	Clause not present in RFP. Request to add the clause	Non-Hire - Customer acknowledges that personnel to be provided by bidder represent a significant investment in recruitment and training, the loss of which would be detrimental to bidder's business. In consideration of the foregoing, customer agrees that for the term of this Agreement and for a period of one year thereafter, customer will not directly or indirectly, recruit, hire, employ, engage, or discuss employment with any bidder employee, or induce any such individual to leave the employment of bidder. For purposes of this clause, a bidder employee means any employee or person who has been involved in providing services under this Agreement.	Not considered.
93.	NA	Request to add the clause	Delays - It is assumed that once the resources land up at the customer site there will not be any stoppage of work or break of work requested from customer side. In the event of any postponement to the implementation plan solely attributable to the customer beyond a period of 3 days in respect of each of the project phases, all additional costs as a result of such postponement will have to be borne by the customer. For every delay beyond 3 days, the customer will have to reimburse bidder at the man-day rates indicated. If the consultants	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			need to travel back to India on account of any delay or break in the project schedule the customer will bear all the travel and other miscellaneous expenses incurred on account of this.	
94.	NA	Request to add the clause	Taxes and Duties - All fees and other payments required to be made by the Customer shall be exclusive of all applicable taxes, except to the extent of employee related taxes (social security, etc.) and corporate income taxes of bidder. All other rates, taxes, cess, levies or any other levy by whatever name called that may be payable for the services offered by bidder shall be borne and paid exclusively by the customer.	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
95.	NA	Request to add the clause	<p>Limitation of Liability - Notwithstanding anything to the contrary elsewhere contained in this or any other contract between the parties, neither party shall, in any event, be liable for (1) any indirect, special, punitive, exemplary, speculative or consequential damages, including, but not limited to, any loss of use, loss of data, business interruption, and loss of income or profits, irrespective of whether it had an advance notice of the possibility of any such damages; or (2) damages relating to any claim that arose more than one year before institution of adversarial proceedings thereon. Subject to the above and notwithstanding anything to the contrary elsewhere contained herein, the maximum liability of bidder shall be, regardless of the form of claim, the consideration actually received by bidder for the statement of work to which the claim arises. In no event shall bidder be liable for decision(s) taken by the customer and customer alone shall be solely and entirely responsible for their own actions and decisions based on this engagement. bidder in no way stands guarantee for realization of the financial projections and /or other benefits identified in the project. All information, data, documents and records (hereinafter compendiously referred to as 'the Information') of customer received from agreed and identifiable sources</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			<p>and considered in the course of the review and preparation of the deliverables under this Project will be assumed to be authentic, complete and accurate. The Information furnished by customer upon whom all or part of the deliverables are based, is believed by bidder to be reliable. Except as otherwise expressly provided in the agreement, an aggrieved party may not recover compensation for that part of a loss that could have been avoided by taking measures reasonable under the circumstances to avoid or reduce such loss.</p>	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
96.	NA	Request to add the clause	<p>Term and Termination</p> <p>1. Either party may, without cause, terminate any Statement of Work and/or the entire Agreement upon written notice of one (1) month to the other.</p> <p>2. Either party may terminate any Statement of Work and/or the entire Agreement upon written notice to the other in the event that: (a) the other party commits a material breach of the Agreement or Statement of Work and fails to cure such default to the non-defaulting party's reasonable satisfaction within fifteen (15) days after receipt of notice (or ten (10) days in the event of nonpayment by Company); or (b) the other party becomes insolvent or bankrupt, assigns all or a substantial part of its business or assets for the benefit of creditors, permits the appointment of a receiver for its business or assets, becomes subject to any legal proceeding relating to insolvency or the protection of creditors' rights or otherwise ceases to conduct business in the normal course; provided that this right to termination shall not apply if the other party is ordered to be wound up by the court for the purpose of a bona fide reconstruction or amalgamation.</p> <p>3. In the event of termination of a Statement of</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			<p>Work hereunder, Company shall pay bidder (1) all fees as specified in the Statement of Work and expenses up to the effective date of the termination, including work in progress, and including the applicable notice period irrespective of whether Company requires bidder's services during same; and (2) bidder's demobilization costs, transition costs, and other unrecoverable costs, unless such termination was due to bidder's material breach. If this Agreement is terminated before all Statements of Work executed here under are terminated or completed, the terms of this Agreement shall remain in full force until the termination or completion of such Statements of Work.</p>	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
