



R F D

RESULTS -FRAMEWORK DOCUMENT

for

Department of Electronics and Information Technology

(2012-2013)

SECTION 1: Vision, Mission, Objectives and Functions

Vision

e-Development of India as the engine for transition into a developed nation and an empowered society.

Mission

e-Development of India through multi pronged strategy of e-Infrastructure creation to facilitate and promote e-governance, promotion of Electronics & Information Technology - Information Technology Enabled Services (IT-ITeS) Industry, promotion of e-inclusion, enabling creation of Innovation / Research & Development (R&D) infrastructure in ICT&E, building Knowledge network and securing India's cyber space.

Objectives

- **e-Government:** Providing e-infrastructure for delivery of e-services
- **e-Industry:** Promotion of electronics hardware manufacturing and IT-ITeS industry
- **e-Innovation / R & D:** Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E
- **e-Learning:** Providing support for development of e-Skills and Knowledge network
- **e-Security:** Securing India's cyber space
- **e-Inclusion:** Promoting the use of ICT for more inclusive growth.

Functions

- Policy matters relating to Information Technology, Electronics and Internet.
- Initiatives for development of Hardware / Software industry including knowledge based enterprises, measures for promoting IT exports and competitiveness of the industry.
- Promotion of IT and IT enabled services and Internet.
- Assistance to other departments in the promotion of E-Governance, E-Infrastructure, E-Medicine, E-Commerce, etc.
- Promotion of Information Technology education and Information Technology-based education.
- Matters relating to Cyber Laws, administration of the Information Technology Act. 2000 (21 of 2000) and other IT related laws.
- Matters relating to promotion and manufacturing of Semiconductor Devices in the country.
- Interaction in IT related matters with International agencies and bodies.
- Initiative on bridging the Digital Divide, Matters relating to Media Lab Asia.
- Promotion of Standardization, Testing and Quality in IT and standardization of procedure for IT application and Tasks.
- Electronics Export and Computer Software Promotion Council (ESC).
- National Informatics Centre (NIC)
- All matters relating to personnel under the control of the Department.

SECTION 2:
Inter se Priorities among Key Objectives, Success indicators and Targets
(1st April 2012 – 31st March 2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Objective 1 e-Government: Providing e-infrastructure for delivery of e-services	30	Action 1 Setup State Wide Area Networks (SWANs)	Operationalisation of additional SWAN Networks	Number of States	6	5	4	3	2	1
			SWAN Bandwidth utilization of at least 60 % by a State/UT	Number of States	7	15	12	9	6	3
		Action 2 Setting up of State Data Centres (SDCs)	Operationalization of SDCs	Number	6	8	7	6	5	4
			No of States/ UTs utilizing 50 % of rack space	Number of States	7	10	8	6	5	4
		Action 3 Setting up of Additional Common Service Centres (CSCs) and Sustainability of the CSC Network	Number of States with more than 70% transacting CSCs	Number	7	18	16	14	12	10
Number of CSCs with more than 200 transactions per month	Number	7	35000	30000	25000	20000	15000			

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 4 Rollout of E-District Project	Number of Districts in which e-District Project is Launched	Number	10	100	90	80	70	60
		Action 5 Delivery of public services through mobile devices	Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)	Number	7	125	100	90	80	70
		Action 6 E-Pramaan (E-Authentication)	Finalization of framework for e-authentication	Date	3	01/12/12	31/12/12	31/01/13	28/02/13	31/03/13
		Action 7 Capacity Building for speedy roll-out of NeGP	Formulation of an HR Policy for e-governance in Government	Date	5	31 st Jan 2013	15 th Feb 2013	28 th Feb 2013	15 th Mar 2013	31 st Mar 2013
			Devising a Framework for assessment of e-Governance Capacity Index	Date	5	31 st Jan 2013	15 th Feb 2013	28 th Feb 2013	15 th Mar 2013	31 st Mar 2013

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 8 Provide High speed & Secured e-Governance Network	Availability of round the clock secured e-Governance network services	Percentage	20	100	97.5	87	78	68
		Action 9 Design, develop and implementation of E-Gov applications	Number of sites e-governance applications implemented	Number	10	1333	1200	1067	933	800
Objective 2 e-Industry: Promotion of electronics hardware manufacturing and IT-ITES industry	20	Action 1 Setting up Semiconductor Wafer Fabs	Preparing Template for Business Proposal for interested applicants	Date	2	20/04/2012	30/04/2012	10/05/2012	21/05/2012	30/05/2012
			Obtaining Business Proposals and getting appraisal done	Date	3	14/09/2012	28/09/2012	15/10/2012	30/10/2012	16/11/2012
			Making the recommendations before the Empowered Committee (EC)	Date	3	15/10/2012	30/10/2012	16/11/2012	30/11/2012	14/12/2012

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 2 Mandating Standards for ESDM	Legal Vetting of draft Notification for Standards	Date	3	29/06/2012	13/07/2012	30/07/2012	16/08/2012	30/08/2012
	Obtaining approval of Competent Authority and Notification		Date	3	30/08/2012	15/09/2012	28/09/2012	15/10/2012	30/10/2012	
	Setting up of Programme Management Unit (PMU) for Standards in DeitY		Date	2	28/12/2012	15/01/2013	30/01/2013	15/02/2013	28/02/2013	
		Action 3 Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement	Preparation of draft Guidelines / Notification	Date	3	30/04/2012	15/05/2012	30/05/2012	15/06/2012	29/06/2012

