

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**



**R F D**

**RESULTS -FRAMEWORK DOCUMENT**

for

**Department of Information Technology**

**(2011-2012)**

## SECTION 1: Vision, Mission, Objectives and Functions

### Vision

e-Development of India as the engine for transition into a developed nation and an empowered society.

### Mission

e-Development of India through multi pronged strategy of e-Infrastructure creation to facilitate and promote e-governance, promotion of Electronics & Information Technology - Information Technology Enabled Services (IT-ITeS) Industry, promotion of e-inclusion, enabling creation of Innovation / Research & Development (R&D) infrastructure in ICT&E, building Knowledge network and securing India's cyber space.

### Objectives

- **e-Government:** Providing e-infrastructure for delivery of e-services
- **e-Industry:** Promotion of electronics hardware manufacturing and IT-ITeS industry
- **e-Innovation / R & D:** Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E
- **e-Learning:** Providing support for development of e-Skills and Knowledge network
- **e-Security:** Securing India's cyber space
- **e-Inclusion:** Promoting the use of ICT for more inclusive growth.

## **Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

### **Functions**

- Policy matters relating to Information Technology, Electronics and Internet.
- Initiatives for development of Hardware / Software industry including knowledge based enterprises, measures for promoting IT exports and competitiveness of the industry.
- Promotion of IT and IT enabled services and Internet.
- Assistance to other departments in the promotion of E-Governance, E-Infrastructure, E-Medicine, E-Commerce, etc.
- Promotion of Information Technology education and Information Technology-based education.
- Matters relating to Cyber Laws, administration of the Information Technology Act. 2000 (21 of 2000) and other IT related laws.
- Matters relating to promotion and manufacturing of Semiconductor Devices in the country.
- Interaction in IT related matters with International agencies and bodies.
- Initiative on bridging the Digital Divide, Matters relating to Media Lab Asia.
- Promotion of Standardization, Testing and Quality in IT and standardization of procedure for IT application and Tasks.
- Electronics Export and Computer Software Promotion Council (ESC).
- National Informatics Centre (NIC)
- All matters relating to personnel under the control of the Department.

**SECTION 2:**  
**Inter se Priorities among Key Objectives, Success indicators and Targets**  
(1<sup>st</sup> April 2011 – 31<sup>st</sup> March 2012)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>Objective 1</b> e-Government: Providing e-infrastructure for delivery of e-services	29	<b>Action 1</b> Setup State Wide Area Networks (SWANs)	Operationalization of SWAN Networks	Number	6	7	6	5	3	0
			Setting up of Integrated Network monitoring System for SWANs	Number	4	25	20	18	15	12
		<b>Action 2</b> Setting up of State Data Centres (SDCs)	Operationalization of SDCs	Number	3	17	16	15	13	10
			Finalization of SDC Contracts	Number	3	14	9	7	6	5
			Operationalisations of DR Facility for Data Centres	Number	2	15	13	11	9	7
			Augementation and Virtualisation of Data Centres in States	Number	2	25	20	18	15	12
		<b>Action 3</b> Setting up of Additional Common	Setting up of CSCs	Number	2	20000	18000	16000	14000	12000
			Registration of CSCs on OMT	Number	1.5	20000	18000	16000	14000	12000

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Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Service Centres (CSCs) and Sustainability of the CSC Network	Approval of Bharat Nirman CSC Scheme	Date	1.5	31 <sup>st</sup> July 2011	30 <sup>th</sup> Aug 2011	15 <sup>th</sup> Sep 2011	30 <sup>th</sup> Sep 2011	15 <sup>th</sup> Oct 2011
		<b>Action 4</b> Sustainability of the CSC Network	Implementation of Financial inclusion program in CSCs	Number	1.5	20,000	15,000	10,000	5,000	3,500
			e-literacy of Women	Number	2	25,000	20,000	18,000	15,000	10,000
			Ensure broadband connectivity in CSCs of the country	Number	1.5	50000	45000	40000	35000	30000
		<b>Action 5</b> Rollout of E-District Project	Number of Districts in which e-District Project is Launched	Number	5	100	80	70	60	50
		<b>Action 6</b> Appraisal of Mission Mode Projects (MMPs)	To appraise the RFP, EFC notes for MMPs within 3 weeks from the date of receipt of electronic copy	Number of weeks	5	2	3	4	4.5	5
		<b>Action 7</b> Implementation of CB scheme	Deployment of SeMT personnel in States/UTs through NeGD/their own arrangement on deputation/contract	Number	10	125	100	90	80	70
		<b>Action 8</b> Mobile Governance	Creation of mobile service delivery platform including Gateway	Date	4	30/09/11	31/12/11	31/01/12	29/02/12	31/03/12

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Column 1	Column 2	Column 3	Column 4	Column 5	Column 6					
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<b>Action 9</b> Legal enablement for e-Governance	Finalisation of ESD Bill	Date	4	30/09/11	31/12/11	31/01/12	29/02/12	31/03/12
		<b>Action 10</b> Shareable service delivery platform	Issuance of Policy Framework for shareable service delivery platform	Date	4	30/09/11	31/12/11	31/01/12	29/02/12	31/03/12
		<b>Action 11</b> State Portal / SSDG	Launch of State Portals / SSDG	Number	4	20	15	12	10	8
		<b>Action 12</b> Citizen Engagement	Issuance of Policy framework for Citizen Engagement	Date	4	30/09/11	31/12/11	31/01/12	29/02/12	31/03/12
		<b>Action 13</b> Provide High speed & Secured e-Governance Network	Availability of round the clock secured e-Governance network services	Percentage	20	100	97	87	78	68
		<b>Action 14</b> Design, develop and implementation of E-Gov applications	Number of sites e-governance applications implemented.	Number	10	1210	1100	990	880	770

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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>Objective 2</b> <b>e-Industry:</b> Promotion of electronics hardware manufacturing and IT-ITES industry	19	<b>Action 1</b> Implementation of Special Incentive Scheme (SIPS)	Seeking details of part of the project for which Financial Closure (FC) has been reported by the applicants within 15 days of approval of further course of action by the competent authority.	Days	2.0	12	15	20	25	30
			Verification of details with Financial Institutions (FIs)/Banks for part of the project for which FC has been reported within 8 Weeks of details being submitted by the applicants.	Weeks	2.0	6	8	10	12	14