97.	NA	Request to add the clause	<p>Information and Access - Customer will supply bidder with the following free of charge - information, documentation and data, in a timely manner, required by bidder to complete its obligations under the Agreement Suitable workspace, IT resources & communication resources, suitable qualified personnel to ensure completion of the deliverables. Customer will indemnify bidder against extra costs incurred by bidder due to: discrepancies, errors or omissions in information, documentation and data supplied by the customer delays to the provision of the Software or Services caused by the customer failure to supply information, documentation, data and the Equipment the customer unreasonably preventing or impeding bidder access to the location.</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
98.	NA	Request to add the clause	<p>Escalation Procedure - Should there be a dispute between the customer and bidder concerning any matter arising from or in connection with this Agreement, both the parties will use their reasonable endeavors to settle the matter in accordance with the dispute resolution procedure set out below. Any such dispute, which has not been settled between the Project Managers from both the end within 15 days of the matter being raised by one to the attention of the other, may be escalated by either party to the next level by notice in writing. If the dispute has not been resolved within 15 days of such notice, either party may refer it by notice in writing to the second level either party may refer it by notice in writing to the second level of escalation. The customer should follow the escalation chart as provided by bidder at the time of signing of the contract. If the dispute remains unresolved within a further two months of such notice, either party may pursue any remedy it may have under this Agreement, including the right to terminate the Agreement.</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
99.	NA	Request to add the clause	<p>Payment of invoices - All invoices raised shall be payable within 15 days from the date of invoice. All invoices shall be deemed to be accepted unless disputed within 7 days from the date of receipt of invoice. All payments required to be made by the Customer shall be in the currency stated in the invoice and shall be wire transferred to a designated bank account in India. If the customer fails to pay the fees and other payments within the stipulated time, the customer shall be liable to pay interest at 1.5% per month on such amount of Fees and Payments that have become due. If whole or any part of the Fees and other payments remain outstanding for 30 days after the same have become due, bidder shall at its sole discretion, be entitled to discontinue the provision of services. Invoices for reimbursement of out of pocket expenses would be based on rates specified in the contract for applicable expenses. If customer is required to deduct any taxes at source or withhold tax, bidder shall be provided notice before such withholding and should have the opportunity to provide a document exempting the withholding. In case bidder does not provide the requisite document, the customer may deduct tax or withhold the tax subject to providing bidder the original tax deduction certificate along with the payment of the</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			invoice. In the event the above is not done, bidder will be paid the gross value of the invoice and the liability for any tax will be to Customers' account.	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
100.	NA	Request to add the clause	<p>Non-Disclosure - The contents of the proposal and all the project outputs should not be disclosed to any party unless bidder and the customer mutually agree in writing to the same. Customer will not use the contents of this proposal to bid for any other service provider. bidder shall keep all information or data received during the performance of its duties under this agreement confidential and shall not use trade or pass this information to any third party. bidder shall not make any copy, whether in paper or electronic form of such information or data. This shall be valid for a period of one year from the date of termination or expiry of the contract, whichever is earlier.</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
101.	NA	Request to add the clause	<p>Intellectual Property Right - The intellectual property rights existing now or during the course of the Project in bidder and Customer in all its presentation/ training materials, computer programs, documentation and other materials as well as in any method, invention, discovery, design, or concept to the extent solely conceived or developed by that Party shall belong to and be the absolute property of that party. Subject to the payment of all fees and expenses due to bidder for the Project, bidder will grant to Customer all intellectual property rights relating to all deliverables other than those belonging to Customer under this Project for its own internal use only. Except as stated herein, none of the Parties shall claim rights in any products, materials or methodologies proprietary to any of the other Parties or a third party used by the other Party in performance of the project or proprietary materials or methodologies produced by any of the other Parties which are not part of the deliverables, under the project and which is not the result arising out of and in connection of the project. To the extent material that is used in, enhanced, or developed in the course of providing services hereunder and is not identified as a Deliverable, is of a general abstract character, or may be generically re-used, bidder will own such material including,</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			<p>without limitation: methodologies; delivery strategies, approaches and practices; generic software tools, routines, frameworks, and components; generic content, research and background materials; training materials; application building blocks; templates; analytical models; project tools; development tools; inventions; solutions and descriptions thereof; ideas; know-how; and its end states, event sets, computerized event database, aggregated voting results or any other materials that are specified in the Statement of Work (“bidder Materials”). Customer acknowledges that the bidder Materials are Confidential Information of bidder, regardless of whether so designated. bidder may continue to use the bidder Materials plus the know-how, methodologies, procedures or techniques retained in the residual knowledge and unaided memories of bidder’s employees. An employee's memory is unaided if the employee has not intentionally memorized the information for the purpose of retaining and subsequently using or disclosing it. The customer shall not take any action that jeopardizes such proprietary rights of bidder or acquire any right to any work produced by bidder under this Agreement.</p>	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