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			Consultation with Industry and Stakeholders	Date	3	15/06/2012	29/06/2012	13/07/2012	30/07/2012	16/08/2012
			Consultation with Ministry of Finance	Date	2	30/08/2012	14/09/2012	29/09/2012	15/10/2012	30/10/2012
			Issue of Guidelines / Notification	Date	2	28/09/2012	15/10/2012	30/10/2012	16/11/2012	30/11/2012
		Action 4 Introduction of Modified Special Incentive Package Scheme	Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks	5	3	4	5	6	7

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 5 Setting up of Electronics Manufacturing Clusters	Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks	5	3	4	5	6	7
		Action 6 Setting up a "Electronics Development Fund" for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor	Preparation of EFC Note within 4 weeks of obtaining in-principle approval of Planning Commission	Weeks	5	3	4	5	6	7
			Obtaining approval of EFC	Date	2	01/02/2013	15/02/2013	01/03/2013	15/03/2013	29/03/2013
		Action 7 Study for Assessment of Skill Gap and	Issuance of RFP to Shortlisted Bidders	Date	3	30/05/2012	15/06/2012	30/06/2012	15/07/2012	29/07/2012

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Capacity Building in ESDM Sector	Technical and Financial Evaluation of Bids and Award of Contract	Date	3	30/10/2012	15/11/2012	30/11/2012	17/12/2012	31/12/2012
		Action 8 Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM) Ecosystem in the country	Completion of Communications Need Assessment Study	Date	3	14/09/2012	28/09/2012	15/10/2012	30/10/2012	15/11/2012
			Organizing 7 State Level Workshops	Number	3	8	7	6	5	4
			Organizing 3 Verticals related National Workshops	Number	2	4	3	2	1	-
			Supporting 5 Industry Conferences	Number	2	6	5	4	3	2
			Attracting at least three major investment proposals (FDI) in ESDM Sector	Number	1	4	3	2	1	-

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 9 To formulate a Non-Profit linked incentive Scheme for IT/ITES industry.	Preparation of EFC Note	Date	5	15/06/12	29/06/12	16/07/12	01/08/12	16/08/12
	Preparation / circulation of Draft Cabinet note for Inter-Ministerial Consultations		Date	5	14/09/12	28/09/12	15/10/12	30/10/12	16/11/12	
	Preparation of final note for Cabinet with the approval of competent authority and submission for the decision of the Cabinet		Date	5	01/02/13	15/02/13	01/03/13	15/03/13	29/03/13	
		Action 10 Setting up of STPI Centres in Tier II & Tier III locations	Confirmation of State Govt. contribution and signing of the MoU	Numbers	10	3	2	1	-	-

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 11 Performance Review of STP/EHTP Scheme	Holding of Inter Ministerial Standing Committee Meetings	Numbers	5	3	2	1	-	-
		Action 12 Project/Study on Competitiveness measures in the IT/ITES sector to sustain India's leadership position	Approval of the proposal to conduct the study	Date	4	15/06/12	29/06/12	16/07/12	01/08/12	16/08/12
	Identify 3 rd Party Agency to carry out the project/Study		Date	3	14/09/12	28/09/12	15/10/12	30/10/12	16/11/12	
	Awarding of contract to conduct study		Date	3	01/02/13	15/02/13	01/03/13	15/03/13	29/03/13	

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Objective 3 e-Innovation / R & D: Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E	13	Action 1 Initiation of new R&D Projects in Electronics and IT	R&D Projects initiated in Electronics and IT	Number	30	42	39	33	29	25
		Action 2 Create / Upgrade Technical Infrastructure	Establishment / Initiation of Technical Infrastructure	Number	10	1	-	-	-	-
		Action 3 Intellectual Property Rights (IPR) Promotion	Achievement of Target Creation of IPR	Number	30	125	110	100	90	85

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 4 Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Generation of IEBR in the identified thematic areas	Rupees Crore	30	230	207	184	161	138

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Objective 4 e-Learning: Providing support for development of e-skills and Knowledge Network	9	Action 1 Setting Up of National Knowledge Network (NKN) core and nodes	Number of Additional End Users Locations Covered under NKN.	Number	70	600	540	480	420	360
		Action 2 Appraise & obtain approval for new projects on Language Technology & e-learning	Initiation of new Approved Projects on Language Technology & e-learning	Number	10	5	4	3	2	1
		Action 3 Provide Quality Management education and conduct Skill Development trainings	Number of training programs conducted	Number	10	340	330	300	270	240

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 4 Technology Development for Cross-lingual Information Access in Indian Languages (CLIA)	Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback	Date	4	31/10/2012	30/11/2012	31/12/2012	31/01/2013	31/03/2013
		Action 5 Technology Development for development of Indian Languages (IL) to Indian Languages (IL) Machine Translation Systems	Release of Beta version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Date	3	31/12/2012	31/01/2013	28/02/2013	15/03/2013	31/03/2013
		Action 6 Development of unified Bhartiya Open Office CD in 22 Indian Languages	Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Date	3	31/12/2012	31/01/2013	28/02/2013	15/03/2013	31/03/2013

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Objective 5 e-Security: Securing India's cyber space	9	Action 1 Improving the security posture of organizations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism	Date	10	25/02/2013	05/03/2013	15/03/2013	25/03/2013	31/03/2013
			Conducting Security audits of critical sector organizations	Number	10	5	4	3	2	1
			Conducting cyber security mock drills at national level and participation in international drills	Number	10	3	2	1	-	-
			Conducting awareness trainings for exposure	Number	10	20	18	16	14	12
		Action 3 Security incident response	Average time taken to register, initiate action and provide initial response to a reported security incident	Hours	25	5	6	7	8	9