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			Holding Technical Evaluation Committee (TEC) meeting for technical appraisal of the financially closed portion of the project within 8 weeks of satisfactory verification of details with FIs/Banks.	Weeks	2.0	6	8	10	12	14
			Placing before the Appraisal Committee (AC) technically appraised projects within 4 weeks of technical appraisal.	Weeks	2.0	3	4	5	6	7
			Preparation of proposal and submission of EFC Note within 4 weeks of obtaining recommendations of AC	Weeks	1.5	3	4	5	6	7
			Submission of note for Cabinet for obtaining Approvals within 8 weeks of EFC approval.	Weeks	1.5	6	8	10	12	14



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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			Issuance of Approval Letters within 4 weeks of Cabinet approval.	Weeks	1.0	3	4	5	6	7
		<b>Action 2</b> To set up a National Electronics Mission (NEM)	Preparation of draft Cabinet Note and obtaining MCIT approval ( <b>Level 1</b> ) Inter-Ministerial Consultations ( <b>level 2</b> ) Finalization of draft Note for Cabinet with the approval of competent authority ( <b>level 3</b> ) Submission of Cabinet Note for consideration of Cabinet ( <b>Level 4</b> ) Implementation of Cabinet decision ( <b>Level 5</b> )	Level of consideration/ approvals	12	5	4	3	2	1

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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<p><b>Action 3</b> To set up two Semiconductor Wafer Fabs</p>	<p>Preparation of draft Note for Cabinet and obtaining Cabinet Approval for setting up of Empowered Committee after Inter-Ministerial Consultation with the approval of competent authority <b>(Level 1)</b> Submission of Study Report by India Semiconductor Association (ISA) in connection with promoting investments in Semiconductor Wafer Fabs <b>(Level 2)</b> Obtaining recommendations of the of Empowered Committee and approval of the Cabinet <b>(Level 3)</b> Implementation of the Cabinet decision w.r.t. Recommendations of the Empowered Committee <b>(Level 4)</b> Organizing Cabinet Approval after above steps <b>(Level 5)</b></p>	Level of consideration/ approvals	<b>14</b>	4	3	2	1	-

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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<p><b>Action 4</b> To introduce Modified Special Incentive Package Scheme &amp; setting up of Electronics Manufacturing Clusters</p>	<p>Finalization of draft Scheme for approval of competent authority after consultation with the stake holders <b>(Level 1)</b> Preparation of DPR and EFC approval <b>(Level 2)</b> Preparation of draft Note for Cabinet <b>(Level 3)</b> Inter-Ministerial Consultations and preparation of final note for Cabinet with the approval of competent authority. <b>(Level 4)</b> Implementation of the decision of the Cabinet and organizing Notification of the Scheme etc. <b>(Level 5)</b></p>	Level of consideration/ approvals	12	4	3	2	1	-

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<b>Action 5</b> To set up a “Electronics Development Fund” for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor	Preparation of Detailed Project Report (DPR) <b>(Level 1)</b> Organizing EFC Approval <b>(Level 2)</b> Preparation of draft note for Cabinet for obtaining Cabinet Approval <b>(Level 3)</b> Inter-Ministerial Consultations <b>(Level 4)</b> Preparation of final note for Cabinet with the approval of competent authority and submission for the decision of the Cabinet <b>(Level 5)</b>	Level of consideration/ approvals	<b>12</b>	4	3	2	1	-

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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<p><b>Action 6</b> To provide preferential access to “Indian Electronics Products”/ “Manufactured-in-India Electronics Products” for all government procurements and procurement by Government Licensees, PSUs etc.</p>	<p>Finalization of draft policy as per decision of CoS <b>(Level 1)</b> Organizing approval of competent authority for policy. <b>(Level 2)</b> Inter-Ministerial consultation process/Legal Vetting, if required <b>(Level 3)</b> Preparation of draft Note for Cabinet for obtaining approval <b>(Level 4)</b> Inter-Ministerial Consultations and organizing approval of the Cabinet and initiating Implementation for Notification of Scheme / Amendment of GFR etc. <b>(Level 5)</b></p>	Level of consideration/ approvals	14	4	3	2	1	-

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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<b>Action 7</b> To formulate a Non-Profit linked incentive Scheme for IT/ITES industry.	Submit the proposal to MOF <b>(Level 1)</b> Decision from MOF <b>(Level 2)</b>	Levels of Consideration	<b>12</b>	2	1	-	-	-
		<b>Action 8</b> To formulate and implement a Communication and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing Ecosystem in the country.	Formulation of the scheme <b>(Level 1)</b> Obtaining approval of competent authority <b>(Level 2)</b> Organising meeting of the Steering Committee and obtaining directions and guidelines for the campaign <b>(Level 3)</b> Shortlisting of Multimedia Creative Agencies <b>(Level 4)</b>	Levels of Consideration	<b>12</b>	4	3	2	1	-

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
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<b>Objective 3</b> <b>e-Innovation / R &amp; D:</b> Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E	14	<b>Action 1</b> Initiation of new R&D Projects in Electronics and IT	R&D Projects initiated in Electronics & IT	Number	15	41	37	32	29	25
		<b>Action 2</b> Create Technical Infrastructure	Establishment of Technical Infrastructure	Number	40	2	1	0	0	0
		<b>Action 3</b> Intellectual Property Rights (IPR) Promotion	Achievement of target creation of IPR	Number	20	125	110	100	90	85
		<b>Action 4</b> Support to CDAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Generation of IEBR in the identified thematic areas.	Rs. Crore	25	200	190	170	160	140

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<b>Objective 4</b> <b>e-Learning:</b> Providing support for development of e-skills and Knowledge Network	9	<b>Action 1</b> Setting Up of National Knowledge Network (NKN) core and nodes	Number of Additional End Users Locations Covered under NKN	Number	70	330	297	264	231	198
		<b>Action 2</b> Appraise & obtain approval for new projects on Language Technology & e-learning	Initiation of Approved Language Technology & e-Learning Projects	Number	15	5	4	3	2	1
		<b>Action 3</b> Provide Quality Management education and conduct Skill Development trainings	Number of training programs conducted	Number	10	335	320	290	260	225