102.	NA	Request to add the clause	Warranties & Entire Agreement - The Agreement including its attachments constitutes the entire agreement between bidder and Customer relating to the Project. All express or implied warranties, representations, conditions or terms other than those expressly contained in this Agreement are excluded to the fullest extent permitted by law. In the event of any conflict between the terms of the Proposal and this Agreement, this Agreement shall prevail. If any part of the Proposal and this Agreement is found by arbitration, as provided hereunder to be invalid, unlawful or unenforceable then such part will be severed from the remaining part of the Proposal and this Agreement and remaining will continue to be valid and enforceable to the fullest extent as permitted by law.	Not considered
103.	NA	Request to add the clause	Law and Jurisdiction - The parties hereby agree that this Agreement shall be construed in accordance with the laws of India.	Not considered
104.	NA	Request to add the clause	Arbitration - All disputes arising out of or in connection with the Agreement shall be settled by arbitration in Bangalore, India in accordance with the Arbitration & Conciliation Act, 1996. Arbitration shall be conducted in Bangalore in the English language by one arbitrator appointed in accordance with the said rules.	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
105.	NA	Request to add the clause	<p>Audit and Benchmarking - bidder will maintain complete and accurate records relating to the Services performed hereunder. Company will have the right to inspect and audit bidder's records at bidder's place of business during normal business hours at a mutually acceptable time during each respective SOW and for a period of one year thereafter. Company agrees to give bidder at least 30 days prior written notice of its intent to inspect bidder's records. Company may not exercise this inspection right more than two times each calendar year. Company agrees to bear the cost of such audit.</p>	Not considered
106.	NA	Request to add the clause	<p>Effect of Termination - Upon expiration or termination of the PO all rights and benefits, granted by the PO shall revert to the respective parties; and all amounts due to bidder up to the effective date of termination shall be immediately payable.</p>	Not considered
107.	NA	Request to add the clause	<p>Penalty Capping - The overall maximum penalty, if any that can be imposed on bidder under this Agreement shall not exceed 10% of the Annualized Contract Value.</p>	Not considered
108.	NA	Request to add the clause	<p>Conflict - In the event of any conflict between the terms of this Proposal and the PO, the Proposal Terms shall stand to supersede.</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
109.	NA	Request to add the clause	<p>Assignment / Discounting of Receivables - Customer hereby agrees and provides consent to bidder to have unhindered right to assign the receivables under this Contract to a financial or banking institution or any other institution / organization engaged in the business of funding. For avoidance of doubt, such assignment may include but is not limited to sale of receivables.</p> <p>Notwithstanding anything contained or expressed to the contrary in the Agreement or elsewhere, Customer is obligated to provide full support and cooperation to bidder to enable bidder to assign and discount the receivables by furnishing all data, documents, reports, future projections etc. including last three years financials, latest progress report, financial model etc. to the reasonable possible extent if so required by such financial or banking institution in order to enable them to ascertain the credit worthiness for lending money against the assignment of receivables.</p> <p>In the event if RFP/Contract provides for takeover of ownership of Customer asset, it shall be conditioned upon successfully securing the finances from a financial or banking institution or any other institution / organization engaged in the business of funding</p>	Not considered

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			under a factoring arrangement.	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
110.	Annexure 1 Point (v) , Pre Qualification Criteria, Page 73	v. The bidder (in case of a consortium, the prime bidder) must have completed at least three e-Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 20 Lakhs, in the last three financial years	We would request to consider modify as follows " v. The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least three e-Governance (covering one or more of the following: Project Conceptualization / Design, Detailed Project Report, Request for Proposal, Bid Process Management, Program Management) assignments for Government of India or State Governments / UTs within India, each of a minimum value of INR 20 Lakhs, in the last Seven financial years "	Please refer to RFP Corrigendum.
111.	Annexure 1 Point (vi) , Pre Qualification Criteria, Page 73	vi. The bidder (in case of a consortium, the prime bidder) must have completed at least two assignments in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last three financial years	We would request to consider modify as follows "he bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least two assignments in Cloud Advisory(evaluation, migration & adoption of cloud services) or Cloud Implementation Services either for domestic or global clients in the last seven financial years	Please refer to RFP Corrigendum.