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Action 4 Issuance of security alerts on latest threats and vulnerabilities	Average time taken to issue security alert upon recognizing the issue	Days	15	2	3	4	5	6
		Action 5 Initiation of new R&D Projects in Cyber Security area	Projects initiated in Cyber Security area	Number	15	11	10	9	8	7
		Action 6 Publicize the security site for common citizens	Number of Publicity insertions in media/exhibitions	Number	05	10	9	8	7	6

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
Objective 6 e-Inclusion: Promoting the use of ICT for more inclusive growth.	4	Action 1 Initiation of New ICT Projects for Gender empowerment	ICT Projects Initiated for gender	Number	30	4	3	2	1	0
		Action 2 Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	ICT Projects Initiated for SCs	Number	30	4	3	2	1	0
		Action 3 Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	ICT Projects Initiated for STs	Number	40	4	3	2	1	0

Mandatory Success Indicators

Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
1 Efficient Functioning of the RFD System	3	Timely submission of Draft for Approval	On-time submission	Date	2%	Mar. 5 2012	Mar. 6 2012	Mar. 7 2012	Mar. 8 2012	Mar. 9 2012
		Timely submission of Results	On-time submission	Date	1%	May 1 2013	May 3 2013	May 4 2013	May 5 2013	May 6 2013
2 Administrative Reforms	6	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	2%	100	95	90	85	80
		Implement ISO 9001 as per the approved action plan	Area of operations covered	%	2%	100	95	90	85	80
		Identify, design and implement major innovations	Implementation of identified innovations	Date	2%	Mar. 5 2013	Mar. 6 2013	Mar. 7 2013	Mar. 8 2013	Mar. 9 2013
3 Improving Internal Efficiency / responsiveness / service delivery of Ministry / Department	4	Implementation of Sevottam	Independent Audit of Implementation of Citizen's Charter	%	2%	100	95	90	85	80
			Independent Audit of implementation of public grievance redressal system	%	2%	100	95	90	85	80

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
4 Ensuring compliance to the Financial Accountability Framework	2	Timely submission of ATNs on Audit paras of C&AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	0.5%	100	90	80	70	60
		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRS submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	0.5%	100	90	80	70	60
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2012.	Percentage of outstanding ATNs disposed off during the year.	%	0.5%	100	90	80	70	60
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2012	Percentage of outstanding ATRS disposed off during the year.	%	0.5%	100	90	80	70	60

SECTION 3:
Trend Values of the Success Indicators

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
Objective 1 e-Government: Providing e-infrastructure for delivery of e-services	Action 1 Setup State Wide Area Networks (SWANs)	Operationalisation of additional SWAN Networks	Number of States	7	7	4	-	-
		SWAN Bandwidth utilization of at least 60 % by a State/UT	Number of States	-	-	12	30	-
	Action 2 Setting up of State Data Centres (SDCs)	Operationalization of SDCs	Number	11	16	7	32	-
		No of States/ UTs utilising 50 % of rack space	Number of States	-	-	8	20	30
	Action 3 Setting up of Additional Common Service Centres (CSCs) and Sustainability of the CSC Network	Number of States with more than 70% transacting CSCs	Number	-	-	16	33	-
		Number of CSCs with more than 200 transactions per month	Number	-	-	30000	60000	-
	Action 4 Rollout of E-District Project	Number of Districts in which e-District Project is Launched	Number	-	80	90	180	360

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 5 Delivery of public services through mobile devices	Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)	Number			100	200	250
	Action 6 E-Pramaan (E-Authentication)	Finalization of framework for e-authentication	Date			31 st Dec. 2012		
	Action 7 Capacity Building for speedy roll-out of NeGP	Formulation of an HR Policy for e-governance in Government	Date			15 th Feb. 2013		
		Devising a Framework for assessment of e-Governance Capacity Index	Date			15 th Feb. 2013		
	Action 8 Provide High speed & Secured e-Governance Network	Availability of round the clock secured e-Governance network services	Percentage	96.5	97	97.5	97.6	97.7
	Action 9 Design, develop and implementation of E-Gov applications	Number of sites e-governance applications implemented.	Number	1000	1100	1200	1220	1250

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
Objective 2 e-Industry: Promotion of electronics hardware manufacturing and IT-ITES industry	Action 1 Setting up Semiconductor Wafer Fabs	Preparing Template for Business Proposal for interested applicants	Date			30/04/2012		
		Obtaining Business Proposals and getting appraisal done	Date			28/09/2012		
		Making the recommendations before the Empowered Committee (EC)	Date			30/10/2012		
	Action 2 Mandating Standards for ESDM	Legal Vetting of draft Notification for Standards	Date			13/07/2012		
		Obtaining approval of Competent Authority and Notification	Date			15/09/2012		
		Setting up of Programme Management Unit (PMU) for Standards in DeitY	Date			15/01/2013		

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 3 Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement	Preparation of draft Guidelines / Notification	Date			15/05/2012		
		Consultation with Industry and Stakeholders	Date			29/06/2012		
		Consultation with Ministry of Finance	Date			14/09/2012		
		Issue of Guidelines / Notification	Date			15/10/2012		
	Action 4 Introduction of Modified Special Incentive Package Scheme	Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks			4		

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 5 Setting up of Electronics Manufacturing Clusters	Submission of final Cabinet Note seeking approval of the Cabinet within 4 weeks of obtaining approval of Planning Commission and Ministry of Finance on the proposed Scheme	Weeks			4		
	Action 6 Setting up a "Electronics Development Fund" for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor	Preparation of EFC Note within 4 weeks of obtaining in-principle approval of Planning Commission	Weeks			4		
		Obtaining approval of EFC	Date			15/02/2013		
	Action 7 Study for Assessment of Skill Gap and Capacity Building in ESDM Sector	Issuance of RFP to Shortlisted Bidders	Date			15/06/2012		
		Technical and Financial Evaluation of Bids and Award of Contract	Date			15/11/2012		