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						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<b>Action 4</b> Technology Development for Machine Aided Translation systems from English to Indian Languages and among Indian Languages	Performance Improvement of Machine Aided Translation Technologies for Language pairs	Date	2.5	31 <sup>st</sup> Jan. 2012	28 <sup>th</sup> Feb. 2012	10 <sup>th</sup> March 2012	20 <sup>th</sup> March 2012	31 <sup>st</sup> March 2012
		<b>Action 5</b> Technology Development for Text to Speech Systems in Indian Languages for visually challenged persons	Completion of development of TTS technologies for 5 Indian Languages	Date	2.5	30 <sup>th</sup> Nov. 2011	31 <sup>st</sup> Dec. 2011	31 <sup>st</sup> Jan. 2012	28 <sup>th</sup> Feb. 2012	31 <sup>st</sup> March 2012

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
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						100%	90%	80%	70%	60%
<b>Objective 5</b> <b>e-Security:</b> Securing India's cyber space	9	<b>Action 1</b> Improving the security posture of organisations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism	Date	10	25 Feb 2012	5 March 2012	15 March 2012	25 March 2012	31 March 2012
			Conducting Security audits of critical sector organisations	Number	10	5	4	3	2	1
			Conducting cyber security mock drills at national level and participation in international drills	Number	10	4	3	2	1	-
		<b>Action 2</b> Conducting awareness trainings for exposure	Number of topics covered for awareness trainings	Number	10	20	18	16	14	12
		<b>Action 3</b> Security incident response	Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	25	6	12	18	24	30

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		<b>Action 4</b> Issuance of security alerts on latest threats and vulnerabilities	Average time taken to issue security alert upon recognizing the issue	Days	15	2	3	4	5	6
		<b>Action 5</b> Initiation of new R&D Projects in Cyber Security area	Projects initiated in Cyber Security area	Number	15	11	10	9	8	7
		<b>Action 6</b> Publicize the security site for common citizens	Number of Publicity insertions in media	Number	5	4	3	2	1	1

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>Objective 6</b> <b>e-Inclusion:</b> Promoting the use of ICT for more inclusive growth.	5	<b>Action 1</b> Initiation of New ICT Projects for Gender empowerment	ICT Projects Initiated for gender	Number	30	4	3	2	1	0
		<b>Action 2</b> Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	ICT Projects Initiated for SCs	Number	30	4	3	2	1	0
		<b>Action 3</b> Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	ICT Projects Initiated for STs	Number	40	5	4	3	2	1

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**Mandatory Success Indicators**

Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>1 Efficient Functioning of the RFD System</b>	3	Timely submission of Draft for Approval	On-time submission	Date	2%	Mar. 7 2011	Mar. 8 2011	Mar. 9 2011	Mar. 10 2011	Mar. 11 2011
		Timely submission of Results	On-time submission	Date	1%	May 1 2011	May 3 2011	May 4 2011	May 5 2011	May 6 2011
<b>2 Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department</b>	10	Identify potential areas of corruption related to departmental activities and develop an action plan to mitigate them	Finalize an action plan to mitigate potential areas of corruption.	Date	2%	Feb. 10 2012	Feb. 15 2012	Feb. 20 2012	Feb. 24 2012	Feb. 29 2012
		Ensure compliance with section 4 (1) (b) of the RTI Act, 2005	No. of items on which information is uploaded by February 10, 2012	No.	2%	16	15	14	13	12
		Develop an action plan to implement ISO 9001 certification	Finalize an action plan to implement ISO 9001 certification	Date	2%	Feb. 10 2012	Feb. 15 2012	Feb. 20 2012	Feb. 24 2012	Feb. 29 2012
		Implementation of Sevottam	Resubmission of revised draft of Citizens' / Clients' Charter	Date	2%	Dec. 15 2011	Dec. 20 2011	Dec. 25 2011	Dec. 28 2011	Dec. 31 2011
			Independent Audit of implementation of public grievance redressal system	%	2%	100	95	90	85	80

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Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>3 Ensuring compliance to the Financial Accountability Framework</b>	<b>2</b>	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	0.5%	100	90	80	70	60
		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRs submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	0.5%	100	90	80	70	60
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2011.	Percentage of outstanding ATNs disposed off during the year.	%	0.5%	100	90	80	70	60
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2011	Percentage of outstanding ATRs disposed off during the year.	%	0.5%	100	90	80	70	60

**SECTION 3:**  
Trend Values of the Success Indicators

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
<b>Objective 1</b> e-Government: Providing e-infrastructure for delivery of e-services	<b>Action 1</b> Setup State Wide Area Networks (SWANs)	Operationalization of SWAN Networks	Number	13	7	7	-	
		Setting up of Integrated Network monitoring System for SWANs	Number			20	15	
	<b>Action 2</b> Setting up of State Data Centres (SDCs)	Operationalization of SDCs	Number	-	11	16	4	
		Finalization of SDC Contracts	Number	9	17 (Cumulative)	13	1	
		Operationalisations of DR Facility for Data Centres	Number			13	12	5
		Augmentation and Virtualisation of Data Centres in States	Number			20	10	5
	<b>Action 3</b> Setting up of Additional Common Service Centres (CSCs) and Sustainability of the CSC Network	Setting up of CSCs	Number	38000	20163	18000	20000	18000
		Registration of CSCs on OMT	Number	32298	19292	18000	20000	18000
		Approval of Bharat Nirman CSC Scheme	Date	-	-	30 <sup>th</sup> Aug 2011		

