

Corrigendum – 1

Request for Proposal
For
Selection of Service Provider for
ICT Manpower Outsourcing Services for
MyGov
RFP Reference No. 2(3)/2023-InCEP/MyGov 2.0

GEM Bid No.: GEM/2023/B/3509016 published on 6 June 2023

Date of issue of Corrigendum: 16/06/2023

1. Section 20: Technical Eligibility Criteria

Existing clause

S. No.	Criteria	Required Document
2.	The Bidder should have positive Net worth in any one FY in the last three financial years.	Audited financial statements & CA Certificate for positive Net worth in any one FY in the last three financial years.
3.	The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three Financial Years. Note: Turnover from only supply of Hardware/IT infrastructure shall not be considered.	A certificate duly certified by the statutory auditor of the bidder mentioning the average annual turnover for the last 3 financial years

Amended clause

S.No.	Criteria	Required Document
2.	The Bidder should have positive Net worth in last three audited financial years. (FY 2019-20, 2020-21 & 2021-22)	Audited financial statements & CA Certificate for positive Net worth in last three audited financial years. (FY 2019-20, 2020-21 & 2021-22)
3.	The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three audited Financial Years. (FY 2019-20, 2020-21 & 2021-22) Note: Turnover from only supply of Hardware/IT infrastructure shall not be considered.	A certificate duly certified by the statutory auditor of the bidder mentioning the average annual turnover for the last 3 audited financial years. (FY 2019-20, 2020-21 & 2021-22)

2. Section 21: Technical Evaluation Criteria (QCBS):

Existing clause

S. No	Parameter	Criteria	Documents Required	Max. Marks
1	Financial Turnover	<p>The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three Financial Years.</p> <p>a) INR 10 crore: 5 marks</p> <p>b) For each additional average annual turnover of INR 2 crore: 1 mark up to maximum 5 marks</p>	<p>A certificate duly certified by the statutory auditor of the bidder mentioning the average annual turnover for the last 3 financial years.</p>	10

Amended clause

S. No	Parameter	Criteria	Documents Required	Max. Marks
1	Financial Turnover	<p>The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three audited financial Years (FY 2019-20, 2020-21 & 2021-22)</p> <p>a) INR 10 crore: 5 marks</p> <p>b) For each additional average annual turnover of INR 2 crore: 1 mark up to maximum 5 marks</p>	<p>A certificate duly certified by the statutory auditor of the bidder mentioning the average annual turnover for the last 3 audited financial years (FY 2019-20, 2020-21 & 2021-22)</p>	10

3. Section 21: Technical Evaluation Criteria (QCBS):

New Clause Added in Note:

The Service Provider needs to give an undertaking that at least 60% of overall hiring charges will be paid to the hired manpower/resource team. The company need to share monthly bank transfer details along with the Invoice.

Request for Proposal for Selection of Service Provider for ICT Manpower Outsourcing Services for MyGov

**RFP Reference No. 2(2)/2023-InCEP/MyGov2.0
GEM Bid Id: GEM/2023/B/3509016 dated: 06/06/2023**

Response to pre bid queries

Sr No.	RFE document reference(s) [Section, clause, and page number(s)]	Content of RFE requiring clarification(s)	Points of clarification	Response from MyGov
1	Page - 14, Point - 7, S.No. - 2	Taking KT from existing team, Handover from the existing team, T+30 days	How existing vendor's interest will be protected in case of KT extension beyond current contract period	As per RFP Will be mutually agreed by MyGov and existing vendor for extension if required
2	Page - 12, S.No. 5.3, Point - xiii	The working hours and days of the outsourced employees will be as per the existing applicable rules of the respective Central/State Government organizations. However, they must work on extended hours and/or holidays, if necessary and required based on demand of work.	As per existing Central / State Government rules, working days are Mon - Fri. How are extended hours and or work done on holidays proposed to be compensated	As per RFP
3	Page - 12, S.No. 5.3, Point - xvi	Working shifts (includes day and night shift) if any, and daily working hours shall be mutually agreed upon between MyGov and service provider prior to deployment of manpower.	In case team will support during night shifts, then how the team members will be distributed	As per RFP, Shift/roster may be decided by MyGov if any required
4	Page - 19, Point - 20, S.No.-2	The Bidder should have positive Net worth in any one FY in the last three financial years. Required document - Audited financial statements & CA	Request for change of criteria to bidding agency must have positive net worth during all the past 3 financial years to safeguard the department's interests	Refer corrigendum 1