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 8 Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM) Ecosystem in the country	Completion of Communications Need Assessment Study	Date			28/09/2012		
		Organizing 7 State Level Workshops	Number			7		
		Organizing 3 Verticals related National Workshops	Number			3		
		Supporting 5 Industry Conferences	Number			5		
		Attracting at least three major investment proposals (FDI) in ESDM Sector	Number			3		
	Action 9 To formulate a Non-Profit linked incentive Scheme for IT/ITES industry.	Preparation of EFC Note	Date			29/06/12		
		Preparation / circulation of Draft Cabinet note for Inter-Ministerial Consultations	Date			28/09/12		
		Preparation of final note for Cabinet with the approval of competent authority and submission for the decision of the	Date			15/02/13		

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
		Cabinet						
	Action 10 Setting up of STPI Centres in Tier II & Tier III locations	Confirmation of State Govt. contribution and signing of the MoU	Numbers			2	2	
	Action 11 Performance Review of STP/EHTP Scheme	Holding of Inter Ministerial Standing Committee Meetings	Numbers			2	3	
	Action 12 Project/Study on Competitiveness measures in the IT/ITES sector to sustain India's leadership position	Approval of the proposal to conduct the study	Date			29/06/12		
		Identify 3 rd Party Agency to carry out the project/Study	Date			28/09/12		
		Awarding of contract to conduct study	Date			15/02/13		

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
e-Innovation / R & D: Enabling creation of Innovation / R&D Infrastructure in emerging areas of ICT&E	Action 1 Initiation of new R&D Projects in Electronics and IT	R&D Projects initiated in Electronics and IT	Number	49	41	39	40	35
	Action 2 Create / Upgrade Technical Infrastructure	Establishment / Initiation of Technical Infrastructure	Number	3	2	1	-	1
	Action 3 Intellectual Property Rights (IPR) Promotion	Achievement of Target Creation of IPR	Number	100	110	110	115	105
	Action 4 Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Generation of IEBR in the identified thematic areas	Rs. Crore	210	190	207	210	200

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
Objective 4 e-Learning: Providing support for development of e-skills and Knowledge Network	Action 1 Setting Up of National Knowledge Network (NKN) core and nodes	Number of Additional End Users Locations Covered under NKN	Number	64	770	540	-	-
	Action 2 Appraise & obtain approval for new projects on Language Technology & e-learning	Initiation of new Approved Projects on Language Technology & e-learning	Number	4	5	4	5	5
	Action 3 Provide Quality Management education and conduct Skill Development trainings	Number of training programs conducted	Number	325	330	330	335	335
	Action 4 Technology Development for Cross-lingual Information Access in Indian Languages (CLIA)	Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback.	Date			30/11/2012	-	-

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 5 Technology Development for development of Indian Languages (IL) to Indian Languages (IL) Machine Translation Systems	Release of Alpha version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Date			31/01/2013	-	-
	Action 6 Development of unified Bhartiya Open Office CD in 22 Indian Languages	Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Date			31/01/2013	-	-

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
Objective 5 e-Security: Securing India's cyber space	Action 1 Improving the security posture of organizations and cyber users and enhancement in the ability of IT systems to resist cyber attacks	Release of Upgraded Crisis Management Plan for countering cyber attacks and cyber terrorism	Date	15/03/2011	05/03/2012	05/03/2013	05/03/2014	05/03/2015
		Conducting Security audits of critical sector organizations	Number	-	5	4	4	4
		Conducting cyber security mock drills at national level and participation in international drills	Number	4	3	2	2	2
	Action 2 Conducting awareness trainings for exposure	Number of topics covered for awareness trainings	Number	27	18	18	18	18
	Action 3 Security incident response	Average time taken to register, initiate action and provide initial response to a reported security incident	hours	-	5	6	6	6
Action 4 Issuance of security alerts on latest threats and vulnerabilities	Average time taken to issue security alert upon recognizing the issue	Days	-	2	3	3	3	

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Objective	Actions	Success Indicator	Unit	Actual Value for FY 10-11	Actual Value for FY 11-12 (Anticipated)	Target Value for FY 12-13	Projected Value for FY 13-14	Projected Value for FY 14-15
	Action 5 Projects initiated in Cyber Security area	Projects initiated in Cyber Security area	Number	16	11	10	10	10
	Action 6 Publicize the security site for common citizens	Number of Publicity insertions in media/exhibitions	Number	-	2	9	9	9
Objective 6 e-Inclusion: Promoting the use of ICT for more inclusive growth.	Action 1 Initiation of New ICT Projects for Gender empowerment	ICT Projects Initiated for gender	Number	4	2	3	3	3
	Action 2 Initiation of New ICT Projects for development of SCs under Scheduled Caste Sub Plan (SCSP)	ICT Projects Initiated for SCs	Number	1	4	3	3	3
	Action 3 Initiation of New ICT Projects for development of STs under Tribal Sub Plan (TSP)	ICT Projects Initiated for STs	Number	1	3	3	3	3

SECTION 4
Description and Definition of
Success Indicators and Proposed Measurement Methodology

