Ministry of Electronics & IT

National e-Governance Division organises State Capacity Building Workshop on Emerging Technologies in Arunachal Pradesh under Digital India Programme

Insights on application of Artificial Intelligence in governance & administration discussed; Practical advantages & challenges of AI integration based on real-life experiences also studied

Posted On: 06 NOV 2024 8:36PM by PIB Delhi

The **National e-Governance Division (NeGD)**, under the Ministry of Electronics & Information Technology (MeitY), organised a **State Capacity Building Workshop on Emerging Technologies** in collaboration with the **Government of Arunachal Pradesh**. The workshop held on November 5 – 6, 2024, is a part of NeGD's ongoing initiative under the Digital India programme to build capacity in emerging technologies through its Capacity Building Scheme. These workshops are designed to demystify the transformative potential of emerging technologies for improvement in service delivery and to guide policy formulation in the context of evolving digital landscapes.

The Government of Arunachal Pradesh, in collaboration with NeGD, hosted the workshop which was attended by more than 150 officials. On the first day, the leadership training session was organized for senior government officers, including the Hon'ble Chief Secretary, Principal Secretary, Commissioners and Secretaries from various departments, and officers from the Department of IT and Communication. The mid-level training, tailored for directors and other officers, was held on the second day- November 6, 2024.

The **primary goal of the worksho**p is to equip officials with the knowledge and skills needed to identify and leverage high-impact technology opportunities to enhance service delivery. During the opening session, Shri Manish Gupta, Chief Secretary, Arunachal Pradesh shared valuable insights on the application of Artificial Intelligence (AI) in governance and administration. He highlighted the practical advantages and challenges of AI integration based on real-life experiences and reaffirmed the state's commitment to digital transformation, emphasizing its potential to enable more responsive and efficient governance.

The workshop was conducted by the Wadhwani Centre for Government Digital Transformation as a knowledge partner of National e-Governance Division and focused on practical applications of emerging technologies to improve governance and public service delivery. Key discussions included the use of AI and data-driven solutions to enhance government operations.

About the workshops

Launched in August 2023, these workshops are distinguished by a unique government-industry consortium partnership. The session in Arunachal Pradesh adopted a use case-based approach, where participants engaged in scenarios tailored to the state's governance context. The workshop also featured a contextual ideation process that encouraged innovative thinking about technology's role in governance, driving meaningful discussions on how to best utilize digital advancements for public benefit.

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