Sr No.	RFE document reference(s) [Section, clause, and page number(s)]	Content of RFE requiring clarification(s)	Points of clarification	Response from MyGov
		Certificate for positive Net worth in any one FY in the last three financial years.		
5	Page - 20, Point - 21, S.no. - 1	<p>The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three Financial Years.</p> <p>a) INR 10 crore: 5 marks b) For each additional average annual turnover of INR 2 crore: 1 mark up to maximum 5 marks</p> <p>Required document - A certificate duly certified by the statutory auditor of the bidder mentioning the average annual turnover for the last 3 financial years</p>	is provisional financial statement and CA certificate is valid or Audited B/S is required	Refer corrigendum 1
6	Page #18	<p>The Bidder should have a minimum annual average turnover of Rs 10 Crore from ICT infrastructure related projects for each of the last three Financial Years.</p> <p>Note: Turnover from only supply of Hardware/IT infrastructure shall not be considered.</p>	For the last three FYs can we submit: 2020-2021,2021-22, 2022-23 CA certificates could be submitted from our end	Refer corrigendum 1
7	Page #23	Resource Categories, Locations, Educational Qualifications and Experiences	Locations wise deployment plan: Can we provide in three different locations like: Hyderabad,	Refer section 5.3 point ii

Sr No.	RFE document reference(s) [Section, clause, and page number(s)]	Content of RFE requiring clarification(s)	Points of clarification	Response from MyGov
			New Delhi and Bhubaneswar as per RFP	
8	Section 20, Technical Eligibility Criteria, Point 7	The bidder should have executed minimum two (2) infrastructure service-related projects, each of Rs. 1 crore or more during the last three financial years in any Govt./PSU/Bank/ Corporate entity in India	Please clarify, whether it included the onsite resource deployment or offsite development or Both	As per RFP Projects from resource deployment for onsite or offsite or both may be considered
9	General	Total Number of Resources required onsite and offsite	Details of 4 resource profiles are given in the RFP, there is also a requirement for a project coordinator according to RFP. Do we have a query that is project coordinator to be deployed on-site or offsite?	As per RFP Project coordinator will be from NIC/MyGov
10	20 Technical Eligibility Criteria Point 3 Page 19	<p>The Bidder should have a minimum annual average turnover of Rs 10 crore from ICT infrastructure related projects for each of the last three Financial Years.</p> <p>Note: Turnover from only supply of Hardware/IT infrastructure shall not be considered.</p>	Kindly clarify does the Term ICT Infrastructure refer to service provided for Manpower services and other IT/ITES services?	As per RFP Turnover from resources deployment for project related to ICT Infrastructure may be considered and Turnover from only supply of Hardware/IT infrastructure shall not be considered.
11	21 Technical Eligibility Criteria Point 7 Page 19	The bidder should have executed minimum two (2) infrastructure service-related projects, each of Rs. 1 crore or more during the last three	Kindly clarify does the Term ICT Infrastructure refer to service provided for Manpower services and other IT/ITES services?	As per RFP Turnover from resources deployment for project related to ICT Infrastructure

Sr No.	RFE document reference(s) [Section, clause, and page number(s)]	Content of RFE requiring clarification(s)	Points of clarification	Response from MyGov
		financial years in any Govt./PSU/Bank/ Corporate entity in India		may be considered and Turnover from only supply of Hardware/IT infrastructure shall not be considered.
12	7 Activity Schedule and Deliverables Page 14	Mobilization of Team Deployment of 5 resources required as per of order T+7 days	Request to kindly increase the deployment period of resources to atleast 15 days.	As per RFP