Success indicators	Description and definition	Measurement methodology
e-Government		
Operationalization of additional SWAN Networks	DeitY is establishing State Wide Area Networks in the various States of India under NeGP. 29 SWANs already established under NeGP, while Goa has established SWAN independently, thus 30 networks are currently operational in India, remaining 5 networks are proposed to be completed in 2012-13.	Number of SWANs established
SWAN Bandwidth utilization of at least 60 % by a State/UT	SWANs connect State/UT Headquarters to Block level via District/ sub-Divisional Headquarters, in a vertical hierarchical structure. DeitY proposes now to focus on maximizing utilization of the created network by various citizen services and monitoring usage levels through an online monitoring tool.	Number of States where SWAN bandwidth utilisation is 60%.
Operationalization of SDCs	DeitY is under NeGP is establishing State Data Centres in various State Governments	Number of SDCs established
No of States/ UTs utilising 50 % of rack space	In 2012-13 DeitY proposes to focus on maximizing utilization of the SDCs created under NeGP for various citizen services by monitoring usage levels of the SDCs to ensure optimal utilisation of SDC Rack-space.	No of States/ UTs utilising 50 % of rack space
Number of states with more than 70% Transacting CSCs	The level of Delivery of common services (G2C and B2C) and knowledge dissemination will be monitored by measuring transaction levels in CSCs established.	Number of CSCs
Number of CSCs with more than 200 Transactions per month	High levels of transactions are essential for ensuring viability of CSCs. DeitY has implemented an Online Monitoring Tool (OMT) for monitoring such transactions occurring in CSCs. The OMT checks the connectivity status and transaction levels of CSCs and will provide important feedback regarding sustainability of CSCs.	Number of CSCs

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
Number of districts in which e-district project is launched	The e-district project will enable electronic delivery of high-volume citizen services at the district level by undertaking back-end computerization of district and sub-district offices	Number of districts in which the project is launched
Central/ State Departments delivering services through Mobile Services Delivery Gateway (MSDG)	In order to utilize the massive reach of mobile phones and harness the potential of mobile applications to enable easy and round-the-clock access to public services, especially in the rural areas, The DEIT has launched a Mobile Services Delivery Gateway (MSDG). The objective is to create unique infrastructure as well as application development ecosystem for m-Governance in the country.	Number of central/state departments
Finalization of Framework for e Authentication	Electronic authentication of all users of e-governance and m-governance services is essential for ensuring secure electronic services. The e Authentication framework will ensure secure and conducive environment for electronic transactions	Date of notification of the framework
Formulation of an HR Policy for e-governance	Capacity building in government is essential for implementing e-governance and transformational change in government functioning. DeitY proposes to prepare an HR framework and policy for attracting, retaining and leveraging talent for taking NeGP forward	Date of Publication of HR Policy
Devising a Framework for assessment of e-Governance Capacity Index	State e Mission Teams have been established in 33 states/UTs. A need has been felt to measure the utility of SeMTs to various states/ UTs. A matrix framework for assessing the capability and utility of resources available at SeMTs for e-gov initiatives will be evolved	Date of publication of the framework
Availability of round the clock secured e-Governance network services	NIC is providing the network services on 24x7 basis. This is made available to the user department.	Uptime in a year
Number of sites e-governance applications implemented.	E-Governance applications and services relate to number of e-Governance applications designed/ developed/ implemented at various sites <i>as desired by user departments</i> during the year.	Accordingly targets have been taken in terms of numbers.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
e-Industry		
Setting up Semiconductor Wafer Fabs as this activity would act as catalyst for attracting investment in electronics hardware industry as there is large gap from the Indian manufacturing industry to meet the demand of electronics hardware goods and components, particularly design & fabrication of semiconductor devices (chips).	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Mandating Standards for ESDM to check indigenous production and Import of sub-standard goods.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Publication of Gazette Notification mandating goods under compulsory registration scheme.
Preference to domestically manufactured electronic goods in procurement due to security considerations and in Government procurement for giving	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
boost to domestic electronics hardware industry.		
Introduction of Modified Special Incentive Package Scheme to provide incentives particularly to semiconductors and electronics component manufactures to meet the ensuing demand of electronics hardware which is estimated as USD 400 billion by the year 2020.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
Setting up of Electronics Manufacturing Clusters to create an ecosystem and attract investment from electronic component manufactures, particularly from micro, small and medium industry sectors to meet the ensuing demand of electronics hardware which is estimated as USD 400 billion by the year 2020.	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
<p>Setting up a “Electronics Development Fund” for promotion of innovation, R&D, Indian IP & Development of Indian Microprocessor for giving boost to research and development activities for promotion of innovation/Indian IP and moving up the value chain in the industry.</p>	<p>Continued support for growth in this segment is essential for achieving desired levels of GDP growth.</p>	<p>Timely consideration by various processing/approving levels in Government.</p>
<p>Study for Assessment of Skill Gap and Capacity Building in ESDM Sector to meet the human resource requirements of ESDM industry which is estimated as USD 400 billion by the year 2020.</p>	<p>Prepare an HR framework and drafting a scheme for attracting, retaining and leveraging talent for various verticals of ESDM industry in order to meet the estimated production of USD 400 billion by 2020.</p>	<p>Timely consideration by various processing/approving levels in Government and submission of report by the shortlisted agency.</p>
<p>Implementation of Communications and Brand Building Campaign for the promotion of Electronics System Design and Manufacturing (ESDM)</p>	<p>Continued support of the States and the industry for organizing events related to promotion of ESDM for achieving desired levels of GDP growth.</p>	<p>Timely organization of planned events and timely submission of Communications Need Assessment Study by the selected agency.</p>