112.	Annexure 1 Point (vii) , Pre Qualification Criteria, Page 74	The bidder (in case of a consortium, the prime bidder) must have completed at least two assignments in IT Advisory Services (Audits & Certifications /	We would request to consider modify as follows "The bidder (in case of a consortium, the prime bidder) must have completed / ongoing at least two assignments in IT Advisory Services (Audits & Certifications /	Clause remains unchanged

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		Implementations of ISO 27001 for Data Centers either for domestic or global clients in the last three financial years	Implementations of ISO 27001 for Data Centers either for domestic or global clients in the last seven financial years"	
113.	Annexure 1 Point (viii) , Pre Qualification Criteria, Page 74	viii. The bidder (either the prime bidder or a consortium member) must have completed at least two assignments, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last three financial years	We would request to consider modify as follows "The bidder (either the prime bidder or a consortium member) must have completed / ongoing at least two assignments, either for domestic or global clients, in Design of Training Curriculum and Content for imparting IT related training in the last seven financial years"	Please refer to RFP Corrigendum.
114.	Annexure 2 - Page 77	Proof of Completion (Letter from Client / Work Order / Certificate of Completion) along with Project Credentials as per the format provided under Annexure 9	We would also allow CA auditor certificate as proof of completion as it would be difficult to share WO / Completion certificate specially for international client where we have strong NDA	Proof of completion signed in ink to be submitted from "Company Secretary/ Vice President or equivalent"
115.	Annexure 3 Serial 1 - Page 78	Only projects initiated / completed in the last three financial years will be considered for evaluation	We would request to allow project initiated / completed in the last seven financial years for consideration of evaluation and also allow CA auditor certificate as proof of completion as it would be difficult to share WO / Completion certificate specially for international client where we have strong NDA	Clause remains unchanged
116.	Annexure 5 - Page 83	Financial format	We would request to make financial format simple as it would help in quoting rightly by bidder and also help during financial evaluation	Format remains unchanged.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
117.	Annexure 5, Form for Submission of Financial Bid & Detailed Project Implementation Plan, Page # 83	Refer to the Work Item 11	<p>(1) The duration for the Work Item 11 has been specified as 24 months with activities involving preparation of RFP to select implementation partner, preparation of curriculum, training and certification programs, training content, conducting training of trainers, etc. Since the work items is of 24 months duration, it is suggested to make the payment plan for this work item similar to that of PMU resources i.e. quarterly payment.</p> <p>(2) Preparation of RFP requires effort of two to three resources having different skill sets. However, the minimum number of resource has been specified as 1. It is requested to seek at least two resources for this work item.</p>	Payment will be made on the acceptance of the milestone deliverable against Work item 11.
118.	Annexure 5, Form for Submission of Financial Bid & Detailed Project Implementation Plan, Page # 83	Refer to the Work Item 12	The duration for the Work Item 12 has been specified as 24 months with activities involving design of the GI Cloud Portal & Directory and selection of Implementing Agency for GI Cloud Portal & Directory. Since the work items is of 24 months duration, it is suggested to make the payment plan for this work item similar to that of PMU resources i.e. quarterly payment.	Clause remains unchanged
119.	Annexure 5, Form for Submission of Financial Bid & Detailed Project Implementation Plan,	Refer to the Consolidation phase	We understand that at least one full time PC and one full time SC would be required during consolidation/transition phase. However, the "% Effort" field has been left empty for these two resources. It is requested to clarify if MeitY	Both SC and PC will be required on 100% effort basis.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
	Page # 83		wants bidders to project the % effort for resources deployed in Consolidation phase?	