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Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 4</b> Sustainability of the CSC Network	Implementation of Financial inclusion program in CSCs	Number	-	-	15,000	10,000	15,000
		e-literacy of Women	Number	-	-	20000	5000	-
		Ensure broadband connectivity in CSCs of the country	Number	-	-	45000	20,000	15,000
	<b>Action 5</b> Rollout of E-District Project	Number of Districts in which e-District Project is Launched	Number	-	-	80	150	100
	<b>Action 6</b> Appraisal of Mission Mode Projects (MMPs)	To appraise the RFP, EFC notes for MMPs within 3 weeks from the date of receipt of electronic copy	Number of weeks	3	3	3	3	3
	<b>Action 7</b> Implementation of CB scheme	Deployment of SeMT personnel in States/UTs through NeGD/their own arrangement on deputation/contract	Number	-	140	100		
	<b>Action 8</b> Mobile Governance	Creation of mobile service delivery platform including Gateway	Date			31/12/2011		
	<b>Action 9</b> Legal enablement for e-Governance	Finalisation of ESD Bill	Date			31/12/2011		
	<b>Action 10</b> Shareable service delivery platform	Issuance of Policy Framework for shareable service delivery platform	Date			31/12/2011		



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Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 11</b> State Portal / SSDG	Launch of State Portals / SSDG	Number			15	15	5
	<b>Action 12</b> Citizen Engagement	Issuance of Policy framework for Citizen Engagement	Date			31/12/2011		
	<b>Action 13</b> Provide High speed & Secured e-Governance Network	Availability of round the clock secured e-Governance network services	Percentage	96	96.5	97	97.5	97.6
	<b>Action 14</b> Design, develop and implementation of E-Gov applications	Number of sites e-governance applications implemented.	Number	950	1003	1100	1200	1220
<b>Objective 2</b> <b>e-Industry:</b> Promotion of electronics hardware manufacturing and IT-ITES industry	<b>Action 1</b> Implementation of Special Incentive Scheme (SIPS)	Seeking details of part of the project for which Financial Closure (FC) has been reported by the applicants within 15 days of approval of further course of action by the competent authority.	Days	-	-	15	-	-
		Verification of details with Financial Institutions (FIs)/Banks for part of the project for which FC has been reported within 8 Weeks of details being submitted by the applicants.	Weeks	-	-	8	-	-

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Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
		Holding Technical Evaluation Committee (TEC) meeting for technical appraisal of the financially closed portion of the project within 8 weeks of satisfactory verification of details with FIs/Banks.	Weeks	-	-	8	-	-
		Placing before the Appraisal Committee (AC) technically appraised projects within 4 weeks of technical appraisal.	Weeks	-	-	4	-	-
		Preparation of proposal and submission of EFC Note within 4 weeks of obtaining recommendations of AC	Weeks	-	-	4	-	-
		Submission of note for Cabinet for obtaining Approvals within 8 weeks of EFC approval.	Weeks	-	-	8	-	-
		Issuance of Approval Letters within 4 weeks of Cabinet approval.	Weeks	-	-	4	-	-

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 2</b> To set up a National Electronics Mission (NEM)	Preparation of draft Cabinet Note and obtaining MCIT approval <b>(Level 1)</b> Inter-Ministerial Consultations <b>(level 2)</b> Finalization of draft Note for Cabinet with the approval of competent authority <b>(level 3)</b> Submission of Cabinet Note for consideration of Cabinet <b>(Level 4)</b> Implementation of Cabinet decision <b>(Level 5)</b>	Level of consideration/ approvals	-	-	4	5	-

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<p><b>Action 3</b> To set up two Semiconductor Wafer Fabs</p>	<p>Preparation of draft Note for Cabinet and obtaining Cabinet Approval for setting up of Empowered Committee after Inter-Ministerial Consultation with the approval of competent authority <b>(Level 1)</b> Submission of Study Report by India Semiconductor Association (ISA) in connection with promoting investments in Semiconductor Wafer Fabs <b>(Level 2)</b> Obtaining recommendations of the of Empowered Committee and approval of the Cabinet <b>(Level 3)</b> Implementation of the Cabinet decision w.r.t. recommendations of the Empowered Committee <b>(Level 4)</b> Organizing Cabinet Approval after above steps <b>(Level 5)</b></p>	<p>Level of consideration/ approvals</p>	<p align="center">-</p>	<p align="center">-</p>	<p align="center">3</p>	<p align="center">5</p>	<p align="center">-</p>

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<p><b>Action 4</b> To introduce Modified Special Incentive Package Scheme &amp; setting up of Electronics Manufacturing Clusters</p>	<p>Finalization of draft Scheme for approval of competent authority after consultation with the stake holders <b>(Level 1)</b> Preparation of DPR and EFC approval <b>(Level 2)</b> Preparation of draft Note for Cabinet <b>(Level 3)</b> Inter-Ministerial Consultations and preparation of final note for Cabinet with the approval of competent authority. <b>(Level 4)</b> Implementation of the decision of the Cabinet and organizing Notification of the Scheme etc. <b>(Level 5)</b></p>	Level of consideration/ approvals	-	-	3	5	-

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<p><b>Action 5</b> To set up a “Electronics Development Fund” for promotion of innovation, R&amp;D, Indian IP &amp; Development of Indian Microprocessor</p>	<p>Preparation of Detailed Project Report (DPR) <b>(Level 1)</b> Organizing EFC Approval <b>(Level 2)</b> Preparation of draft note for Cabinet for obtaining Cabinet Approval <b>(Level 3)</b> Inter-Ministerial Consultations <b>(Level 4)</b> Preparation of final note for Cabinet with the approval of competent authority and submission for the decision of the Cabinet <b>(Level 5)</b></p>	Level of consideration/ approvals	-	-	3	5	-

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<p><b>Action 6</b> To provide preferential access to “Indian Electronics Products”/ “Manufactured-in-India Electronics Products” for all government procurements and procurement by Government Licensees, PSUs etc.</p>	<p>Finalization of draft policy as per decision of CoS <b>(Level 1)</b> Organizing approval of competent authority for policy. <b>(Level 2)</b> Inter-Ministerial consultation process/Legal Vetting, if required <b>(Level 3)</b> Preparation of draft Note for Cabinet for obtaining approval <b>(Level 4)</b> Inter-Ministerial Consultations and organizing approval of the Cabinet and initiating Implementation for Notification of Scheme / Amendment of GFR etc. <b>(Level 5)</b></p>	Level of consideration/ approvals	-	-	3	5	-
	<p><b>Action 7</b> To formulate a Non-Profit linked incentive Scheme for IT/ITES industry.</p>	<p>Submit the proposal to MOF <b>(Level 1)</b> Decision from MOF <b>(Level 2)</b></p>	Levels of Consideration	-	-	1	2	-