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
Ecosystem in the country.		
The proposal for Non-Profit linked incentive Scheme for IT/ITES industry to be obtaining approval of Cabinet	Continued support for growth in this segment is essential for achieving desired levels of GDP growth.	Timely consideration by various processing/approving levels in Government.
e-Innovation / R & D		
R&D Projects initiated in Electronics & IT and other emerging areas of technology	The Department supports R&D in the areas of Electronics and IT. Project Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects approved
Upgradation of Technical Infrastructure	A test and certification laboratory on Restriction of Hazardous Substances (ROHS) at C-MET, Hyderabad will be taken up for upgradation	Number of infrastructure upgradation projects initiated
Achievement of target creation of Intellectual Property Rights (IPR)	The Department of Information Technology facilitates filing of National and International Patents and other form of IPR to its Societies and Grantee Institutions as well as to the Industries. The Annual targets are fixed at the beginning of the year. The Targets achieved are included in the Table.	Number of IPRs filed.
Support to C-DAC for enhancing its core competencies in the broad thematic areas covering High Performance Computing, Multilingual Computing, Professional Electronics, Software Technologies, Cyber Security, Health Informatics	Department provides the core grant to C-DAC for working in the thematic areas. Based on the expertise, C-DAC generates funds from other Government and Non-Government Agencies for Generation of Internal and Extra-Budgetary Resource (IEBR) in the identified thematic areas.	Generation of IEBR in the identified Thematic Areas.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
e-Learning		
Number of additional end user locations covered under NKN	Number of additional end user locations covered under NKN. The objective of NKN is to interconnect about 1500 institutions of higher learning with a high speed (2.5 / 10Gbps and upwards) data communication network. Till Feb. 2012, a total of 671 Institutions have been connected to NKN (this includes 200 National Mission on Education through ICT (NMEICT) links to Institutions which have been migrated to NKN). A total of 50 virtual classrooms have been setup so far.	Number of additional end user locations covered under NKN
Initiation of new approved projects on Language Technology & e-learning	Conceptualization, formulation and Approval of New projects in the areas of Language Technology and E-learning. The new projects are reviewed and recommended by Working Groups in respective areas for consideration by DeitY for its approval.	Initiation of new projects
Provide Quality Management education and conduct Skill Development trainings	To enhance knowledge on quality principles and management practices of industry professionals, internationally accredited training programs on quality management systems are being conducted periodically.	Number of courses conducted
Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback.	Cross-lingual Information Access (CLIA) in Indian Languages is a complex technology. CLIA System would be helpful for information and knowledge extraction in Indian Languages.	The possible number of languages which could be made available for demonstration of technologies.
Release of Alpha version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Machine Translation development is a long term goal from English to 22 Constitutionally recognized Indian languages and among the 22 Indian languages especially from other Indian languages to Hindi. Machine translation development for general purpose domain is very complex hence the systems for specific domains are being developed for practical use. Presently the development focus is on tourism domain	The possible number of language pairs which could be made available for demonstration of technologies.
Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Bhartiya Open Office in Indian Languages would enable information processing and content development in Indian Languages	The possible number of languages which could be made available

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
e-Security		
Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism'	The Crisis Management Plan for countering cyber attacks and cyber terrorism needs to be updated yearly once	Date of release of upgraded Crisis Management Plan
Conducting Security audits of critical sector organizations	Security auditing will help in assessing the implementation of security best practices and status of compliance, giving an indication of the security posture	Number of security audits conducted
Conducting cyber security mock drills at national level and participation in international drills	The cyber security mock drills are conducted at the national level to assess the readiness of organizations to withstand cyber attacks. The international cyber security drills enable reinforcing the cooperation and coordination between CERT-In and international CERTs. The number of drills have been reduced for 2012-13 as it takes efforts of 4-6 months to co-ordinate with companies and organizations. Further, the proposal is to undertake less frequent mock drills with large number of organizations.	No. of Mock drills conducted at national level and number of drills participated at international level per year
Number of topics covered for awareness trainings	The training programmes conducted in different relevant areas of cyber security for targeted audience to enhance their awareness for threats to different systems and suitable countermeasures to prevent the attacks and reduce the risk.	No. of topics covered in different training programmes conducted per year.
Average time taken to register, initiate action and provide initial response to a reported security incident	With the advent and growth of Information Technology and associated systems and services, the number of incidents also increase. CERT-In has to register, initiate action and provide initial response to all the incidents reported to it within an average time of 6 hours. The exact time of handling an incident depends on nature and severity of incident. The average time will vary /increase proportionate to complexity and scale /increasing number of incidents that are reported.	Average time taken to register, initiate action and provide initial response to a reported security incident
Average time taken to issue security alert upon recognizing the issue	The cyber security alerts are issued by CERT-In on its website & emails and postal mail in certain cases to appraise organizations and users about specific threats and advise them on suitable countermeasures. The issues are recognized based on information available from constituency, collaborative	Average time taken to issue security alert upon recognizing the issue.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Success indicators	Description and definition	Measurement methodology
	partners, Industry, external CERTs and security agencies apart from information available on Internet. Alerts are prioritized based on severity of the threat and impact.	
Projects initiated in Cyber Security area	Initiation means obtaining final approval of the Competent Authority for the project.	Number of projects for which final approval is obtained out of the total number of projects recommended by the Working Group.
Number of Publicity insertions in media	The website called “secureyourpc.in” is hosted by CERT-In to educate common citizens on cyber security issues. Contents specific to parents, children, women, business and individual users are published on this site. The content is updated periodically to enhance awareness of general users on cyber threats and safeguards. The websites “secureyourpc.in” and “cert-in.org.in” will be publicized in print/electronic media and public exhibitions apart from using printed material for cyber security awareness creation.	Number of Publicity insertions in print/electronic media and exhibitions.
e-Inclusion		
ICT Projects Initiated for gender	<ol style="list-style-type: none"> The department supports projects under IT for Masses (Gender, SC / SC) plan scheme for empowerment of gender and development of SC / ST using ICT Initiation means issue of Administrative approval and release of first installment of grant-in-aid 	Number of Projects approved in a year
ICT Projects Initiated for SCs	<ol style="list-style-type: none"> In the GBS allocation to DeitY, 2 per cent of GBS is earmarked under Scheduled Caste Sub Plan (SCSP) for Six Schemes namely: IT for Masses, e-Governance, NIC, NKN, Manpower Development & NIELIT Initiation means issue of Administrative approval and release of first installment of grant-in-aid 	Number of Projects approved in a year
ICT Projects Initiated for STs	<ol style="list-style-type: none"> In the GBS allocation to DeitY, 6.7 per cent of GBS is earmarked under Tribal Sub Plan (TSP) for Six Schemes namely: IT for Masses, e-Governance, NIC, NKN, Manpower Development & NIELIT Initiation means issue of Administrative approval and release of first installment of grant-in-aid 	Number of Projects approved in a year