120.	Resource Requirements, Principal Consultant, Page # 36 and 37	<p>Principal Consultant</p> <p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 10+ years of experience in the indicated subject matter or domain</p> <p>ii. Engineer/MCA And/or specialisation (relevant certification, diploma or post graduate degree) in the applicable domain/subject matter</p> <p>iii. Indicative areas of project experience (but not limited to) should include domains of risk management, incident management, data security, IT network architecture, physical security and Security components (including IDS/IPS/Firewalls).</p> <p>iv. Implementation and functional consulting experience with leading security / erg / Vulnerability Assessment / SIEM</p>	<p>(1) It appears from the resource qualification that senior resource (Principal Consultant), of experience more than 10 years, is required only for security related domain and the Junior resource (Senior Consultant) is required for Cloud and other domains. It suggested to seek a combination of Senior and Junior resources for Security and Cloud domains.</p> <p>(2) It is also requested to seek just one security certification / one Cloud certification (based on the type of resource sought) from the Principal Consultant and Senior Consultant. In view of the above two suggestions, request you to modify the resource qualifications as follows.</p> <p>Principal Consultant</p> <p>Minimum Qualification (mandatory)</p> <p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with minimum 10+ years of experience in the indicated subject matter or domain</p> <p>ii. Engineer/MCA And/or specialisation (relevant certification, diploma or post graduate degree) in the applicable</p>	Please refer to the Corrigendum.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		<p>solutions</p> <p>v. Certifications: At least 2 out of CISSP/CISA/CISM/CRISC/ISO27K</p> <p>Senior Consultant</p> <p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with 6-10 years of experience in the indicated subject matter or domain</p> <p>ii. BE/BTech/ME/MTech/MCA/ MBA (IT/Systems)/Post graduation (IT system)</p> <p>iii. Experience in Cloud Computing technologies (IAAS, PAAS and SAAS).</p> <p>iv. Expertise and deep understanding of standards in the areas of security, interoperability, portability and other domains</p> <p>v. Experienced in Cloud Advisory / Legal & Contracts / Consulting / Implementation Services (scope including one or more of the following: evaluation, migration, adoption of cloud services)</p> <p>vi. Sound knowledge of national and international standards and</p>	<p>domain/subject matter</p> <p>Qualifications for Security Domain (for resources proposed as Security expert)</p> <p>iii. Indicative areas of project experience (but not limited to) should include domains of risk management, incident management, data security, IT network architecture, physical security and Security components (including IDS/IPS/Firewalls).</p> <p>iv. Implementation and functional consulting experience with leading security / erg / Vulnerability Assessment / SIEM solutions</p> <p>v. Certifications: At least one out of CISSP/CISA/CISM/CRISC/ISO27K</p> <p>Qualifications for Cloud Domain (for resources proposed as Cloud expert)</p> <p>iii. Experience in Cloud Computing technologies (IAAS, PAAS and SAAS).</p> <p>iv. Expertise and deep understanding of standards in the areas of security, interoperability, portability and other domains</p> <p>v. Experienced in Cloud Advisory / Legal & Contracts / Consulting / Implementation Services (scope including one or more of the following: evaluation, migration, adoption of cloud services)</p> <p>vi. Sound knowledge of national and international standards and the related organizations</p> <p>vii. Excellent consulting skills for</p>	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		<p>the related organizations</p> <p>vii. Excellent consulting skills for consultations with various stakeholder groups including IT industry as well as government and academia</p> <p>viii. Cloud / Virtualization Certification from any leading Cloud OEMs or Standards Developing Organizations or Industry Bodies</p>	<p>consultations with various stakeholder groups including IT industry as well as government and academia</p> <p>viii. Cloud / Virtualization Certification from any leading Cloud OEMs or Standards Developing Organizations or Industry Bodies</p> <p>Senior Consultant</p> <p>Minimum Qualification (mandatory)</p> <p>i. Subject Matter experts in applicable domains (as per the scope of work requirements), with 6-10 years of experience in the indicated subject matter or domain</p> <p>ii. BE/BTech/ME/MTech/MCA/ MBA (IT/Systems)/Post graduation (IT system)</p> <p>Qualifications for Security Domain ((for resources proposed as Security expert)</p> <p>iii. Indicative areas of project experience (but not limited to) should include domains of risk management, incident management, data security, IT network architecture, physical security and Security components (including IDS/IPS/Firewalls).</p> <p>iv. Implementation and functional consulting experience with leading security / erg / Vulnerability Assessment / SIEM solutions</p> <p>v. Certifications: At least one out of CISSP/CISA/CISM/CRISC/ISO27K</p> <p>Qualifications for Cloud Domain (for</p>	

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
			<p>resources proposed as Cloud expert)</p> <ul style="list-style-type: none"> iii. Experience in Cloud Computing technologies (IAAS, PAAS and SAAS). iv. Expertise and deep understanding of standards in the areas of security, interoperability, portability and other domains v. Experienced in Cloud Advisory / Legal & Contracts / Consulting / Implementation Services (scope including one or more of the following: evaluation, migration, adoption of cloud services) vi. Sound knowledge of national and international standards and the related organizations vii. Excellent consulting skills for consultations with various stakeholder groups including IT industry as well as government and academia viii. Cloud / Virtualization Certification from any leading Cloud OEMs or Standards Developing Organizations or Industry Bodies 	
121.	Project Timelines, Page # 39	It may be noted that bidder is required to factor in the time period of 3 months , required in each phase for the processing of the deliverables from the draft	On page # 35 , it is mentioned that "Notwithstanding the above, within 60 working days from receipt of the deliverables (submitted to MeitY after the inputs and validation by the Expert Group) targeted for the respective deliverables in each phases, MeitY	Three months period is from the submission of draft deliverables till acceptance. 60 working days is after acceptance of deliverables.

