

I. Clarifications requested during Pre-proposal briefing for EOI number 6(5)/2010 EG-I Vol-III-13th Jan 2014 held on 20th January at 04.00 pm in DeitY

Sr	Queries	Response
1.1	Are Ltd Companies/Consulting Firms allowed to participate in the EOI?	No. Only Academic Institutions/ Policy Research Institutes/Not for Profit Organizations/ Registered Societies engaged in research are eligible to participate.
1.2	Agencies are required to submit one team or separate team for each of the project mentioned in EOI.	Agencies are required to submit one dedicated team based on HR requirement asked in EOI. After shortlisting , agencies will be required to submit separate team for each of the projects for which bid is being submitted. These will be exclusive teams & no overlapping will be permitted. Team proposed at EOI stage should be available with them at later stages
1.3	Is agency required to submit approach paper for all 6 projects?	No. Agencies are required to submit and present an approach paper based on the parameters given in EOI. The approach paper is required to understand the agency's competencies to carry out assessment activities.
1.4	Can the selected agency hire Market Research Agency (MRA) for data collection in the projects?	The allocation of work will be done on turnkey basis to the selected agency. It is the responsibility of the selected agency for collection data, with their team or through MRA.
1.5	Will the clarifications be published in public domain?	Yes. It will be published on www.negp.gov.in
1.6	How many bids can be submitted by an agency at RFP stage?	An agency can submit their bid for all the 6 projects.
1.7	What is if no bid submitted by an agency at RFP stage?	The purpose of empanelment of agencies is that agencies will participate in the bid to conduct the study. If any agency does not submit bid for any project their empanelment may be cancelled after due process.

II. Responses to queries and clarifications submitted through e-mail for EOI number 6(5)/2010 EG-I Vol-III-13th Jan 2014

Sr.	Agency	Page no.	Section	Sub-Section	Details	Clarifications Sought	Response
2.1	Sam Group, Bhopal	x	x	x	x	Please help us know the procedures of RFP	<p>First, the agency is required to submit EOI with required documents.</p> <p>EOI applicants securing \geq 80% marks would be shortlisted for issuance of RFP (Ref sub section 23.7.1)</p> <p>Only Shortlisted applicants will be issued the Request for Proposal –RFP (Ref sub-section 24.2)</p>
2.2	Sam Group, Bhopal	x	x	x	x	What is the last date of submission of EOI	7 th February 2014 by 03.00 pm
2.3	CDAC-NOIDA	4	4	4.2.3	x	Please clarify the terms "implementing agency" and "GPR" which are mentioned in EOI	<p>Implementing Agency: The organization/ agency that has responsibility for undertaking that project</p> <p>GPR: Government Process Re-engineering</p>
2.4	AFC India Limited, Delhi	5	5	5.1	Only Academic Institution/ Policy Research Institute/	Please allow either Deemed Central Government Company	After due consideration it has been decided that only Academic Institutions/ Policy

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					Not for Profit Organization/ Registered Society engaged in Research are eligible to apply	or companies registered under the companies' act 1956 to participate in this bid.	Research Institutes/ Not for Profit Organizations/ Registered Societies engaged in research are eligible to participate.
2.5	AFC India Limited, Delhi	5	5	5.3	The institutions should have experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more per study	Please consider that the institution should have experience in evaluating, assessing or researching at least two ICT4D projects/eGovernance projects in the last 2 years valued @15.00 lakh or more per study.	After due consideration it has been decided that the institutions should have experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more per study
2.6	AFC India Limited, Delhi	7	12	12.3	Evidences of published material on assessment of ICT4D projects/ e-Governance Projects	Please consider that evidences of published material on assessment of ICT4D projects / eGovernance Projects or Work Order of Assignment if projects are ongoing.	The agency may submit a copy of Work Order/ Contract Document/ Client Certificate as evidence in case of ongoing projects.
2.7	AFC India Limited, Delhi	15	x	3	Documents Required: Completed at least two projects in the last two years related to	Please consider that published material and/or copy of Work order if project is ongoing	The agency may submit a copy of Work Order/ Contract Document/ Client Certificate as evidence in case of ongoing projects.

