To,
The Secretary (IT),
All State Governments / UT Administrations

Subject: Managing CSCs by SDA (State Designated Agency) and DeGS (District e-Governance Society) in States / UTs.

Sir,

The Common Services Centre (CSC) Scheme was approved by the Government of India in September 2006 for establishing CSCs across the Country. As per the Scheme, the SCA (Service Centre Agency) contract with SDA (State Designated Agency) for implementation was for a limited period of 4 years. It is understood that in many cases the contract of the State with SCA has expired. Further, due to pending rollout of CSCs in various States / UTs, the Scheme has been extended till March 2017 without any additional financial implications vide letter no. 8(31)/2010-EGPMU dated 03-08-2012.

2. It is, therefore, advised to involve DeGS (District e-Governance Society) for supervising, managing and monitoring of the CSC Scheme in States / UTs. An institutional framework may be established for augmenting the SDA’s capacity to manage the CSC Scheme and enable delivery of G2C services by enabling DeGS to identify and select VLEs in Panchayats and provide all necessary support.

3. This would enable a strong relationship between the CSCs and local Government authorities making DeGS (District e-Governance Societies) responsible for Operationalization of CSCs.

4. In this regard, the States / UTs are requested to inform the action taken on the same to DeitY.

Thanking you,

Yours sincerely,

(Sunil Kumar Barnwal)
Director (e-Gov)

Copy to: (1) All SDAs
(2) CEO, CSC e-Governance Services India Ltd.