To,
The Secretary (IT),
Department of Information Technology
All State/UT Governments

Subject: Advisory regarding operationalisation of mobile CSCs.

Sirs,

This has a reference to constraint highlighted by some States/UTs in maintaining the 1:6 ratio for operationalising the CSC Network, due to the following reasons:
- Low population density in the identified 6 village-cluster, thereby making the CSCs unviable
- Left-wing extremism
- No or poor broadband and power availability in remote areas

Considering the above issues, it has been decided that the States/UTs should be given the flexibility to deploy mobile CSCs to service clusters of 6 villages, provided one or more of the following criteria are met:
1. Population of the cluster of 6 villages is less than 1000
2. Village cluster is affected by left wing extremism
3. Village cluster is in a remote area with no broadband and power availability.

States are advised to adhere to the following guidelines, while deploying mobile CSCs:
1. States may choose to setup mobile CSCs as satellite centers of existing CSCs or as independent centers.
2. The mobile VLE must visit each village in the assigned cluster of villages at least once a week for a period of 4-6 hours as per a pre-announced and widely publicized program.
3. The Gram Sabha should be given the responsibility to monitor the mobile CSCs.
4. States may modify the SLAs accordingly after requisite approvals from the State Apex Committee.
5. No additional funding/financial support will be provided for mobile CSCs.

Yours sincerely,

(Gaurav Dwivedi)
Director

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