



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2023/B/3509016  
Dated/दिनांक : 06-06-2023

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	22-06-2023 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	22-06-2023 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Electronics And Information Technology
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Media Lab Asia
Office Name/कार्यालय का नाम	Cgo Complex
Item Category/मद केटेगरी	Hiring of Professionals for Application Development and Maintenance - Development and related roles; DevOps Engineer; 9 years and Less than 12 years , Hiring of Professionals for Application Development and Maintenance - Development and related roles; DevOps Engineer; 6 years and Less than 9 years , Hiring of Professionals for Application Development and Maintenance - Development and related roles; DevOps Engineer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Solutioning/Requirement analysis related roles; Solution Architect; 15 years and above
Contract Period/अनुबंध अवधि	3 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1000 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes

<b>Bid Details/बिड विवरण</b>	
<b>Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है</b>	Yes
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	3 Days
<b>Estimated Bid Value/अनुमानित बिड मूल्य</b>	36000000
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation

#### **EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
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#### **ePBG Detail/ईपीबीजी विवरण**

Advisory Bank/एडवाइजरी बैंक	Bank of India
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### **Beneficiary/लाभार्थी :**

Section Officer  
CGO Complex, NA, Media Lab Asia, Ministry of Electronics and Information Technology  
(Mahander Kumar Sherawat)

#### **Splitting/विभाजन**

Bid splitting not applied./बोली विभाजन लागू नहीं किया गया

## MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

### Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

- Payment Terms:** Billing for 4 resources (plus solution Architect as and when needed): Quarterly invoicing at the end of each quarter based on actual number of days of deployment subject to deductions/ penalties (if any)
- a. Sign off from reporting officer at NIC/MyGov
  - b. List of all the resources and their positions as per the RFP
  - c. Attendance validated by the reporting officer at NIC/MyGov

**Buyer to specify Minimum number of IT Professionals on payroll and the required supporting documents:** The Bidder must have at least 100 employees on organization's payroll for the last 3 financial years. An undertaking/self-declaration duly signed (Organization seal) by HR Head/CA/CS/Auth signatory

**Certification Requirements of service provider:** 1 CMMi Level 3 or CMMi Level 5 Certification  
2 ISO 27001:2013  
3 ISO 9001:2015 or 20000:2011 Certification  
Copy of valid certificate(s) in the name of The Bidder attested by the authorized signatory of the organization

**Scope of Work:** [1686044384.pdf](#)

**This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters**

are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Technical Evaluation Criteria	100	70	<a href="#">View File</a>

**Total Minimum Qualifying Marks for Technical Score: 70**

**QCBS Weightage(Technical:Financial):70:30**

**Interview Venue:**Conference Room, MyGov, 3rd Floor, Electronics Niketan, Lodhi Road, New Delhi -3

**Presentation Venue:**Conference Room, MyGov, 3rd Floor, Electronics Niketan, Lodhi Road, New Delhi -3

**Pre Bid Detail(s)**

Pre-Bid Date and Time	Pre-Bid Venue
13-06-2023 12:00:00	Conference Room, MyGov, 3rd Floor, Electronics Niketan, Lodhi Road, New Delhi -3

**Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; DevOps Engineer; 9 Years And Less Than 12 Years ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of roles	Development and related roles
Role	DevOps Engineer
Relevant experience in years	9 years and Less than 12 years
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	others
Experience in Languages	Jmeter , MongoDB/NoSQL DB , MySQL , PL/SQ
Experience in Platform/Database	WordPress , Selenium , PostGreSQL
Experience in Tools and Frameworks	Maria DB
Relevant Functional / Domain Expertise	Application development and maintenance
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोटिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Number of Resources as per role selected	Additional Requirement/अतिरिक्त आवश्यकता
1	Kiran Parshionikar	110003,3rd Floor, Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi	1	<ul style="list-style-type: none"><li>Number of months for which resource(s) needs to be deployed during contract period : 36</li></ul>

**Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; DevOps Engineer; 6 Years And Less Than 9 Years ( 1 )****Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of roles	Development and related roles
Role	DevOps Engineer
Relevant experience in years	6 years and Less than 9 years
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	others
Experience in Languages	Jmeter , MongoDB/NoSQL DB , MySQL , PL/SQ
Experience in Platform/Database	WordPress , Selenium , PostgreSQL
Experience in Tools and Frameworks	Maria DB
Relevant Functional / Domain Expertise	Application development and maintenance
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources as per role selected	Additional Requirement/अतिरिक्त आवश्यकता
1	Kiran Parshionikar	110003,3rd Floor, Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi	1	<ul style="list-style-type: none"><li>Number of months for which resource(s) needs to be deployed during contract period : 36</li></ul>

**Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; DevOps Engineer; 3 Years And Less Than 6 Years ( 2 )****Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of roles	Development and related roles
Role	DevOps Engineer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	others
Experience in Languages	Jmeter , MongoDB/NoSQL DB , MySQL , PL/SQ
Experience in Platform/Database	WordPress , Selenium , PostGreSQL
Experience in Tools and Frameworks	Maria DB
Relevant Functional / Domain Expertise	Application development and maintenance
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़****Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources as per role selected	Additional Requirement/अतिरिक्त आवश्यकता
1	Kiran Parshionikar	110003,3rd Floor, Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi	2	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 36</li> </ul>

**Hiring Of Professionals For Application Development And Maintenance - Solutioning/Requirement Analysis Related Roles; Solution Architect; 15 Years And Above ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of roles	Solutioning/Requirement analysis related roles
Role	Solution Architect
Relevant experience in years	15 years and above
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	others
Experience in Languages	Jmeter , MongoDB/NoSQL DB , MySQL , PL/SQ
Experience in Platform/Database	WordPress , PostGreSQL , Selenium
Experience in Tools and Frameworks	Maria DB
Relevant Functional / Domain Expertise	others
Whether buyer will conduct interview of proposed resources before deployment	Yes , No
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources as per role selected	Additional Requirement/अतिरिक्त आवश्यकता
1	Kiran Parshionikar	110003,3rd Floor, Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi	1	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 36</li> </ul>

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

**OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

### 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

### 3. Generic

- The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

### 4. Payment

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

### 5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as



null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

**---Thank You/धन्यवाद---**