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		submission to approval.	will notify Agency if they are accepted." However, on page # 39 , bidder is required to factor in the time period of 3 months for deliverables approval. It is requested to make these two statements consistent by allowing the bidder to factor in a time period of 60 days for deliverables approval.	
122.	Project Timelines, Page # 40 and 41	Diagram depicting the phases and description of phases thereafter	The diagram on page # 40 has five work items - W1, W2, W13, W11 and W12 - under Phase 1 . However the description of phases following the diagram has work items - W1, W2, W3, W12 and W13 - under Phase 1 . Similar anomalies exist with other phases. It is request to fix these anomalies.	Diagram should be read as per the below information Phase I consists of work items W1,W2,W13 and W11,W12 Phase II consists of work items W4,W5,W6 and W11,W12 Phase III Consists of work items W7,W8,W9 and W11,W12 Phase IV consists of work items W10,W3 and W11,W12
123.	Annexure 3, Methodology for Evaluation of Technical Proposal, Page # 80	Proposed Expertise & Resources Project Engagement Lead & Domain Experts Proposed expertise & resources for the engagement (indicative subject areas are given below) a. Project Engagement Lead (3) b. Cloud Computing Expertise (Infrastructure / Operations /	The resource qualification for " Model Frameworks / SLA / End User Guides " expert has not been provided in the RFP. It is suggested to make the qualification for " Model Frameworks / SLA / End User Guides " expert similar to that of Senior Consultant (Cloud Expert) .	The capability to create " Model Frameworks / SLA / End User Guides " is not specific to person. Please refer to the corrigendum.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
		Cloud / Standards) (6) c. Information Security Expertise (6) d. Model Frameworks / SLA / End User Guides (3) e. Legal Expertise (3) f. Capacity Building Program & Content Design Expertise (4) Response will be evaluated based on the presentations made by the resources. It may be noted that the same resources will be deployed on the project.		
124.	Annexure 4, Form for Submission of Technical Bid, Page # 81	1. Undertaking on Absence of Conflict of Interest as per the format provided under Annexure 8	The " Self-declaration on the no conflict of interest with any technology vendor/auditor on the bidder company letter head, signed by authorized signatory " has already been asked in Annexure 2 as part of Pre-Qualification Information . It is requested to remove this redundancy by not seeking the "Undertaking on Absence of Conflict of Interest as per the format provided under Annexure 8" again in the technical proposal.	Clause remains unchanged
125.	Annexure 5, Form for Submission of Financial Bid & Detailed Project Implementation Plan,	Refer to the table providing minimum number of resources needed for deliverables (EL: 1, PC:2, SC:2, Capacity Building Expert: 1 and Legal Expert: 1).	Currently, the RFP specifies the minimum number of resources for deliverables as follows - EL: 1, PC:2, SC:2, Capacity Building Expert: 1 and Legal Expert: 1 . However, the evaluation is also being done for another resource: " Model	Please refer to the corrigendum.

Sr. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	MeitY Response
	Page # 83		<p>Frameworks / SLA / End User Guides" expert as mentioned in the technical evaluation criteria on page # 80. In order to make the technical and financial evaluations consistent, it is suggested to increase the number of Senior Consultants (SC) to 3. So, the suggested minimum number of resources needed for deliverables would be as follows.</p> <p>EL: 1, PC:2, SC:3, Capacity Building Expert: 1 and Legal Expert: 1</p>	
126.	Annexure 7, RFP Response Cover Letter, Page # 89	<p>CERTIFICATE AS TO AUTHORISED SIGNATORIES I,....., the Company Secretary of , certify that..... who signed the above Bid is authorized to do so and bind the company by authority of its board/ governing body.</p>	<p>It is requested to not seek the Company Secretary's signature separately on the RFP Response Cover Letter as the Copy of Board Resolution is already being provided as Annexure to the RFP Response Cover Letter.</p>	Clause remains unchanged