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 8</b> To formulate and implement a Communication and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing Ecosystem in the country	Formulation of the scheme <b>(Level 1)</b>  Obtaining approval of competent authority <b>(Level 2)</b>  Organising meeting of the Steering Committee and obtaining directions and guidelines for the campaign <b>(Level 3)</b> Shorlisting of Multimedia Creative Agencies <b>(Level 4)</b>	Levels of Consideration	-	-	3	4	-
<b>Objective 3</b> <b>e-Innovation/ R &amp; D:</b> Enabling creation of Innovation / R&D Infrastructure	<b>Action 1</b> Initiation of new R&D Projects in Electronics and IT	R&D Projects initiated in Electronics & IT	Number	33	59	37	40	40
	<b>Action 2</b> Create Technical Infrastructure	Establishment of Technical Infrastructure	Number	2	2	2	2	-
	<b>Action 3</b> Intellectual Property Rights (IPR) Promotion	Achievement of target creation of IPR	Number	75	191	110	125	125



**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
in emerging areas of ICT&E	<b>Action 4</b> Support to CDAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Generation of IEBR in the identified thematic areas.	Rs.Crores	100	217.71	200	210	210
<b>Objective 4</b> <b>e-Learning:</b> Providing support for development of e-skills and Knowledge Network	<b>Action 1</b> Setting Up of National Knowledge Network (NKN) core and nodes	Number of Additional End Users Locations Covered under NKN	Number	49	130	297	833	-
	<b>Action 2</b> Appraise & obtain approval for new projects on Language Technology & e-learning	Initiation of Approved Language Technology & e-Learning Projects	Number	3	8	4	4	4
	<b>Action 3</b> Provide Quality Management education and conduct Skill Development trainings	Number of training programs conducted	Number	304	325	320	330	

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 4</b> Technology Development for Machine aided Translation systems from English to Indian Languages and among Indian Languages	Performance Improvement of Machine Aided Translation for Language pairs	Date	--	20 <sup>th</sup> Aug. 2010	28 <sup>th</sup> Feb. 2012	31 <sup>st</sup> March 2013	
	<b>Action 5</b> Technology Development for Text to Speech Systems in Indian Languages for visually challenged persons	Completion of development of TTS technologies for 5 Indian Languages	Date	--	--	31 <sup>st</sup> Dec. 2011	31 <sup>st</sup> Jan. 2013	
<b>Objective 5</b> <b>e-Security:</b> Securing India's cyber space	<b>Action 1</b> Improving the security posture of organisations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	Release of Upgraded Crisis Management Plan for countering cyber attacks and cyber terrorism	Date	31 March 2010	15 March 2011	5 March 2012	5 March 2013	5 March 2014
		Conducting Security audits of critical sector organisations	Number	-	-	4	4	4
		Conducting cyber security mock drills at national level and participation in international drills	Number	4	4	3	3	3
	<b>Action 2</b> Conducting awareness trainings for exposure	Number of topics covered for awareness trainings	Number	21	27	18	18	18

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
	<b>Action 3</b> Security incident response	Average time taken to register, initiate action and provide initial response to a reported security incident	hours	-	-	12	12	12
	<b>Action 4</b> Issuance of security alerts on latest threats and vulnerabilities	Average time taken to issue security alert upon recognizing the issue	Days	-	-	3	3	3
	<b>Action 5</b> Initiation of new R&D Projects in Cyber Security area	Projects initiated in Cyber Security area	Number	11	11	10	10	10
	<b>Action 6</b> Publicize the security site for common citizens	Number of Publicity insertions in media	Number	-	-	3	3	3

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
<b>Objective 6</b> <b>e-Inclusion:</b> Promoting the use of ICT for more inclusive growth.	<b>Action 1</b> Initiation of New ICT Projects for Gender empowerment	ICT Projects Initiated for gender	Number	3	6	3	3	3
	<b>Action 2</b> Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	ICT Projects Initiated for SCs	Number	-	1	3	3	3
	<b>Action 3</b> Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	ICT Projects Initiated for STs	Number	-	2	4	4	4

**SECTION 4:**  
Description and Definition of  
Success Indicators and Proposed Measurement Methodology

Success indicators	Description and definition	Measurement methodology
<b>e-Government</b>		
Operationalization of SWAN Networks	DIT under NeGP is establishing State Wide Area Networks in the various States of India	Number of SWANs established
Setting up of Integrated Network Monitoring Systems	There is a need for Integrated Network Monitoring systems to monitor the various SWANs established in the various states for study of uptime, utilization	Number of such monitoring Systems established
Operationalization of SDCs	DIT is under NeGP is establishing State Data Centres in various State Governments	Number of SDCs established
Finalization of SDC Contracts	Post finalization of the most competitive bidder by the State Government, the State Government appoints the L1 bidder as the contractor to implement the SDC and enters into a formal contract with the selected bidder	Number of Contracts finalized
Operationalisation of DR Facility for Data Centres	SDCs shall be provided with DR facilities by NIC through their National Data Centers	Number of SDCs facilitated with DR
Augemntation and Virtualisation of Data Centres in the State	State Data Centers are planned to be augmented including virtualization technology to facilitate optimum/ efficient utilization of resources and enabling DR leading to Green concept	Number of SDCs where Augmentation implemented
Setting up of CSCs	DIT under NEGP is implementing the CSC Scheme in various States	Number of CSCs established
Registration of CSCs on OMT	DIT has implemented an Online Monitoring Tool ( OMT) for registration of the CSCs. The OMT checks if the CSC is connected to the internet and thereby establishing that it is operational.	Number of CSCs registered on the OMT
Approval of Bharat Nirman CSC Scheme	As per directions of the Government of India, DIT is mandated to establish CSCs in all panchayats of the Country. The Scheme needs to be approved by the Cabinet	Approval of the Scheme by the Cabinet
Implementation of Financial inclusion program in CSCs	Financial inclusion is a National priority and the CSCs can be enrolled as Business Correspondents to improve the Financial inclusion of the rural citizens	Number of CSCs enrolled as Business Correspondents