SECTION 5
Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
e-Government					
State Governments	Operationalization of SWAN Networks	Timely Bid process management and implementation by State Governments	As per the schemes initiative is taken by GOIs but the entire implementation is with State Governments	100 %	Implementation of projects gets delayed in case there is delay in performance by the State Governments.
	SWAN Bandwidth utilization of at least 60 % by a State/UT	Improve the utilisation of SWANs by States/UTs			
	Operationalisation of SDCs	Enable States/UTs with SDCs			
	No of States/ UTs utilising 50 % of rack space	Engaging Departments to leverage SDCs			
	Number of States with more than 70% transacting CSCs	Add citizen services			
Number of CSCs with more than 200 transactions per	Add citizen services				

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
	<p>month</p> <p>Number of Districts in which e-District Project is Launched</p> <p>Central/State Departments delivering services through Mobile Service Delivery Gateway (MSDG)</p> <p>Finalization of framework for e-authentication</p> <p>HR Policy for e-governance</p> <p>Framework for assessment of e-Governance Capacity Index</p>	<p>Timely Bid process management and implementation by State Governments</p> <p>Engage departments</p> <p>Consultations.</p> <p>Consultations.</p> <p>Consultations.</p>			

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
NIC	Number of SDCs facilitated with DR Site.	Timely availability of DR site by NIC	As per plan the DR for the SDC is to be provided in 4 National Data Centres to be established by NIC	100%	Targets regarding SDCs to be facilitated by DR will not be established
Department of Telecom	Ensure broadband connectivity in CSCs of the country Registration of CSCs on OMT	Rollout of BSNL network and provision of broadband internet connectivity in all Panchayats of the country	Registration of CSCs on the OMT and Delivery of services from the CSCs are dependent on the provision of broadband connectivity	100%	Targets regarding ensuring broadband connectivity for CSCs and registration of CSC on OMT will not be met unless BSNL provides for broadband internet connectivity
Department of Financial Services	Implementation of Financial inclusion program in CSCs	Creation of an enabling policy regime and proactive instruction to Banks for enrollment of CSCs as Business Correspondents	Enrollment of CSCs as business correspondents	100%	Targets regarding implementation of Financial inclusion through CSCs will not be met
Respective Line Departments, Central and State Government Departments	Availability of round the clock secured e-Governance network services	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Government will lack the use of latest technology tools available for efficient delivery of services, monitoring and quick availability and exchange of information.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
	Number of sites e-governance applications implemented.	Network based e-Gov applications	To improve delivery of services and e-Governance projects.	100%	Non availability of timely information for Planning, development and monitoring. It will also affect quality of Government services.
e-Industry					
Ministry of Finance; Planning Commission; Legal Affairs; Cabinet Secretariat; Commerce & Industry, Consumer Affairs etc.	The Success Indicators relating to Action 1 to 6 of the objective e-Industry pertains to approvals relating to Semiconductor Fab, Standards, Preference to domestically manufactured electronic goods, Modified SIPS, EMCs and EDF.	The approvals are needed as per the allocation and transaction of business rules in expeditious manner.	The schemes / initiatives require the approval and support from various Government Departments as issues transgress the subjects of various Government Departments as per allocation of business and transaction of business rules.	It varies from scheme to scheme	Department's efforts to boost domestic electronics hardware manufacturing activity in the country would get seriously affected and therefore, growth of electronics hardware Industry could get affected.
Ministry of Finance; Planning Commission; Legal Affairs; Cabinet Secretariat; Commerce & Industry etc.	The Success Indicators relating to Action 9 of the objective e-Industry pertains to approvals relating to Non-Profit linked incentive Scheme for IT/ITES industry	The approvals are needed as per the allocation and transaction of business rules in expeditious manner.	Since, the schemes / initiatives require the approval and support from various Govt. Departments as issues transgress the subjects of various Govt. Departments as per allocation of business and transaction of business rules.	Approval in Full	Departments efforts to boost Export of IT/ITES industry could get affected.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
e-Learning					
Planning Commission and Department of Expenditure	Number of additional end user locations covered under NKN	Fund Allocation	Bulk expenditure for Final Phase of NKN will occur in first few years. As The core Network has to be set up in first few years.	100%	Without adequate funding, the number of end user locations covered under NKN could be affected badly.
Academic and R&D institutions working in the area of Languages	Initiation of new Approved Projects on Language Technology & e-learning	Approval of new projects for initiation	Initiation of new projects would augment new research in the areas of Language Technology and E-learning	100%	It will hamper the R&D in the new areas of Language Technology
Academic and R&D Institutions working on Cross-lingual Information Access (CLIA)	Release of Beta version of CLIA System in 4 Indian Languages in public domain for feedback.	Completion of development and testing of beta version of CLIA systems in 4 Indian Languages.	CLIA system Languages would be useful for Information access in Indian Languages	100%	It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.
Academic Research Institutions working in the area of	Release of Alpha version of IL-IL Machine Translation System for 4 more Indian Languages in public domain for feedback	Completion of development and testing in Indian Languages to Indian Languages	IL-IL Machine Translation System would be useful for translation system from one Indian	100%	It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Machine Translation System in Indian Languages. R&D institution working for development of Unified Language CD for Bhartiya Open Office	Release of Bhartiya Open Office CD in 22 Indian Languages public domain	Machine Translation Systems in 4 Languages pairs Completion of development and testing of	Language to another Indian Language The Unified Bhartiaya Open Office CD in 22 Indian Languages will be useful for Basic Information Processing and e-content development in Indian languages	100%	It will affect the achievement and realization of long term goal for making available ICT solutions in Indian Languages for digital inclusion.
e-Security					
Ministry of Finance	Release of Upgraded Crisis Management Plan for countering cyber attacks and cyber terrorism Conducting Security audits of critical sector organizations Conducting cyber security mock drills at national level and participation in international drills Security incidents handled	Sanction of manpower	CERT-In operates on 24X7 basis. Present manpower strength is 26 and requires to be enhanced significantly in line with the responsibility reposed on CERT-In.	Additional 34 persons	It will affect the achievement and realisation of targets