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					assessment of ICT4D projects/ e-Governance Project		
2.8	IPE Global Private Limited, Delhi	5	5	5.2	Only Academic Institution/ Policy Research Institute/ Not for Profit Organization/ Registered Society engaged in Research are eligible to apply	We would request you to kindly consider consulting firms engaging in research and assessments as well as e-Governance consulting and having experience of undertaking similar assignments.	After due consideration it has been decided that only Academic Institutions/ Policy Research Institutes/ Not for Profit Organizations/ Registered Societies engaged in research are eligible to participate.
2.9	IPE Global Private Limited, Delhi	7	12	12.3	Evidences of published material on assessment of ICT4D projects/ e-Governance Projects	Working for multi-lateral and bi-lateral donors as well as some government agencies due to existing Non-Disclosure Agreements/ intellectual property rights (part of contract) in many cases reports and documents produced or submitted to the client cannot be published. We would request you to kindly consider alternate proof for experience if possible. e.g. contract document or client	The agency may submit a copy of Work Order/ contract document/ client certificate as evidence in case of ongoing projects.

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						certificate.	
2.10	IPE Global Private Limited, Delhi	7	12	12.2	Latest annual report indicating the category of the applicant	In case of for Profits or Private Limited consulting firms this may not be applicable. Kindly amend in line with the 1st query (at Sr 2.8)	Only Academic Institution/ Policy Research Institute/ Not for Profit Organization/ Registered Society engaged in Research are eligible to apply (Ref section 5.1).
2.11	Anandmay Engineers and Consultants Pvt Ltd, Delhi	5	5	5.3	The institutions should have experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more per study	Kindly wave off the condition of ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh	After due consideration it has been decided that the condition of ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh will remain unchanged.
2.12	IIM Shillong	x	x	x	x	We would like to be part of the e-Governance programme, especially for North Eastern (NE) Region of India.	The geographical spread of 4 projects mentioned in EOI is all India. NE region may be a part of these projects. Coverage of MP Online Project is Madhya Pradesh while for e-Gram project is Gujarat. Projects focused on North

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							Eastern Region only may be added at later stage.
2.13	IIIT Bangalore	x	x	x	x	As an Academic Institute, we normally engage specialized field survey agencies to conduct such surveys and they bring in capabilities related to survey planning and management. Is it alright if we collaborate with another agency to bring in the required survey administration capabilities for this EOI.	The allocation of work will be done on turnkey basis to the selected agency. It is the responsibility of the selected agency for collection data, with their own team or through MRA.
2.14	IIIT Bangalore	5	5	5.3	The institutions should have experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more	One of the eligibility criteria states that experience of evaluating, assessing or researching two ICT4D/eGovernance projects during the past two years with a value of over Rs. 20.00 lakh. Is this applicable only for completed projects or	After due consideration it has been decided that both completed and ongoing projects will be considered

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					per study	can ongoing projects be considered for this purpose?	
2.15	IDCG, Delhi	5	5	5.1	Only Academic Institution/ Policy Research Institute/ Not for Profit Organization/ Registered Society engaged in Research are eligible to apply	This requirement restricts the participation of private sector enterprises which are engaged in research activities. This restriction further contradicts Government of India's Public Procurement Policy approved by the Cabinet on November 1, 2011 and notified by the Central Government through an order dated March 23, 2012 (under Section 11 of the Micro Small and Medium Enterprises Development Act, 2006). This Policy that comes into force with effect from April 1, 2012 encourages private sector participation in public procurement including from MSMEs.	After due consideration it has been decided that only Academic Institutions/ Policy Research Institutes/Not for Profit Organizations/ Registered Societies engaged in research are eligible to participate.
2.16	IDCG, Delhi	5	5	5.2	The institutions should have	We would like to clarify that the principles of	Domain expertise is essential for quality output

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					<p>experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more per study</p>	<p>conducting an evaluation, assessment or research are sector agnostic, ie, the same principles apply across sectors. This clause again restricts competition.</p>	<p>for the assessment of projects. Keeping in view the scope of work and expected outcomes stated in the EOI it is required that The institutions should have experience in evaluating, assessing or researching at least two ICT4D projects/ e-Governance Projects in the last 2 years valued @ Rs. 20.00 Lakh or more per study.</p>