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
e-literacy of Women	Learning how to use of computers can lead to empowerment of Women. DIT is proposing to train 20,000 women on Course of Computer Concepts of DOEACC . The training will be provided by the VLEs in their CSCs.	Number of Women trained on computers through the CSC network
Ensure broadband connectivity in CSCs of the country	Broadband connectivity of CSCs will allow deployment of various services through the CSC network. Broadband is defined as availability of 512 Kbps speed connectivity	Number of CSCs having broadband connectivity
To appraise the RFP, EFC notes for MMPs within 3 weeks from the date of receipt of electronic copy	The RFPs and EFC notes of the MMPs to be implemented by the various line ministries are sent to DIT for appraisal	For MMPs, role of DIT is in appraisal so success is being measured in terms of time taken to do the appraisal.
Deployment of SeMT personnel in States/UTs through NeGD/their own arrangement on deputation/contract	Keeping in view the enormous task of driving NeGP in line with the overall spirit of service orientation most states are inadequately equipped in terms of personnel and the skill-sets needed to handle the host of issues involved. Many states do not even have an IT/e-Government department or have a skeletal department that is not designed to deal with the complexity of issues involved. For NeGP to achieve its goals, this is the first gap that needs to be addressed.	Number of personnel appointed through NeGD
Creation of mobile service delivery platform including Gateway	Given the high penetration of mobile phones in India , there is a need to provide a set of e-Governance services through the mobile platform	Implementation of the mobile service delivery platform
Finalisation of ESD Bill	The Electronic Service Delivery Bill will mandate Central Government Departments to declare a list of services delivered by their Departments within 180 days of promulgation of the ESD Act and thereafter create a time table for delivery of such services in an electronic mode only.	Finalisation of the Bill and submission for Parliamentary process
Issuance of Policy Framework for shareable service delivery platform	The Policy for shareable service delivery platform would encompass issues like formation of Information utilities, common components that form building blocks for e-Governance solutions, provision of Platform as a service, Infrastructure as a service	Approval of the policy framework
Launch of State Portals / SSDG	The State Service Delivery Gateway (SSDG) project has been formulated under the National e-Governance Plan (NeGP) to fulfill the vision of providing easy and convenient services to the citizens through remote access primarily through Common Service Centres (CSCs) and enabling the State	Number of State Portals / SSDG established

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
	Portal (by implementing the key components State Portal viz. SSDG, electronic Form (“eForms”), Application and Computing Infrastructure)	
Issuance of Policy framework for Citizen Engagement	The various e-Governance projects need to be developed with keeping in view the requirements of the Citizens. Given this , there is a need for a programmatic approach for engagement with Citizens , Civil Society organizations, peoples representative at various stages of implementation of e-Governance projects . This will be achieved by the Policy framework	Approval of the policy framework for Citizen engagement
Availability of round the clock secured e-Governance network services	NIC is providing the network services on 24 X 7 basis. This is made available to the user department.	Uptime in a year
Number of sites e-governance applications implemented.	E-Governance applications and services relate to number of e-Governance applications designed/ developed/ implemented at various sites <i>as desired by user departments</i> during the year.	Accordingly targets have been taken in terms of numbers.
<b>e-Industry</b>		
Implementation of Special Incentive Scheme (SIPS) for providing incentives to electronics hardware industries to boost the manufacturing activity in India	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
To set up a National Electronics Mission (NEM) as recommended by NMCC Committee and Task Force to have overseeing and ensuing role for providing	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
guidance for augmentation of Indian electronics hardware Industry by various policy initiatives/schemes by the Govt.		
To set up two Semiconductor Wafer Fabs as this activity would act as catalyst for attracting investment in electronics hardware industry as there is large gap from the Indian manufacturing industry to meet the demand of electronics hardware goods and components, particularly design & fabrication of semi-conductor devices (chips)	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
To introduce Modified Special Incentive Package Scheme & setting up of Electronics Manufacturing Clusters in order to provide incentives to electronics component manufactures from micro, small, medium and large industry sectors to meet	Continued support for growth in this segment is essential for achieving desired levels of GDP growth	Timely consideration by various processing/approving levels in Government.



**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
<p>the ensuing demand of electronics hardware which is estimated as US \$ 400 billion by the year 2020</p>		
<p>To set up a “Electronics Development Fund” for promotion of innovation, R&amp;D, Indian IP &amp; Development of Indian Microprocessor for giving boost to research and development activities for promotion of innovation/Indian IP and moving up the value chain in the industry.</p>	<p>Continued support for growth in this segment is essential for achieving desired levels of GDP growth.</p>	<p>Timely consideration by various processing/approving levels in Government.</p>
<p>To provide preferential access to “Indian Electronics Products”/ “Manufactured-in-India Electronics Products” for all government procurements and procurement by Government Licensees, PSUs etc. for giving boost to domestic electronics hardware industry.</p>	<p>Continued support for growth in this segment is essential for achieving desired levels of GDP growth.</p>	<p>Timely consideration by various processing/approving levels in Government.</p>

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
The proposal for Non-Profit linked incentive Scheme for IT/ITES industry to be considered by Ministry of Finance.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
To formulate and implement a Communication and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing Ecosystem in the country	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
<b>e-Innovation / R &amp; D</b>		
R&D Projects initiated in Electronics & IT and other emerging areas of technology	The Department supports R&D in the areas of Electronics and IT. Project Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects approved
Establishment of Technical Infrastructure	The infrastructures proposed to be created include i) Establishment for advanced Centre for Bio informatics-CDAC, Pune (ii) Laboratory infrastructure up gradation for testing and certification of hazardous substances in Electronics Industry. All two infrastructures are expected to be established by March, 15 2012.	Number of infrastructure created
Achievement of target creation of IPR	The department of information Technology facilitates filing of national and international patents and other form of IPR to its societies and grantee institutions as well as to the industry. The annual targets are fixed at the beginning of the year. The targets achieved are included in the table.	Number of IPRs filed.
Support to CDAC for enhancing its core competencies in the	Department provides a Core grant to CDAC for working in the thematic areas. Based on the expertise generates funds from other governmental and non- governmental agencies for Generation of IEBR in the identified thematic	Generation of IEBR in the identified thematic areas.