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
	Average time taken to register, initiate action and provide initial response to a reported security incident Average time taken to issue security alert upon recognizing the issue				
Concerned Ministries/Departments in Central Government and critical sector organizations	Release of Upgraded 'Crisis Management Plan for countering cyber attacks and cyber terrorism' Conducting Security audits of critical sector organizations Conducting cyber security mock drills at national level	Comments on Crisis Management Plan Readiness of critical sector organizations Readiness of critical sector organizations	The Crisis Management Plan envisages different roles and responsibilities to be performed by concerned Ministries / Departments. The plan will be upgraded based on their inputs. Critical sector organizations are required to implement CMP and security best practices before audit is conducted Critical sector organizations are required to implement CMP and security best practices before mock drills are conducted		Delays the process of upgradation of Crisis Management Plan Appropriate assessment of security posture will not be possible Appropriate assessment of security posture will not be possible

**SECTION 6:
Outcome / Impact of activities of DeitY**

S.No	Outcome / Impact of Ministry / Department	Jointly responsible for influencing this outcome / impact with the following organization (s) / departments/ ministry(ies)	Success Indicator(s)	Unit	2010-2011 (Actual)	2011-2012 Anticipated	2012-2013 Target	2013-2014 Projected	2014-2015 Projected
1	Improved e-infrastructure for delivery of e-services	State Governments, Department of Telecom	Number of States which have completed establishment of SWAN, SDC, SSDG and CSCs	Number of States	1	10	25	35	-
2	Increased reach out to Citizens for e Services	State Governments, Department of Telecom, Department of Financial Services, Line Ministries / Departments of Government of India	Number of Services available electronically to citizens at State level	Number of e-services	500	750	1000	1500	2000
3	Increased Exports of IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Exports by IT/ITES industry achieving a growth rate in USD terms	%	18.7	16.4	14	17	

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

S.No	Outcome / Impact of Ministry / Department	Jointly responsible for influencing this outcome / impact with the following organization (s) / departments/ ministry(ies)	Success Indicator(s)	Unit	2010-2011 (Actual)	2011-2012 Anticipated	2012-2013 Target	2013-2014 Projected	2014-2015 Projected
4	Facilitate growth of domestic IT/ITES Industry	Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Domestic IT/ITES industry achieving a growth rate in INR terms	%	16	16.7	16	17	16
5	Growth of Electronics Hardware Industry	Electronics Industry, Planning Commission, Ministry of Finance, Ministry of Commerce & Industry	Production of Electronics Hardware Industry	%	16.4	11.2	14	16	17
6	Expansion of Knowledge Network	National Informatics Center (NIC) & Participating Institutions	Cumulative Number of end user locations covered under NKN.	Number	130	900	1500	-	-
7	Digital Inclusion	Other Government Ministries, State Government & PSUs	No. of Technologies made available	Number	1	1	2	2	2
8	Improved e- Inclusion / faster & inclusive	Planning Commission,	1. No. of persons	Number	2.5	2.8	3.08	3.38	

Revised Results-Framework Document (RFD) for Department of Electronics and Information Technology (2012-2013)

S.No	Outcome / Impact of Ministry / Department	Jointly responsible for influencing this outcome / impact with the following organization (s) / departments/ ministry(ies)	Success Indicator(s)	Unit	2010-2011 (Actual)	2011-2012 Anticipated	2012-2013 Target	2013-2014 Projected	2014-2015 Projected
	growth of IT- ITES Sector	Ministry of Finance, Ministry of Commerce	benefited through their e-inclusion projects or direct employability in IT-BPO Industry	in million					
			2. Contribution of IT-BPO Industry to GDP	%	7.1	7.5	-	-	-
9	Level of Cyber Security preparedness	Concerned Ministries / Departments in central government, States / UTs, PSUs, Industry Associations	Completion of survey in select sectors and depiction in the form of e-security index	Date	-	31.3.2012	31.3.2013	31.3.2014	31.3.2015
10	e-Development Index (eDI)	Planning Commission, Ministry of Finance, DeitY, Industry Associations, State Governments	Growth rate of eDI	%	19.5	19.5	19.5	19.5	19.5