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
broad thematic areas covering High Performance Computing, multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	areas.	
<b>e-Learning</b>		
Number of additional end user locations covered under NKN	Success of NKN will be driven by the user community. Hence number of end user locations connected through PoPs would have significant correlation with success of NKN.	Number of end user locations connected and operational.
Performance Improvement of Machine Aided Translation Technologies for Language pairs	Machine Translation development is a long-term goal from English to 22 Constitutionally recognized Indian languages and among the 22 Indian languages especially from other Indian languages to Hindi. Machine translation development for general-purpose domain is very complex hence the system for specific domains is being developed for practical use. Presently the development focus is on tourism domain.	The possible number of language pairs which could be made available for demonstration of technologies.
Completion of development of TTS technologies for 5 Indian Languages	Text to Speech (TTS) in Indian Languages is a complex technology and development of TTS system in 22 constitutionally recognized Indian Languages is the long-term goal. Integration of TTS with screen reader in Indian languages would help visually challenged section society to have information access	The possible number of languages, which could be made available for demonstration of technologies.
<b>e-Security</b>		
Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism'	The Crisis Management Plan for countering cyber attacks and cyber terrorism needs to be updated yearly once	Date of release of upgraded Crisis Management Plan
Conducting Security audits of critical sector	Security auditing will help in assessing the implementation of security best practices and status of compliance, giving an indication of the security	Number of security audits conducted

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
organisations	posture	
Conducting cyber security mock drills at national level and participation in international drills	The cyber security mock drills are conducted at the national level to assess the readiness of organizations to withstand cyber attacks. The international cyber security drills enable reinforcing the cooperation and coordination between CERT-In and international CERTs.	No. of Mock drills conducted at national level and number of drills participated at international level per year
Number of topics covered for awareness trainings	The training programmes conducted in different relevant areas of cyber security for targeted audience to enhance their awareness for threats to different systems and suitable countermeasures to prevent the attacks and reduce the risk.	No. of topics covered in different training programmes conducted per year.
Average time taken to register, initiate action and provide initial response to a reported security incident	With the advent and growth of Information Technology and associated systems and services, the number of incidents also increase. CERT-In has to register, initiate action and provide initial response to all the incidents reported to it within an average time of 6 hours. The exact time of handling an incident depends on nature and severity of incident.	Average time taken to register, initiate action and provide initial response to a reported security incident
Average time taken to issue security alert upon recognizing the issue	The cyber security alerts are issued by CERT-In on its website & emails and postal mail in certain cases to appraise organizations and users about specific threats and advise them on suitable countermeasures. The issues are recognized based on information available from constituency, collaborative partners, Industry, external CERTs and security agencies apart from information available on Internet. Alerts are prioritized based on severity of the threat and impact.	Average time taken to issue security alert upon recognizing the issue.
Projects initiated in Cyber Security area	Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects for which final approval is obtained out of the total number of projects recommended by the Working Group.

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

<b>Success indicators</b>	<b>Description and definition</b>	<b>Measurement methodology</b>
Number of Publicity insertions in media	The website called “secureyourpc.in” is hosted by CERT-In to educate common citizens on cyber security issues. Contents specific to parents, children, women, business and individual users are published on this site. The content is updated periodically to enhance awareness of general users on cyber threats and safeguards. This website needs to be publicized in print and electronic media to increase its outreach.	Number of Publicity insertions in print and electronic media.
<b>e-Inclusion</b>		
ICT Projects Initiated for gender	<ol style="list-style-type: none"> <li>1. The department supports projects under IT for Masses (Gender, SC / SC) plan scheme for empowerment of gender and development of SC / ST using ICT</li> <li>2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid</li> </ol>	Number of Projects approved in a year
ICT Projects Initiated for SCs	<ol style="list-style-type: none"> <li>1. In the GBS allocation to DIT, 02 per cent of GBS is earmarked under Scheduled Caste Sub Plan (SCSP) for five Schemes namely: IT for Masses, e-Governance, NIC, NKN and Manpower Development</li> <li>2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid</li> </ol>	Number of Projects approved in a year
ICT Projects Initiated for STs	<ol style="list-style-type: none"> <li>1. In the GBS allocation to DIT, 6.7 per cent of GBS is earmarked under Tribal Sub Plan (TSP) for five Schemes namely: IT for Masses, e-Governance, NIC, NKN and Manpower Development</li> <li>2. Initiation means issue of Administrative approval and release of first installment of grant-in-aid</li> </ol>	Number of Projects approved in a year

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

**SECTION 5:**

**Specific Performance Requirements from other Departments**

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
<b>e-Government</b>					
State Governments	Operationalization of SWAN Networks  Operationalization of SDCs  Finalization of SDC Contracts  Number of SDCs where Augmentation implemented  Setting up of additional CSCs  e-literacy of Women  Appraisal of DPRs of e-District Project  Release of 1st installment for e-District Project  Appointment of personnel in NeGD on deputation / contract	Timely Bid process management and implementation by State Governments  Timely finalization of Contract with the selected bidder  Timely appointment of Consultants  Timely Empanelment of Agencies for Implementing Augmentation  Timely approval of reports prepared by consultants	As per the schemes initiative is taken by GOIs but the entire implementation is with State Governments	100 %	Implementation of projects gets delayed in case there is delay in performance by the State Governments.

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
	Deployment of professionals in State Government	Timely response to queries asked by DIT on DPRs Provision of connectivity at all CSC locations by BSNL  Necessary support and approval from State Governments			
NIC	Number of SDCs facilitated with DR Site.	Timely availability of DR site by NIC	As per plan the DR for the SDC is to be provided in 4 National Data Centres to be established by NIC	100%	Targets regarding SDCs to be facilitated by DR will not be established
Department of Telecom	Ensure broadband connectivity in CSCs of the country  Registration of CSCs on OMT	Rollout of BSNL network and provision of broadband internet connectivity in all Panchayats of the country	Registration of CSCs on the OMT and Delivery of services from the CSCs are dependent on the provision of broad band connectivity	100%	Targets regarding ensuring broadband connectivity for CSCs and registration of CSC on OMT will not be met unless BSNL provides for broadband internet connectivity
Department of Financial Services	Implementation of Financial inclusion program in CSCs	Creation of an enabling policy regime and proactive instruction to Banks for enrollment of CSCs as Business	Enrollment of CSCs as business correspondents	100%	Targets regarding implementation of Financial inclusion through CSCs will not be met

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
		Correspondents			
Respective Line Departments, Central and State Government Departments	Availability of round the clock secured e-Governance network services	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Government will lack the use of latest technology tools available for efficient delivery of services, monitoring and quick availability and exchange of information.
	Number of sites e-governance applications implemented.	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Non-availability of timely information for Planning, development and monitoring. It will also affect quality of Government services.
<b>e-Industry</b>					
Ministry of Finance; Planning Commission; Legal Affairs; Cabinet Secretariat; Commerce & Industry etc.	The <b>Success Indicators</b> relating to <b>Action 1 to 8</b> of the objective <b>e-Industry</b> pertains to approvals relating to SIPS, NEM, Semiconductor Fab, EDF, preferential access to Indian Electronics Products, etc.	The approvals are needed as per the allocation and transaction of business rules in expeditious manner.	Since, the schemes/initiatives require the approval and support from various govt. depts. as issues transgress the subjects of various Govt. Depts. as per allocation of business and transaction of business rules.	It varies from scheme to scheme	Deptt.'s efforts to boost domestic electronics hardware manufacturing activity in the country would get seriously affected and therefore, growth of electronics hardware Industry & IT/ITES industry could get affected.
<b>e-Learning</b>					
Planning Commission and Department of Expenditure	Number of additional end user locations covered under NKN	Fund Allocation	Bulk expenditure for Final Phase of NKN will occur in first few years.  As The core Network will be set up within 24 months after Project approval and funds allocation.	100%	Without full core network, the number of end user locations covered under NKN could be affected badly.



**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Research Institutions working on speech Technology	Completion of Development of Text to Speech in 5 Indian languages	TTS system integrated with screen reader TTS systems in Indian Languages available from TDIL Data Centre	TTS system integrated with screen reader would be helpful for visually challenged section of society	100%	It will affect the achievement and realization of goals
<b>e-Security</b>					
Ministry of Finance	Release of Upgraded Crisis Management Plan for countering cyber attacks and cyber terrorism Conducting Security audits of critical sector organisations Conducting cyber security mock drills at national level and participation in international drills Security incidents handled Average time taken to register, initiate action and provide initial response to a reported security incident Average time taken to issue security alert upon recognizing the issue	Sanction of manpower	CERT-In operates on 24X7 basis. Present manpower strength is 26 and requires to be enhanced significantly in line with the responsibility reposed on CERT-In.	Additional 34 persons	It will affect the achievement and realisation of targets
Concerned Ministries / Departments in Central Government	Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism'	Comments on Crisis Management Plan	The Crisis Management Plan envisages different roles and responsibilities to be performed by concerned Ministries / Departments.		Delays the process of upgradation of Crisis Management Plan

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
and critical sector organisations	<p>Conducting Security audits of critical sector organisations</p> <p>Conducting cyber security mock drills at national level</p>	<p>Readiness of critical sector organisations</p> <p>Readiness of critical sector organisations</p>	<p>The plan will be upgraded based on their inputs.</p> <p>Critical sector organisations are required to implement CMP and security best practices before audit is conducted</p> <p>Critical sector organisations are required to implement CMP and security best practices before mock drills are conducted</p>		<p>Appropriate assessment of security posture will not be possible</p> <p>Appropriate assessment of security posture will not be possible</p>

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

**SECTION 6:**

**Outcome / Impact of activities of DIT**

1	2	3	4	5	6	7	8	9	10
S.No	Outcome / Impact of Organization / RCs	Jointly responsible for influencing this outcome / impact with the following Organization (s) department (s) / ministry(ies)	Success Indicator	Unit	2009-2010	2010-2011	2011-2012 Target	2012-2013 Projected	2013-2014 Projected
1	Improved infrastructure for delivery of e-services	State Governments, Department of Telecom	Number of States which have completed establishment of SWAN, SDC, SSDG and CSCs	No. of States	-	1 State	10 States	25 States	35 States
2	Increased reach out to Citizens for e Services	State Governments, Department of Telecom, Department of Financial Services, Line Ministries / Departments of Government of India	Number of Services available electronically to citizens at State level	No. of e-services	200	500	750	1000	1500
3	Increased Exports of IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Exports by IT/ITES industry achieving a growth rate of 15% in USD terms	%	5.5	18.7	15	16	17
4	Facilitate growth of domestic IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Domestic IT/ITES industry achieving a growth rate of 16% in INR terms	%	12	16	16	17	17

**Results-Framework Document (RFD) for Department of Information Technology (2011-2012)**

1	2	3	4	5	6	7	8	9	10
S.No	Outcome / Impact of Organization / RCs	Jointly responsible for influencing this outcome / impact with the following Organization (s) department (s) / ministry(ies)	Success Indicator	Unit	2009-2010	2010-2011	2011-2012 Target	2012-2013 Projected	2013-2014 Projected
5	Growth of Electronics Hardware Industry	Electronics Industry	Production of Electronics Hardware Industry	%	13.8	10	12	14	16
6	Expansion of Knowledge Network	National Informatics Center (NIC) & Participating Institutions	Cumulative Number of end user locations covered under NKN.	No.	66	370	700	1500	-
7	Digital Inclusion	Other Government Ministries, State Government & PSUs	No. of Technologies made available	No.	1	1	1	2	2
8	Improved e- Inclusion / faster & inclusive growth of IT- ITES Sector	Planning Commission, Ministry of Finance, Ministry of Commerce	1. No. of persons benefited through their e-inclusion projects or direct employability in IT-BPO Industry	No. in million	2.2	2.5			
			2. Contribution of IT-BPO Industry to GDP	%	6.2	6.4			
9	Assessment of level of Cyber Security preparedness in critical sectors	Department of Telecom, Government Ministries / State Government & PSUs, Industry Associations	Completion of survey in select critical sectors	Date		31.3.2012			